

IBM Cloud Orchestrator
Version 2.5.0.10

Content Development Guide



Note

Before using this information and the product it supports, read the information in [“Notices” on page 131](#).

This edition applies to version 2, release 5, fix pack 10 of IBM® Cloud Orchestrator (program number 5725-H28) and to all subsequent releases and modifications until otherwise indicated in new editions.

The material in this document is an excerpt from the IBM Cloud Orchestrator knowledge center and is provided for convenience. This document should be used in conjunction with the knowledge center.

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Preface

This publication documents how to author content for IBM Cloud Orchestrator.

Who should read this information

This information is intended for users and cloud administrators who build content by using the IBM Cloud Orchestrator platform for their internal and wider community use.

Chapter 1. Getting started with IBM Cloud Orchestrator content

IBM Cloud Orchestrator can be extended by providing different types of content packages to enable IBM Cloud Orchestrator to use the features that are delivered by external software and infrastructure devices.

The different types of IBM Cloud Orchestrator content that you can create and deploy in the cloud are explained here.

Content packs

Content Packs provide the building blocks for orchestrations that run on the integrated Business Process Manager platform in IBM Cloud Orchestrator.

Content Packs typically consist of a set of process applications and toolkits. Process applications contain ready-to-use orchestrations and share library items from one or more toolkits. Toolkits typically contain building blocks to be used by process applications and other toolkits. They also provide sample processes and human services to demonstrate the usage of those building blocks.

IBM Cloud Orchestrator ships with a number of toolkits that provide building blocks that are related to pattern and image deployment, scripting support, and offerings. These building blocks can be used to create new toolkits or process applications. Refer to [Chapter 4, “Developing toolkit and application content ,”](#) on page 7.

You can download extra content packs from the [IBM Cloud Orchestrator Catalog](#).

Processes and human services that are contained in process applications or toolkits can then be configured to be run in IBM Cloud Orchestrator in the following way:

Self-service offerings

A self-service offering is a process that is not related to any pattern or instance. For example, add a user. To understand how to create a self-service operation, see the self-service offerings scenario. The offerings are grouped into categories.

For more information about self-service offerings, see the following topics:

- *Designing self-service section in IBM Cloud Orchestrator User's Guide*
- *Using self-service section in IBM Cloud Orchestrator User's Guide*
- *Self-service offerings section in IBM Cloud Orchestrator User's Guide*

Virtual images

Virtual images provide the operating system and product binary files that are required to create a virtual system instance. Images can be extended to customize the virtual images and the operating systems by adding script packages that provide extra functions during provisioning time and software bundles that enhance the content of the image.

Software bundles

Software bundles contain and describe the software that is available for use within a virtual image. They include information about how to install the software, prerequisites of the software, and parameters that are available for customizing the software. They combine the operating system definition and custom software bundles to create virtual bundles that can be provisioned in the cloud.

Chapter 2. IBM Cloud Orchestrator overview

IBM Cloud Orchestrator provides end-to-end service deployment across infrastructure and operating system layers. It provides integrated IT capabilities for orchestration workflow automation and IT governance, resource monitoring, and cost management.

Your data center policies, process, and infrastructure can be integrated with the cloud in a consistent, flexible, and automated way, across various IT domains. You can define and implement business rules and IT policies with an intuitive graphical tool. It helps you to connect the aspects of the different domains into a consistent orchestration of automated tasks and human tasks.

Architecture

IBM Cloud Orchestrator is built on OpenStack and common pattern modeling. Business Process Manager provides workflow modeling and runtime capabilities. It is integrated so that event triggered automation provides the basis for cloud-centric workflow enablement. The contents, toolkits, and other building blocks can be found, used, adapted, and shared in the IBM Cloud Orchestrator Catalog.

For more information about the IBM Cloud Orchestrator architecture, see *Product architecture section of IBM Cloud Orchestrator User's Guide*.

Cloud Provisioning and Orchestration Development Collaboration Community

To evaluate future versions of this product, join the Development Collaboration Community. From the Cloud Provisioning and Orchestration Development Collaboration Community, you can use the hosted beta system and download the beta code. The hosted system has the latest evaluation code. If you want to evaluate in your own environment, download the beta code.

You can learn how to develop orchestration and other content in this community. To access the community, go to <https://www.ibm.com/developerworks/mydeveloperworks/groups/service/html/communityview?communityUuid=e5a54efe-3c9f-491b-af2a-e5400516b5aa>.

Chapter 3. Installing and configuring the IBM Process Designer

You must install and configure the IBM Process Designer, one of the user interfaces for Business Process Manager to start with IBM Cloud Orchestrator content authoring.

Before you begin

This procedure describes the IBM Process Designer installation and configuration on a Windows operating system.

Procedure

1. Install and configure IBM Cloud Orchestrator. Business Process Manager is installed as a product component.
For more information, see *Installing section in IBM Cloud Orchestrator User's Guide.*
2. Install IBM Process Designer on the Windows operating system on which you perform content development. See [Installing IBM Process Designer](#) in the Business Process Manager knowledge center.
3. Configure IBM Process Designer to connect with Business Process Manager:
 - a) Edit C:\Windows\system32\drivers\etc\hosts.
 - b) On a new line, add the IP address and the host name of the IBM Cloud Orchestrator Server.
 - c) Save the file.
4. Start Process Designer to develop content.

Chapter 4. Developing toolkit and application content

You can develop toolkit and application content.

Implementing workflow orchestration

Workflow orchestration is a Business Process Manager based extension to IBM Cloud Orchestrator which consists of UI panels to collect extra data.

Workflow orchestration is optionally implemented by Business Process Manager human service and a Business Process Manager business process, which define the logical flow of activities of the extension. The extension itself consists of the human service and the business process, which are developed with the standard Business Process Manager designer. After development, it is registered as an extension operation in the Self-Service Offerings of IBM Cloud Orchestrator. After you register it, it is available in IBM Cloud Orchestrator.

The Business Process Manager-based extension type is:

Self-service offerings

A custom operation that is run in the context of the data center. These operations are administrative operations that are used to automate the configuration and user operations. Self-service offerings are used to enhance the catalog of available services with more features. They are classified into different categories. For more information about self-service offerings, see the following topics:

- *Self-service offerings section of IBM Cloud Orchestrator User's Guide*
- *Working with self-service > Designing self-service section of IBM Cloud Orchestrator User's Guide*
- *Working with self-service > Using self-service section of IBM Cloud Orchestrator User's Guide*

Managing business processes

IBM Business Process Manager Standard is a comprehensive Business Process Management offering. It gives you visibility and insight to manage business processes. It offers tools and runtime environments for process design, execution, monitoring and optimization, and basic system-integration support.

The process application is the fundamental container for business processes and their components in Business Process Manager. It has a name and a unique tag (acronym) that can have a maximum length of 7 characters. Business Process Manager process applications and their related artifacts are stored within a repository, which is hosted and managed by the process center. Process applications can be created either from the web interface of the process center console or by using the Business Process Manager process designer tool.

Important: If you are a new user to Business Process Manager process designer, verify whether you are granted access to the process center repository. The access can be granted either by using the Business Process Manager process designer tools or the Business Process Manager process center console. If you are an administrator user, you can grant rights to other users:

1. Go to the **Admin** tab > **Manage Users**.
2. Click **Add Users/Groups**.
3. In **Add Users and Groups** dialog, enter the first few letters of the user as a search filter in the **Search for Name** panel.
4. Select the user and click **Add selected**.

The user is granted access to the Process Center repository and can use the Process Designer.

Process application

A process application can contain one or more Business Process Definitions, which represent a model, or template, of a business process that is run. The process application consists of the following definitions and activities:

- Input and output variable definitions
- Business object data definitions
- User interface panel definitions
- Activities of the process that include the flow

The flow defines how the various activities of the process are orchestrated. When a process is started, an instance of the process is created from the process definition template.

Toolkit

A toolkit is a container for Business Process Manager artifacts like Business Process Definitions, Business Objects, Human Services, Coaches, and Business Process Definitions. Toolkits are used to package reusable Business Process Manager artifacts as package content that can be used to build other Business Process Definitions. But in contrast to a Process Application, a toolkit cannot be deployed to the Business Process Manager runtime environment as a stand-alone solution. Instead, the artifacts that are contained can be used as building blocks by other Process Applications, but must be declared as a dependency on the toolkit. Multiple Process Applications can have a dependency on the same toolkit and toolkits can have also dependencies on each other. Toolkits and Process Applications can be exported as a .twx file. This file is transferred to other systems that run the Business Process Manager Process Center, or it is published to the IBM Cloud Orchestrator Catalog. You can download from the IBM Cloud Orchestrator Catalog and then import it into another Process Center. In IBM Cloud Orchestrator, do not use the option to export a toolkit or Process Application to a Business Process Modeling Notation (BPMN) file.

Snapshot

The status of a Process Application or a toolkit can be captured by the Process Designer tool or the web console of the Process Center. This snapshot defines a specific version of the toolkit. It consists of all the related artifacts and their content or state at the time when the snapshot is taken. The tip level is the most recent version of a Process Application or toolkit. As a prerequisite, define a snapshot of a Process Application for most of the management actions like export Process application or toolkit, archive, define a dependency on a toolkit.

Business Process Definition

A Business Process Definition is a reusable model of a process that defines what is common to all runtime instances of that process model. Processes are graphically modeled in the Process Designer tool, which captures the flow of steps (activities). This graphical diagram represents activities in the process as boxes and lines connect them to describe the flow of work. Each box represents an activity and is labeled with its description in the diagram. A Business Process Definition must contain a start event, an end event, at least one lane, and one or more activities. Lanes are used to segment the drawing canvas of a Business Process Definition into one or more horizontal sections. For example, when an activity (Business Process Manager artifact) is added to the process diagram, its vertical position determines the lane to which it belongs. Because each lane can be associated with a role, you can observe the association of an activity of a Business Process with the role. For each Business Process Definition that you create, you must declare variables to capture the business data that is passed from activity to activity in your process. Variables can be input to the process (input variables), output from a completed process (output variables), or local variable (private variables).

Related information

[Business process definitions \(BPDs\)](#)

Service

The activities that are contained in the Business Process Definition describe the overall flow of the process, but it does not capture the implementation of the process. Services are reusable implementations of activities in a Business Process Definition. When a Business Process Definition starts, the services carry out the required functions.

The following types of services are available in Business Process Manager:

Integration service

Use an integration service when you want to integrate with an external system. An integration service is the only type of service that can contain a Java or web service or REST integration.

General system service

Use a general system service when you must coordinate other nested services or when you must manipulate variable data. General System services cannot include Java, web service, or REST integrations directly.

Human service

Use a human Service when you want an interactive service with UI panels (Coaches). Human Services generate human tasks in the Business Process Manager Process Portal.

Ajax service

Use an Ajax service when you want to include a control in a Coach to implement dynamic data selection. For example, you can automatically populate lists and complete edit boxes. An Ajax service can pull data dynamically from a connected data source such as a database.

Decision service

Use a decision service when you want a condition to determine the implementation.

Web service

Use a web service to implement a web service in Business Process Manager.

Related information

[Service types](#)

Participant group

A participant group is used to represent a set of users in your organization or enterprise locally within an application. Participant groups can be found in the Processes category within Business Process Manager Process Designer. The members of a Participant Group are local to the Business Process Application in which it is defined. In contrast, the Security Groups provide a global mechanism to define groups.

Remember: A participant group is a logical group that does not exist outside of the concept of the Business Process Application in which it is defined.

After a Business Process Application is installed on a Process Server in a different environment, you must add or remove users in those groups. For this management, use the Business Process Manager Process Admin Console.

Coach validation framework

Business Process Manager includes a server-side validation framework for validating coach data that is entered during run time. This feature simplifies the validation logic that identifies invalid user input and sends notifications during run time. Server script or a service defines the validation logic. Any service, other than Ajax service or a human service can be used as a validation service. Multiple coaches in a human service flow can use the same validation service or server script. The `coachValidation` of type `CoachValidation` business object is a new system variable that contains information about validation errors.

Fire validation

The fire validation, when added to a link, connects a boundary event to the next step to indicate whether the validation must be started for this boundary event.

In a human service diagram, go to the **Properties > Behavior** of a coach. Select **Before** or **Never** in the **Fire Validation** field. On selection of **Before**, the validation is done before moving to the next step.

Stay on page

The **Stay On Page** event in a human service flow causes the flow to return to the originating coach. For example, if there is a validation error in the input, the focus is returned to the originating coach to correct the input.

Server script to define validation

Specify validation logic in the **Properties > Implementation** for the server script. Add the error data to the system variable `coachValidation` by using an API. For example, `tw.system.addCoachValidationError`.

It takes three parameters. The first parameter is the system variable `coachValidation`. The second parameter is a string that contains full path to the data item that contains the error. The third parameter is the message that must be displayed when there is an error. If the invalid data is not bound to any coach view, then the validation error is not displayed.

Implementing extensions with IBM Cloud Orchestrator

You can build custom extension operations that are based on business processes and human services, for UI extensions, by using the Business Process Manager Process Designer tool. The business logic of the extension is implemented by the Business Process Definition. The association between a UI extension that is based on a human service and business process definition is done during the registration of the extension operation in the instance actions or self-service offerings.

IBM Cloud Orchestrator delivers a Business Process Manager toolkit that is called **SCOrchestrator_Toolkit**. It provides many useful artifacts such as business processes, services, human services, coaches, business object definitions, java classes that assist you to build custom extensions operations for IBM Cloud Orchestrator. Additionally, the `SCOrchestrator_Toolkit` contains samples that show how to build custom extensions. Other Business Process Manager toolkits are downloadable from the IBM Cloud Orchestrator Catalog. They provide extra content for different areas (networking, storage) that can be used to build IBM Cloud Orchestrator extensions.

Restriction: If a process application or a toolkit in Business Process Manager has more than one defined snapshot, then only the artifacts at the top level can be used to define a new extension in the instance actions or self-service offerings. The artifacts below the top level are not considered.

Implementing a custom operation for IBM Cloud Orchestrator

The following steps are needed to develop a custom extension operation with or without a user interface for IBM Cloud Orchestrator:

Before you begin

Make sure that the `SCOrchestrator_Toolkit` is imported into the Business Process Manager Process Center repository. For more information, see [Importing toolkits from the Process Center console](#).

Procedure

1. Create a Business Process Manager Process Application as a container for your extension operation. For information about managing process applications, see [Creating new process applications](#).
2. In the Business Process Manager Process Designer, open your Business Process Application and declare a dependency on the `SCOrchestrator_Toolkit`.

Note: The toolkit contains useful building blocks for writing extensions.

3. In the toolkits category, click **+** and add the dependency to the `SCOrchestrator_Toolkit`.
4. In the same manner, import and add dependencies to other toolkits as needed.

5. Create business process definitions and human services (extensions) for IBM Cloud Orchestrator.

Note: You can use the building blocks available in the `SCOorchestrator_Toolkit`. To use a building block that is provided by a toolkit, do the following tasks:

- Drag the corresponding building block from the toolkit to the process or service canvas in the Process Designer.
- Connect it with the other steps or activities of the business process or service.
- Map the input and output variables of the building block to the variables of the embedding business process or service.

6. Create a snapshot of your business process application. For information about the steps, see [Creating snapshots in the Process Center console](#).

7. Register the extension operation in the IBM Cloud Orchestrator UI.

For more information about custom operation registration, see *Working with self-service > Designing self-service section of IBM Cloud Orchestrator User's Guide*.

Results

You can now use the extension operation in IBM Cloud Orchestrator.

Related tasks

[“Publishing IBM Cloud Orchestrator content to IBM Cloud Orchestrator Catalog” on page 27](#)

IBM Cloud Orchestrator Catalog is a platform and one-stop-shop for IBM Cloud Orchestrator customers, partners, and IBM employees. The content that you create can be submitted internally or externally from the IBM Cloud Orchestrator Catalog. The primary goal is to have an environment where developers, partners, and IBM Service teams share content with one another. This web-based application is envisaged to federate content from several repositories into a single cloud automation content catalog.

Start a custom extension operation

Starting a custom extension operation is done with or without a user interface. Start the operation and the following activities are automatically run in the specified sequence:

1. During the following conditions, a task with an operation context is created in the task engine with the status as 'New':
 - A self-service offering or user action is triggered from within the IBM Cloud Orchestrator UI.
2. If a human service is not registered in the instance actions or self-service offerings for this operation, then this step is skipped.
 - Human service starts with the coach UI panels.
 - It is passed to the operation context ID (task ID) as parameter.
 - The first activity of the human service is to run a REST call against IBM Cloud Orchestrator to get the operation context business object. It is based on the operation context ID that is given as input parameter.
 - The coach gathers the parameters from the user and store the parameters into the output business object of the human service.
 - When all user input information is collected, the last activity in the Business Process Manager human service (`ReturnParameters`) is run to persist the output business object into the operation context of the task engine. These business objects can be used later by the extension Business Process Manager Business Process. The status of the task in the task engine is set 'Queued' so that the task can continue to run.
3. The task engine starts the Business Process Manager process, which gets the operation context as input parameter. For self-service offering and instance actions, the process starts directly after the human service ends. The Business Process Manager process defines an input business object, which contains the parameters that are collected by the user interface of the related human service. The parameter section of the operation context also contains the parameters that are collected by the graphical user interface of the human service.

Using instance data provided by OperationContext

To support the orchestration development, IBM Cloud Orchestrator provides an OperationContext object containing useful information. When using instance actions, the OperationContext object contains information about the instances on which the operation is executed.

There are two types of instance actions: instance actions that are executed on a single instance, and instance actions that are executed on multiple instances (for example, when multiple instances are selected in the resource view).

For instance actions, as part of the OperationContext object, one or multiple instance IDs are passed to the Business Process Manager human service and process. They can be found in `OC.parm.instances`.

An instance ID has the following format:

```
https://<ico_server>/orchestrator/v2/instancetype/<type>/instances/<providerInstanceId>
```

where `<providerInstanceId>` is resource type specific:

- For OpenStack Nova: `<region>--<openstackid>`
- For OpenStack Heat: `<region>--<stackname>--<openstackid>`
- For Azure cloud service: `<region>--<servicename>`
- For Azure deployment: `<region>--<servicename>--<deploymentname>--<slot>`

The following integration services are provided to extract the IDs and update the instances parameter:

- [“GetInstanceIdFromOperationContext” on page 36](#)
- [“GetMultipleInstanceIdsFromOperationContext” on page 36](#)
- [“UpdateInstancesParmInOperationContext” on page 40](#)

Implementation of a human service as a UI extension

A Business Process Manager human service that can be used as UI extension for IBM Cloud Orchestrator is developed with Business Process Manager Process Designer. Observe the following guidelines:

- Make the human service available in Business Process Manager as URL to the participant group, which is used in IBM Cloud Orchestrator. This activity can be done in the Process Designer as follows:

1. Go to the **Overview** tab of the design view.
2. In the **Exposing** section, select **All Users** in **Expose to Start**.
3. Register the process in the instance actions or self-service offerings:
 - a. In the IBM Cloud Orchestrator UI, go to **CONFIGURATION > Self-Service Catalog**.
 - b. Create a registry entry for the process you created.
 - c. You can request the new service from self-service offerings with the UI.

The participant group controls the visibility of the extension operation in the instance actions or self-service offerings for the user or user group. It decides which users or user groups are allowed to run the extension.

- The business object defines the interface of the human service and the related business process. This business object contains the parameters to be returned by the human service. The human service acts as an UI extension for IBM Cloud Orchestrator, which are the input parameters of the related business process. Therefore, a human service defines an output variable with name `outputParameterObject`. It is of type business object that is defined by the creator of the extension.
- Declare operation context ID as an input variable of type string. The human service gets the operation context ID as input variable. For example, `operationContextId`. As first activity of the human service (before it can access the operation context), it must use the activity `GetOperationContext` that is delivered with the `SCOrchestrator_Toolkit`. This activity retrieves the operation context by using the operation context ID.
- Define a UI coach or a sequence of coaches to collect the data that is needed from the user.

- As a last activity, the human service calls the ReturnParameters integration service of SCOrchestrator_Toolkit. Here, the data that is collected from the user is registered on the operationContext. This data is then passed as an input parameter to the associated business process.

Related concepts

[“Coach validation framework” on page 9](#)Coach validation framework

Implementation a Business Process Manager process as an extension

A business process that can be used as extension operation for IBM Cloud Orchestrator is developed by using Process Designer. It must observe the following guidelines:

- The Process Designer must be made available in the Business Process Manager as URL to the participant group. This group uses it in IBM Cloud Orchestrator. The participant group controls the user or user group visibility for the extension operation. It is made visible in the configurations to be registered as extension operation. It also decides which users or user groups are allowed to run the extension.
- Every Business Process has inputParameterObject, which is an input parameter. The type of this variable is same as the output parameter of the associated human service. The first activity of the Business Process is GetInputParameter (part of SCOrchestrator_Toolkit), which populates the inputParameterObject.
- The business process gets the operation context object as an input parameter and must define a corresponding input variable of type OperationContext. It is a predefined business object definition that is delivered by SCOrchestrator_Toolkit.
- With activities, the business process can access the information that is contained in the operation context. Also, the information is handed over as parameter from the associated human service. It can also use REST calls to retrieve further information from IBM Cloud Orchestrator. REST calls are implementations that are provided by SCOrchestrator_Toolkit.

Best practices and guidelines

When you create toolkits or Process Applications, there are some best practices to be followed in naming conventions, structuring, modeling, and error handling.

Guidelines for naming and documenting your toolkit or process application

When you create toolkits, use the following naming conventions:

- Name the toolkit after the utility or services it provides.
- Add words like "Toolkit" or "Framework" so that you can differentiate it from other process applications.
- Avoid long names. You must use fewer than 64 characters.
- White spaces between words can be added if it improves readability.
- Avoid the version number in the name, unless you want to bring attention to the major changes in the solution.
- Add more information about the toolkit in **Description** field.
- Choose an acronym for your toolkit. Do not use the prefix "IC" as it is used for content that is delivered by IBM.
- Name your snapshots according to this scheme: AABB_YYYYMMDD. Exported TWX archives of your toolkit get this snapshot name appended, so you can easily identify the exported snapshots later.

AA

The IBM Cloud Orchestrator release that is prerequisite for the toolkit or process application, for example, 25 for IBM Cloud Orchestrator V2.5.

BB

Counting up the version of the toolkit, for example. 00 for the first release, and 01 for the second release

YYYYMMDD

The date the snapshot was created

- When updating an existing process application or toolkit, do not change the chosen acronym because it is used to reference the processes in self-service offerings.

Guidelines for creating artifacts in a toolkit

The general best practices are as follows:

- In the documentation field for a Business Process Manager artifact, enter a description of the input and output parameters of that artifact.
- Use the note object of Business Process Manager to improve the readability of complex processes and human services.
- As mentioned in the naming conventions, provide an understandable and meaningful name for your artifacts.
- Keep the interface definition between a Business Process Manager Human Service and its associated Business Process Manager Business Process Definition as short as possible. The interface is defined by a Business Process Manager Business Object. This object is used to correlate a business process with its associated human services in the IBM Cloud Orchestrator Self-service user interface. Use the Business Process Manager human service only to collect the parameters that are needed by its associated business process. Implement the business logic in the business process. It also helps if you enable the business process to be called by using the REST API from an external application, such as a portal application.
- Avoid **Pre** and **Post** execution assignments. Instead, add explicit activities, if needed. The execution assignments are hidden in the Business Process Manager Process Designer, and the logic of the corresponding activity or service becomes difficult to understand. If needed, use the **Pre** and **Post** executions to make simple assignments like initializing the associated Business Process Manager artifact. For example, consider having two consecutive coaches in a human service. In such cases, do not initialize the objects that are used by the second coach as being **Post** execution assignment of the first coach. If needed, do the initialization as a preexecution assignment of the second coach.
- Do not use passwords in environment variables or other artifacts that are visible to everyone.
- When you deliver a solution for IBM Cloud Orchestrator, make sure that there are no validation errors. These errors can be seen in the Process Designer.
- Avoid changing the interface of a building block that is delivered as a part of a toolkit. If you change the interface of building blocks in a toolkit, it becomes cumbersome for all its dependent toolkits or Process Applications. Even changing the name might lead to redoing the mapping for all activities or services that use the building block.

Guidelines to structure your solution

- In general, an extension content solution for IBM Cloud Orchestrator consists of a Business Process Manager Process Application and a Business Process Manager Toolkit.

The basic rule is that a process application contains artifacts that are ready to be used by the user and not meant to be changed or adapted to be useful. All other artifacts are better placed in a toolkit.

- When structuring your solution, always consider the visibility of your artifacts. Artifacts of one process application are not visible by default to another process application.

For example, a Business Process Manager, process A, can be called by another Business Process Manager, process B. The 'Linked Process' activity is used if both are in the same process application or if process A is in a dependant toolkit.

Avoid cyclic dependencies, that is, when toolkit A depends on toolkit B, avoid having a dependency on toolkit A. If such a cyclic dependency occurs, restructure your toolkits to resolve it.

- Use Business Process Manager tags and smart folders to structure your solution to make it more understandable. If you have UI parts that can be used in UI panels, define them as Coach views. These views can be reused in different Coaches. If you must change something later, for example, wording, you change only the reusable Coach view.

Guidelines for handling errors

An IBM developerWorks article explains extensively about exception handling and logging from a business process management perspective. See Related Links. It identifies the types of exceptions that are encountered in a Business Process Manager scenario. Also, it shows you how to handle them using IBM Business Process Manager.

The following are best practices in error handling:

- Define error message as localization resources.
- Raise errors in your integration services or processes by using the Error End Event node.
- Catch raised errors that are raised from integration services by using Intermediate Error Events or Event Subprocesses.
- For Java classes that are used in Business Process Manager processes or human services, define logging framework. For example, `java.util.logging` to log messages to the WebSphere log.
- Use the logging capabilities of Business Process Manager to log messages to the WebSphere log. A good practice is to log in the entry and exit of an activity to support debugging better.

Related information

Importing and exporting toolkits and process applications

You can create toolkits or reuse toolkits that are shared by other content developers. To use a toolkit that is created and shared by other content providers, use the import toolkit feature. You can use export and import utilities to move the toolkit from development process server to production process server or between any two process servers.

Importing toolkits

You can import toolkits into the Business Process Manager.

Before you begin

Resolve all the dependencies and then proceed with toolkit synchronization.

Procedure

1. In the **Business Process Manager Designer**, click **Process Center**.
2. In **Toolkits**, click **Import Toolkit**.
3. In **Import Toolkit**, click **Browse** to select the file to import.

Tip: The Toolkit file extension is in `twx` extension format.

4. Click **Ok**.

Related information

[“Importing by using the command-line interface” on page 17](#)

Exporting toolkits

You can export a toolkit to a Business Process Manager export file.

Before you begin

Resolve all the dependencies and then proceed with toolkit synchronization.

Procedure

1. Select the **Toolkits** tab.
2. Click the toolkit that you want to export from the list of toolkits.
3. Find the snapshot that you want to export.
4. If a snapshot does not exist, click **Create New Snapshot**.
5. Click the **Export** option for the snapshot.
6. Select BPMN export (.zip) or IBM BPM export (.twx) and click **Export**.
7. Locate the directory to which you want to save the exported file.
8. Name and save the file.

The exported file can be imported into any Process Center repository.

Business Process Manager security

For a class of use cases, it is important to understand the security context of a Business Process Manager process or user interface. The activity-based user authentication and authorization are described here.

Business Process Manager user interfaces are run as the currently logged in user and project. They are used as the initial dialog for collecting data in self-service offerings and in instance actions. They are also used for assignments in the **My Inbox** panel. Retrieve the currently logged in user with this JavaScript (R) expression in Business Process Manager: `tw.system.user_loginName`.

Activities in the system lane of a business process are run in the background. Therefore, there is no currently logged in user. By default, activities are run as an admin user and project. The admin user is `tw_admin` in Business Process Manager.

Additionally, there are use cases where it is important to know which user, domain, and project submitted a self-service offering or orchestration action. This information is found in the variables `user`, `domain`, and `project` of the operation context.

For instance, the `GenericRESTCall` integration service of the `SCOorchestrator_Toolkit` extracts the authentication information from the security context by default. The service then uses the extracted information to construct the security authentication token (simple token) for REST calls to external systems. Because the `tw_admin` is an internal user, `GenericRESTCall` translates `tw_admin` to the default admin user (generally `admin`) for external calls. It is desirable to run these REST calls on behalf of the person who submitted the request. To do that, map the `user`, `domain`, and `project` variables from the operation context to the `GenericRESTCall`.

Chapter 5. Importing by using the command-line interface

You can import IBM Cloud Orchestrator content using the command-line interface.

The following tool supports the import of content by using command-line interfaces:

- [“Import content pack into Business Process Manager” on page 17](#)

Important: You must have a command shell to run these commands.

Import content pack into Business Process Manager

A Business Process Manager-based extension to IBM Cloud Orchestrator consists of UI panels to collect more data. To import a content pack in to a Business Process Manager, start the command-line interface in interactive mode and then run the import command.

To start the command-line interface in interactive mode, use this syntax `wsadmin.sh -h <hostname> -user <username> -password <password> -lang jython`. To Import content pack, use this syntax `->>>AdminTask.BPMImport('[-inputFile <file path>]')`.

The `wsadmin.sh` is in the Business Process Manager server installation directory and its parameters are as follows:

-h <host> or --host

Specifies the host name or IP address of the Business Process Manager. This parameter is required.

-user

Specifies the user ID to authenticate to the Business Process Manager. Use the same user ID and password that you use to log on to the tool. This parameter is optional.

--password

Specifies the password that is used to authenticate to the user. This parameter is optional and is case-sensitive.

```
wsadmin.sh -user admin -password admin -lang jython
wsadmin>AdminTask.BPMImport('[-inputFile /tmp/abc.twx]')
```

For more information about Business Process Manager command-line interface, see [BPMImport command](#).

Chapter 6. Example scenarios for workflow-based orchestration

Workflows are driven by the following self-service offering trigger.

A quick start guide is available in the IBM Cloud Orchestrator Catalog for content development. Search for this guide in the IBM Cloud Orchestrator Catalog by using the search filter `SCOorchestrator Content QuickStart Guide`. For more information about searching and downloading from the IBM Cloud Orchestrator Catalog, see [Chapter 8, “Publishing IBM Cloud Orchestrator content to IBM Cloud Orchestrator Catalog,” on page 27.](#)

Self-service offerings scenario

Self-service offerings are custom operations that can be run in the context of the data center. Such offerings can be used to automate configuration tasks or to enhance the catalog of the available services with extra features. This scenario depicts a self-service offering for registering the firewall host device on IBM Cloud Orchestrator by storing the firewall details in the storehouse.

Procedure

1. In the Process Designer, click **Create a New ProcessApp** or **Toolkit** and name it `RegisterFirewall`.
2. Open the `RegisterFirewall` application or toolkit in the Process Designer.
3. Create a dependency on the `SCO_Orchestrator_Toolkit` and the `SCOorchestrator_Scripting_Uilities_Toolkit`.
 - a) Click the plus sign (+) to the right of **Toolkit**.
 - b) From the **Add dependency** dialog, select **SCO_Orchestrator_Toolkit**.
 - c) Select the latest snapshot.
 - d) Repeat the procedure for **SCOorchestrator_Scripting_Uilities_Toolkit**.
4. Create a human service.
 - a) Click the plus sign (+) to the right of **User Interface**.
 - b) Add new human service and name it `Register_Firewall_Host_HS`. This human service includes a coach that collects the required input.
 - c) Click the **Variables** tab.

| <i>Table 1. Input Variables</i> | | |
|---------------------------------|--------------|---|
| Variable | Type | Description |
| operationContextId | String | The ID contains the operation context object identifier, and it is passed during the start of the operation by the IBM Cloud Orchestrator framework. The identifier is used to fetch the operationContext, which is an object that contains all the data that is related to the execution of an operation. Note: This variable is mandatory for all human services that are run through IBM Cloud Orchestrator. |
| outputParameterObject | FirewallHost | The output parameter is of type FirewallHost business object that has register firewall host-related parameters such as host IP address, user name, and password. |

| <i>Table 2. Default values of outputParameterObject</i> | |
|---|--|
| Property | Value |
| hostIpAddress | " " |
| username | "root" |
| password | " " |
| commandLine | "iptables -I INPUT -p tcp --dport 80 -j ACCEPT; service iptables save" |

- d) Create a business object and name it FirewallHost. Add the following parameters to this business object:

| <i>Table 3. Output Variables</i> | |
|----------------------------------|---|
| Variable | Description |
| hostIpAddress | IP address of the firewall host. |
| username | Log in user on the firewall host. |
| password | Password for the user on the firewall host. |
| commandLine | Command line to configure firewall. |

- e) Create the following coaches:

| <i>Table 4. Coach</i> | |
|-----------------------|---------------------|
| Coach | Input fields |
| firewall_host_coach | hostIpAddress |
| | username |
| | password |
| | commandLine |

Map the parameters from the outputParameterObject to these coach fields.

- f) Use the ReturnParameters integration service from the SCOrchestrator_Toolkit before the 'end' activity.
 - 1) Click SCOrchestrator_Toolkit to expand it.
 - 2) Click **Implementation**.
 - 3) Drag and drop the **ReturnParameters** integration service.
 - g) Map the operationContextId and outputParamaterObject variable as an input to this service.
 - 1) Click **ReturnParameters**.
 - 2) Click **local.input**.
 - 3) Map local.input.operationContextId to operationContextId, Local.Input.outputParamaterObject to outputParamaterObject.
 - h) Connect the activities to complete the human service.
5. Create a **Business Process Definition**.
- a) Click the plus sign (+) to the right of **Processes**.
 - b) Create a **Business Process Definition** and name it as Register_Firewall_Host_BPD.
 - c) Click **Variables** tab
 - d) Click **Add Input** and create the following input variables:

| <i>Table 5. Input Variables</i> | | |
|---------------------------------|------------------|---|
| Variable | Type | Description |
| operationContext | OperationContext | The operationContext object contains all the data that is related to the execution of an operation. |
| inputParameterObject | FirewallHost | The input parameter is of type FirewallHost. |

Note: Both the input variables are mandatory for all business processes that are run from IBM Cloud Orchestrator.

- e) Add the integration service GetInputParameter from SCOrchestrator_Toolkit as first activity in the business process. Complete the data-mapping for this service:

```

Input Mapping:
tw.local.operationContext -> operationContext
tw.local.inputParameterObject -> inputParameterObject_in
Output Mapping:
inputParameterObject -> tw.local.inputParameterObject

```

- f) Add the integration service SSH_ExecuteCommand from SCOrchestrator_Scripting_Utilities_Toolkit. Complete the data-mapping for this service:

```
Input Map:
tw.local.inputParameterObject.hostIpAddress -> remoteMachine
tw.local.inputParameterObject.username -> username
tw.local.inputParameterObject.password -> password
tw.local.inputParameterObject.comandLine -> commandLine
```

- g) Connect the activities to complete the business process.
6. Expose the human service to the participant group.
 - a) Go to the **Overview** tab of the human service.
 - b) Select all users for **Exposed to** for the option under **Exposing**.
 - c) Select **Expose as URL (Available from a URL)**.
7. Expose the business process to the participant group.
 - a) Go to **Overview** tab for the business process.
 - b) Select all users for **Expose to Start** to start option under **Exposing**.
8. Register the operation in the IBM Cloud Orchestrator UI.
 - a) Log in to the IBM Cloud Orchestrator UI.
 - b) Click **CONFIGURATION > Self-Service Catalog**.
 - c) Click **Offerings** and then click **Create Offering** in the **Actions** menu.
 - d) Enter the following details:
 - **Offerings name** - enter the name of the new offering.
 - **Description** - enter the description.
 - **Offering icon** - select the icon from the list.
 - **Process** - select the Register_Firewall_Host_BPD from the list. It is the Business Process Definition that is created in the Process Designer.
 - **User Interface** - select Register_Firewall_Host_HS. The human service is created in the Business Process Designer.
 - e) Click **Create**.
9. Run the Self-Service Offering.
 - a) Go to **Self-Service**.
 - b) Click **Category**.
 - c) Click **Offering**.
 - d) Enter the details and click **OK**.
10. After the operation completes successfully, check that the firewall setting command is run on the host.

Related information

[Managing and using toolkits](#)

Chapter 7. Automating the creation of categories, offerings, and instance actions

You can automate the creation of categories, offerings, and instance actions by using the `catalogTool.sh` tool.

Before you begin

The `catalogTool.sh` tool is installed together with IBM Cloud Orchestrator. The installation directory of the tool is `/opt/ibm/ico/ccs/catalog`.

The tool selects the JVM in the following order:

1. The JVM used by the Business Process Manager, if it exists
2. The JVM defined in `PATH` variable, if there is any
3. The JVM in the `JAVA_HOME` variable, if it has been defined

The `catalogTool.sh` tool is installed on the Business Process Manager node.

To automate the creation of categories, offerings, and instance actions, you need the following items:

- A configuration file that describes the IBM Cloud Orchestrator environment
- An XML file that represents the resources to be created
- Valid credentials to connect to the IBM Cloud Orchestrator. Admin role is required.

Note: Although, in this topic, the script is `catalogTool.sh`, if you are installing on a Windows operating system, the script is `catalogTool.bat`.

About this task

The following directories contain the following items:

conf

- `log4j.properties`, logs, and trace configuration
- `env.properties`, the configuration file for IBM Cloud Orchestrator (IP address)

samples

Various XML files that can be used as examples

lib

Resources that are required by the script

logs

Log files

To compile your own XML file, start from one of the provided samples and create your `<category>`, `<offering>`, `<instance-type>`, and `<instance-action>` elements.

For a **category**, specify the name, for example:

```
<category>
  <name>A test category</name>
  <description>An optional description</description>
  <icon>Web</icon>
</category>
```

The description and icon fields are optional. For icon, the following values are allowed:

Cloud

Cloud Category Icon

Application

Application Category Icon

Backup

Backup Category Icon

Client

Client Category Icon

Configuration

Configuration Category Icon

Job

Job Category Icon

Network

Network Category Icon

Server

Server Category Icon

Storage

Storage Category Icon

Virtual Machine

Virtual Machine Category Icon

Web

Web Category Icon

For **offerings**, specify the following parameters:

```
<offering>
  <name>A test offering</name>
  <description>An optional description</description>
  <icon>Web</icon>
  <category-name>Reference a category by name here</category-name>
  <process toolkit-name="toolkit_name">
    <name>Enter the name of the process you want to link to the offering</name>
  </process>
  <user-interface toolkit-name="toolkit_name">
    <name>Enter the name of the user interface you want to link to the process</
name>
  </user-interface>
</offering>
```

You can use the same labels that are displayed in the UI when creating a new self-service offering. The description and icon fields are optional. For icon, the same fields that are described for category are allowed here too.

The attribute **toolkit-name** for the <process> and <user-interface> elements is optional and can be specified to state which toolkit contains the process/user-interface.

For **instance actions**, specify the following parameters:

```
<instance-action selection-type="multiple">
  <name>An instance action</name>
  <description>An optional description</description>
  <icon>Icon</icon>
  <instance-type>Resource type to which you can apply the action</instance-type>
  <process toolkit-name="toolkit_name">
    <user-interface toolkit-name="toolkit_name">
      <name>Enter the name of the process you want to link to the useraction</name>
    </user-interface>
  </process>
  <tags>You can mark the instance with an unlimited amount of tags to filter
actions.
  <tag>Any_tagA</tag>
  <tag>Any_tagB</tag>
  </tags>
</instance-action>
```

The selection-type field can have a value of either "multiple" or "single" depending on if the action is applicable to only one instance or to several instances. The default is "single."

For **instance type**, specify the following parameters:

```
<instance-type>
  <name>A_unique_instance_type_name</name>
  <Display name>The name as it appears in the UI</description>
  <icon>Icon</icon>
  <Provider>The provider</instance-type>
  <details-view>
    <toolkit-name>Toolkit_Name</toolkit-name>
    <user-interface>UI display view of type of resource</user-interface>
  </details-view>
  <keyfields>
    <keyfield>
      <attribute>Instance type attribute</attribute>
      <header>Header of the column that displays the corresponding attribute
in the resource list view</header>
    </keyfield>
  </keyfields>
  <tags>You can mark the instance with an unlimited amount of tags to filter actions.
    <tag>Any_tagA</tag>
    <tag>Any_tagB</tag>
  </tags>
</instance-type>
```

Keyfields are column headers in the UI. Detail-view is the details view panel of the UI.

Note: If you want to import XML files that are related to version 2.4 toolkits, ensure that your XML has the version attribute set to 2.4 in the catalog tag, for example `<catalog version="2.4">`.

The overall structure of the XML file is:

```
<catalog>
  <automation-categories>
    your categories here
  </automation-categories>

  <offerings>
    your offerings here
  </offerings>

  <instance-types>
    your instance types here
  </instance-types>

  <instance-actions>
    your instance actions here
  </instance-actions>
</catalog>
```

To create the resources that are described in `<yourfile>.xml` in the IBM Cloud Orchestrator Self-Service catalog, run the following command:

```
./catalogTool.sh <yourfile>.xml <ICO username> <ICO username password>
```

where

- `<yourfile>.xml` is your catalog file to create your catalog resources
- `<ICO username>` in a IBM Cloud Orchestrator administrative user name
- `<ICO username password>` is the password for the user who is specified previously

Note: Being an administrative tool, the tool must not be run in concurrent mode. You cannot run an instance of the tool and catalog administration from the IBM Cloud Orchestrator.

What to do next

Note: The catalog version must NOT be set for version 2.3 XML files.

An extra step is required if the tool is installed as separate component from IBM Cloud Orchestrator, for example, the tool is purchased and downloaded from the [IBM Cloud Orchestrator Catalog](#) and installed

on a desktop. You must edit the tool configuration file, which is at `conf/env.properties`, with the following content:

```
IWD_HOST = <IP or HOSTNAME of Cloud Orchestrator>
IWD_PROTOCOL = https
IWD_PORT = 8443
```

`IWD_PROTOCOL = https` and `IWD_PORT = 8443` are the default values that you must use.

Exporting by using the `catalogTool.sh` tool

You can export all offerings, categories, instance types, and instance actions to XML using the `catalogTool.sh` tool.

About this task

Use the following commands to export:

```
./catalogTool.sh --export <xmlfile> <ico-user> <ico-password>
```

To export everything.

```
./catalogTool.sh --export <xmlfile> <ico-user> <ico-password> --
includeCategories=<category_1>,<category_2> --
includeInstanceTypes=<instanceType_1>,<instanceType_2>
```

Exports all the indicated categories and related offerings. Exports the instance types and the related instance actions.

```
./catalogTool.sh --export <xmlfile> <ico-user> <ico-password> --
excludeCategories=<category_1>,<category_2> --
excludeInstanceTypes=<instanceType_1>,<instanceType_2>
```

Exports everything except the indicated categories and related offerings. Exports everything except the instance types and the related instance actions.

`--includeCategories` and `--includeInstanceTypes` can be used either together or alone. The same applies to `--excludeCategories` and `--excludeInstanceTypes`.

Chapter 8. Publishing IBM Cloud Orchestrator content to IBM Cloud Orchestrator Catalog

IBM Cloud Orchestrator Catalog is a platform and one-stop-shop for IBM Cloud Orchestrator customers, partners, and IBM employees. The content that you create can be submitted internally or externally from the IBM Cloud Orchestrator Catalog. The primary goal is to have an environment where developers, partners, and IBM Service teams share content with one another. This web-based application is envisaged to federate content from several repositories into a single cloud automation content catalog.

About this task

To download content from the IBM Cloud Orchestrator Catalog, access the [IBM Cloud Marketplace](#) and search for a solution.

To upload content to the IBM Cloud Orchestrator Catalog, access the [Ready for Cloud and Smarter Infrastructure](#) site and follow the validation process.

For additional information about content development, see the [Content Developers Corner](#) wiki.

Appendix A. Base orchestrator toolkit

The Base orchestrator toolkit (from now on, called `SCOrchestrator_Toolkit`) is delivered as a part of IBM Cloud Orchestrator. It provides the essential Business Process Manager building blocks, which are needed to build Business Process Manager business processes and human tasks, which are used as extensions for IBM Cloud Orchestrator.

If you want to write an extension for IBM Cloud Orchestrator, you must perform the following tasks:

- Ensure that the toolkit was imported into Business Process Manager, which is done by the IBM Cloud Orchestrator installer.
- Declare a dependency from your process application or toolkit to this toolkit.

The following building blocks are included with the toolkit:

| Building block | Section | Function |
|--|--|--|
| Business object | Data | Interface between IBM Cloud Orchestrator and Business Process Manager business processes that are provided as business objects within the toolkit. You can use them for parameter and private data declarations with Business Process Manager. |
| General system services, integration services, and web services | Implementation | Define Business Process Manager process extensions. They have a defined interface (input and output variable definitions) that are based on standard business objects that are provided by Business Process Manager and the <code>SCOrchestrator_Toolkit</code> . |
| Human services | User Interface | Sample UI extensions for an IBM Cloud Orchestrator extension. A Business Process Manager coach, which is included in a human service, defines a UI panel. |
| Set of sample Business Process Manager processes, human services, and other Business Process Manager artifacts | Tagged as <code>SCOrchestrator_Samples</code> , contain the 'Sample' prefix in their name. | Provide samples that show you how to use the building blocks that are delivered with the toolkit. Required to write operation extensions for IBM Cloud Orchestrator. Some samples are ready to use, other must be adapted. The documentation that is provided with every sample artifact includes information about how to use it. |

Business objects

The business objects provide a natural representation of the business data for application processing. You can use the business objects included in the `SCOorchestrator_Toolkit` to create custom objects.

The following business objects are delivered as part of the `SCOorchestrator_Toolkit`:

- `OperationContext`
- `ServiceInstance`
- `VirtualMachine`
- `NetworkInterface`

Representation of long types in business objects

Long types are not supported by Business Process Manager. Therefore, the simple type business object `LongString` is introduced as a part of the `SCOorchestrator_Toolkit`.

It represents a long type that is encoded as a string. For a new business object that contains a long type, define a new variable with the data type `LongString`. Ensure that it has the same name as defined by the IBM Cloud Orchestrator object variable. An example is the variable `created` (`LongString`) found in the `CloudGroup`. When serializing JSON Objects to BPM business objects, the long typed variables are automatically mapped to the defined Business Object variables of type `LongString`. When deserializing business objects to JSON objects, the type `LongString` indicates the mapping to the origin data type `Long`.

OperationContext

The operation context is an umbrella object that contains all data that is related to the execution of an operation. This operation context object must be defined as an input parameter variable for all business processes that are started as an extension for a IBM Cloud Orchestrator operation. Human services must define the operation context ID as an input parameter and as a first activity, must retrieve the operation context object with its ID.

The structure is as shown in the table:

| Attribute | Data type | Description |
|-------------|-----------|---|
| id | String | The unique operation context identifier. |
| Status | String | The status of the task that is associated with the operation context. |
| eventTopic | String | The array that contains an object for each role. |
| description | String | The description of the ID. |

Table 7. OperationContext Structure (continued)

| Attribute | Data type | Description |
|-----------------|-----------------|---|
| Params | Map | The map that contains (key/value) pairs for storing arbitrary parameters. It can be used, for example, to hand over parameters that are collected from UI coaches in an extension Human Service to the associated Business Process. One of the most important keys in Params is the instances key that contains the instance IDs on which the instance actions execute. Use the integration services to fetch the instance IDs. |
| serviceInstance | ServiceInstance | Deprecated. Use the virtualMachines attribute instead. |
| user | String | The ID of the user in whose context the operation is executed |
| domain | String | The name of the domain in whose context the operation is executed |
| project | String | The name of the project in whose context the operation is executed |
| virtualMachines | Array of Object | The array contains an object for each managed virtual machine. |

Service Instance

Deprecated. Use the virtualMachines attribute instead.

VirtualMachine

The VirtualMachine business object describes a virtual machine as part of a deployment.

It has the following structure:

Table 8. VirtualMachine structure

| Attribute | Data type | Description |
|-------------------|-------------------------|---|
| name | String | Deprecated. |
| cloudGroup | String | Deprecated. |
| networkInterfaces | NetworkInterface (List) | A list of network interfaces that the virtual machine is equipped with. |
| hostname | String | The primary host name for the virtual machine. If there are multiple network interfaces, the primary host name is implementation-dependent. |
| virtualCpu | Integer | Deprecated. |
| memory | Integer | Deprecated. |

| <i>Table 8. VirtualMachine structure (continued)</i> | | |
|--|------------------|---|
| Attribute | Data type | Description |
| disk | Integer | Deprecated. |
| imageId | String | Deprecated. |
| parameters | Map | Deprecated. |
| Id | String | Deprecated. |
| keypair | String | The name of the key pair for accessing the virtual machine. |

NetworkInterface

The NetworkInterface business object describes a network interface of a virtual machine.

It has the following structure:

| <i>Table 9. NetworkInterface Structure</i> | | |
|--|------------------|--|
| Attribute | Data type | Description |
| ip | String | The IPv4 address in dotted decimal notation or the IPv6 address. |
| hostname | String | Deprecated. |
| ipgroup | String | Deprecated. |
| type | String | Deprecated. |

Services

To simplify parameter handling, most of the REST calls to IBM Cloud Orchestrator have a JSON object that is coded as a string in the input and output parameters. The activities of Business Process Manager Business Processes and Services operate on complex business objects. Therefore, building blocks are needed to convert a business object to a JSON string and vice versa.

The different types of services are general system services, integration services, and web services.

- The general system services used are as follows:
 - CreateBusinessObject_OperationContext
 - GetErrorMessage
 - GetInputParameter
- The integration services used are as follows:
 - CreateBusinessObject_ServiceInstance
 - GenericBPDInvocation
 - GenericRestCall
 - GetInstanceIdFromOperationContext
 - GetMultipleInstanceIdsFromOperationContext
 - ReadBusinessObject
 - ReturnParameters
 - SetOperationContextParameters
 - UpdateInstancesParmInOperationContext

- WriteValuesToB0
- The web service that is used is GenericBPDInvocationWS.

General system services

The general system services of the Business Process Manager are defined along with their input and output variables.

CreateBusinessObject_OperationContext

The CreateBusinessObject_OperationContext service creates a business object of type OperationContext based on a JSON input string.

| <i>Table 10. CreateBusinessObject_OperationContext Input Variables</i> | | |
|--|------------------|--|
| Input Variable | Data type | Description |
| operationContextString | String | JSON string that represents the operationContext |

| <i>Table 11. CreateBusinessObject_OperationContext Output Variables</i> | | |
|---|------------------|--|
| Output Variable | Data type | Description |
| operationContext | OperationContext | It is a OperationContext business object |

GetErrorMessage

The GetErrorMessage general system service receives as input an error XML element, which is returned by the variable *tw.system.step.error*. It extracts and returns the error message and stack trace from the XML element as output variables.

| <i>Table 12. GetErrorMessage Input Variable</i> | | |
|---|------------------|---|
| Input Variable | Data type | Description |
| error | XMLElement | The XMLElement variable containing the error exception information as returned by <i>tw.system.step.error</i> variable. |

| <i>Table 13. GetErrorMessage Output Variable</i> | | |
|--|------------------|---|
| Output Variable | Data type | Description |
| errorMessage | String | The error message extracted from the XMLElement input variable. |
| stackTrace | String | The stack trace extracted from the XMLElement input variable. |

GetInputParameter

The GetInputParameter general system service retrieves the inputParameterObject of Business Process Manager business process. The inputParameterObject is used as a workflow extension for IBM

Cloud Orchestrator. It must be the first activity in each business process to be used as workflow extension for IBM Cloud Orchestrator.

| <i>Table 14. GetInputParameter Input Variable</i> | | |
|---|------------------|---|
| Input Variable | Data type | Description |
| operationContext | OperationContext | The operation context object. |
| inputParameterObject_In | ANY | The inputParameterObject of the process must be mapped to this variable. It is required to enable a process to be called as linked process by another process. In this case, the inputParameterObject_In is not null. In all other cases, the inputParameterObject is null, which indicates that the process is called directly from the Cloud Orchestrator UI. |

| <i>Table 15. GetInputParameter Output Variable</i> | | |
|--|------------------|---|
| Output Variable | Data type | Description |
| inputParameterObject | ANY | The inputParameterObject contains the input parameters for the business process as collected by the associated human service. |

Integration services

You define the integration services of the Business Process Manager together with their input and output variables.

CreateBusinessObject_ServiceInstance

The CreateBusinessObject_ServiceInstance service creates a business object of type ServiceInstance that is based on a JSON input string.

| <i>Table 16. CreateBusinessObject_ServiceInstance input variable</i> | | |
|--|------------------|--|
| Input Variable | Data type | Description |
| jsonString | String | JSON string that represents the service instance |

| <i>Table 17. CreateBusinessObject_ServiceInstance Output Variable</i> | | |
|---|------------------|----------------------------------|
| Output Variable | Data type | Description |
| serviceInstance | ServiceInstance | Service Instance Business Object |

GenericBPDInvocation

The GenericBPDInvocation service is used internally by IBM Cloud Orchestrator to do some housekeeping actions, such as mapping parameters that are encoded as JSON strings to business objects. Finally, it calls the customer extension Business Process.

GenericRestCall

The GenericRestCall service is based on a Java implementation for a generic REST Call on IBM Cloud Orchestrator.

By default, it extracts the authentication information from the security context. The authentication information uses it to construct the security authentication token (Simple Token) for the REST calls that are made to external systems. As tw_admin is an internal user, GenericRestCall translates tw_admin to a default admin user for external calls. For more information about business process security, see [“Business Process Manager security”](#) on page 16. The GenericRestCall also accepts a user name on behalf of which a REST call must be made. It is especially useful for REST calls in the System Lane of a Business Process. They run by default as an admin user. It is desirable to run these REST calls on behalf of the person who submitted the request. To do that, map the user and project variables from the operation context to the GenericRestCall

| Input Variable | Data type | Description |
|----------------|-----------|---|
| restMethod | String | The methods, such as POST, PUT, GET, and DELETE |
| jsonString | String | The input for PUT or POST encoded as a JSON string |
| restUrl | String | The REST URL that follows the host name (after http:// <hostname>). For example, /resources/clouds. |
| iwidUser | String | The user name on behalf of which the REST call must be made. If not specified, the following users are considered: <ul style="list-style-type: none"> • If it is run in the context of Business Process Manager user interface, the logged in user is used. • In case it is for activities that run in the System Lane of a business process, admin user is used. |
| domain | String | The domain name for the REST call context. If not specified, the default domain is used |
| project | String | The project name for the REST call context. If not specified, the user default project is used |

| Output Variable | Data type | Description |
|-----------------|-----------|--|
| returnFromRest | String | Result of a REST call that is encoded as a JSON string |

GetInstanceIdFromOperationContext

The `GetInstanceIdFromOperationContext` integration service is used to fetch the instance ID from the given `OperationContext` object. For information about using instance data, see [“Using instance data provided by OperationContext”](#) on page 12.

| <i>Table 20. GetInstanceIdFromOperationContext input variable</i> | | |
|---|------------------|---------------------------------------|
| Input Variable | Data type | Description |
| operationContext | OperationContext | The OperationContext business object. |

| <i>Table 21. GetInstanceIdFromOperationContext output variable</i> | | |
|--|------------------|---|
| Output Variable | Data type | Description |
| instanceId | String | The instance ID from the OperationContext object. |

GetMultipleInstanceIdsFromOperationContext

The `GetMultipleInstanceIdsFromOperationContext` integration service is used to fetch the instance IDs from the given `OperationContext` object. For information about using instance data, see [“Using instance data provided by OperationContext”](#) on page 12.

| <i>Table 22. GetMultipleInstanceIdsFromOperationContext input variable</i> | | |
|--|------------------|---------------------------------------|
| Input Variable | Data type | Description |
| operationContext | OperationContext | The OperationContext business object. |

| <i>Table 23. GetMultipleInstanceIdsFromOperationContext output variable</i> | | |
|---|------------------|--|
| Output Variable | Data type | Description |
| multipleInstanceId | String (List) | The list of instance IDs from the OperationContext object. |

PerformOrchestratorRetCall

The service is based on a Java implementation for a generic REST Call on IBM Cloud Orchestrator.

By default, the service extracts the authentication information from the security context. The authentication information are used to construct the security authentication token (Simple Token) for the REST calls that are made to the external systems. As `tw_admin` is an internal user, this service translates `tw_admin` to a default `admin` user for external calls. For more information about business process security, refer to the Business Process Manager security.

The service also accepts a user name, password, and HTTP attributes on behalf of which a REST call must be made. The authentication information is fetched by invoking the JAVA implementation for `AuthenticationTokenHelper` on IBM Cloud Orchestrator.

It is especially useful for REST calls in the System Lane of a Business Process. They run by default as an `admin` user. It is desirable to run these REST calls on behalf of the person who submitted the request.

Table 24. PerformOrchestratorRetCall input variables

| Input Variable | Data type | Description |
|----------------|-----------|--|
| restMethod | String | The methods, such as POST, PUT, GET, and DELETE |
| restEndpoint | String | The REST endpoint (http://<hostname>). For example: http://ico-cs.cil.rtp.raleigh.ibm.com/v3/ |
| jsonString | String | The input for PUT or POST encoded as a JSON string |
| restPath | String | The REST URL that follows the host name (after http://<hostname>). For example: /resources/clouds. |
| user | String | The user name on behalf of which the REST call must be made. If not specified, the following users are considered: if it is run in the context of the Business Process Manager user interface, the logged in user is used. In case it is for activities that run in the System Lane of a business process, admin user is used. |
| domain | String | The domain name for the REST call context. If not specified, the default domain is used. |
| project | String | The project name for the REST call context. If not specified, the user default project is used. |
| password | String | The user password for the authentication for the REST call context. |
| content | String | The HTTP content. |
| accept | String | The HTTP accept type. |
| cookies | String | Cookies to send in the HTTP request. |
| headers | String | The HTTP headers. |

Table 24. PerformOrchestratorRetCall input variables (continued)

| Input Variable | Data type | Description |
|----------------|-----------|---|
| parameters | Map | <p>Map of the parameters to be given as input parameter for the associated business process. If a particular business process needs to specify time out parameters, they can be added as part of the parameters.</p> <ul style="list-style-type: none"> icoRestReadTimeOut: parameter used to set the read timeout for the HTTP connection. For example (all in one line): <pre>tw.local.parameters.put ("icoRestReadTimeOut", "18000");</pre> <ul style="list-style-type: none"> icoRestConnectionTimeOut: parameter used to set for the HTTP connection time out. For example (all in one line): <pre>tw.local.parameters.put ("icoRestConnectionTimeOut", "24000")</pre> |

Table 25. PerformOrchestratorRetCall output variables

| Output Variable | Data type | Description |
|-----------------|-----------|---|
| success | String | Business process is success or not (true or false). |
| statusCode | String | Result of a REST call status code. |
| reasonPhrase | String | Error message of the REST call. |
| message | String | Success message of REST call. |
| response | String | Result of a REST call that is encoded as a JSON string. |
| responseHeader | String | HTTP response header. |

ReadBusinessObject

The service converts a business object into a JSON string so that it can be used. For example, as parameter for a REST call. It is a generic method that gets ANY business object as input parameter.

Restriction: The business object that is specified as input parameter must not have a parameter of type Map.

Table 26. ReadBusinessObject input variable

| Input Variable | Data type | Description |
|----------------|-----------|--|
| BusinessObject | ANY | The business object to be converted into JSON string |

| <i>Table 27. ReadBusinessObject output variable</i> | | |
|---|------------------|--|
| Output Variable | Data type | Description |
| jsonString | String | Hypervisor Business Object that is converted into a JSON string. |

ReturnParameters

The `ReturnParameters` integration service is used to return parameters that are collected by a human service. The collected parameters are used as input parameters for the associated process. It must be the last activity of a human service that collects parameters for a business process, which is used as a workflow extension for IBM Cloud Orchestrator.

Note: The `outParameterObject` business object must be of the same business object type as the `inputParameterObject` of the associated process. The type is used by IBM Cloud Orchestrator to correlate a human service with its associated business process.

| <i>Table 28. ReturnParameters input variable</i> | | |
|--|------------------|--|
| Input Variable | Data type | Description |
| operationContextId | String | ID of the operation context |
| outParameterObject | ANY | A business object that contains the parameters that are collected by the human service. They are used as input parameters for the associated business process. |

| <i>Table 29. ReturnParameters output variable</i> | | |
|---|------------------|---|
| Output Variable | Data type | Description |
| returnString | String | Result of REST call that is encoded as JSON String. |

SetOperationContextParameters

The `SetOperationContextParameters` integration service helps to enable the workflow of IBM Cloud Orchestrator extension to access and use parameters that are collected by a human service. It stores the input parameter map as key/value pairs into the parameter section of the operation context for the specified `operationContextId`. This parameter is later given as input parameter to the Business Process Manager Business Process extension. The parameter 'startTask' specifies whether the Business Process Manager workflow must be triggered by the execution of this integration service (true) or not (false). If false is selected, several consecutive calls can be made by a human service extension to store the parameters that are collected into the `OperationContext` of the task. This activity is done before the Business Process Manager workflow process starts.

Note: This integration service is used internally to implement the `ReturnParameters` integration service. Normally, it must not be used directly by the human service that is associated with a workflow extension. Instead, the higher-level integration service `ReturnParameters` must be used.

| <i>Table 30. SetOperationContextParameters input variable</i> | | |
|---|------------------|-----------------------------|
| Input Variable | Data type | Description |
| operationContextId | String | ID of the operation context |

| <i>Table 30. SetOperationContextParameters input variable (continued)</i> | | |
|---|------------------|---|
| Input Variable | Data type | Description |
| params | Map | Map of parameters to be given as input parameter for the associated business process. |
| startTask | Boolean | True if the associated business process must be started (default false) |

| <i>Table 31. SetOperationContextParameters output variable</i> | | |
|--|------------------|---|
| Output Variable | Data type | Description |
| returnString | String | Result of REST call that is encoded as JSON String. |

UpdateInstancesParmInOperationContext

The `UpdateInstancesParmInOperationContext` integration service must be used after a create operation to update the instances parameter in the `OperationContext` object, so that any subsequent `GetOperationContext` call uses this ID to update instance data such as `virtualMachines`, if applicable. For information about using instance data, see [“Using instance data provided by OperationContext” on page 12.](#)

| <i>Table 32. UpdateInstancesParmInOperationContext input variable</i> | | |
|---|------------------|--|
| Input Variable | Data type | Description |
| taskId | String | The ID of the task. For example, the <code>operationContextId</code> . |
| providerInstanceId | String | The <code>providerInstanceId</code> of the instance. |
| providerType | String | The type of the resource of the instance. For example: <code>heat</code> , <code>openstackvms</code> . |

| <i>Table 33. UpdateInstancesParmInOperationContext output variable</i> | | |
|--|------------------|--|
| Output Variable | Data type | Description |
| parms | Map | The updated instances parameter in the <code>OperationContext</code> object. |

WriteValuesToBO

The service gets a JSON string representation of a business object as input variable and generates the corresponding `TWObject Business Object`.

Restriction: Using 'ANY' for the type of the output variable business object leads to an error in Business Process Manager. The business object type of the output variable (for example, `Hypervisor`) must be specified explicitly. Therefore, if you are using a Business Object other than 'Hypervisor', the integration service must be copied from the toolkit to your Business Process Application. You must adapt the type of business object to the special context.

| <i>Table 34. WriteValuesToBO input variable</i> | | |
|---|------------------|--|
| Input Variable | Data type | Description |
| BusinessObject | ANY | The business object to be converted into JSON string |

| <i>Table 35. WriteValuesToBO output variable</i> | | |
|--|------------------|---|
| Output Variable | Data type | Description |
| jsonString | String | The business object that is converted into a JSON string. |

Cloud management services

IBM Cloud Orchestrator offers cloud management services, for example, backup services or server restart.

Approval

The cloud management services require approvals. The approval is implemented by the human service and coach of the Business Process Manager technology. It is a building block of the SCOrchestrator_Toolkit.

| <i>Table 36. Approval Input Variable</i> | | |
|--|----------------------|--|
| Input Variable | Data type | Description |
| requester | String | Approval requester |
| parameters | NameValuePair (List) | List of parameters for approvals. The list of parameters in the form of name-value pairs that are shown as extra information in the approval UI panel. |

| <i>Table 37. Approval Output Variable</i> | | |
|---|------------------|--|
| Output Variable | Data type | Description |
| reason | String | Reason for approval or reject as specified in UI approval panel. |
| isApproved | Boolean | Approved (true) or not (false) |

Instead of Business Process Manager Coach UI technology, the Cloud Orchestrator UI implements the approval panels. These approval panels show only the data from the Business Process Manager 'Approval' human service. You can use predefined approval building blocks to build your own approval Business Process to display information that the approver needs to make a decision. The sample Business Processes that are delivered as part of the toolkit, such as Sample_DeployInstanceApproval and SampleDeleteInstanceApproval can be copied and then customized to your needs. This customized approval Business Process can then be enabled by registering it in the **Orchestrator Actions**.

Related information

[IBM Business Process Manager documentation](#)

Samples

A number of samples are delivered as part of the `SCOrchestrator_Toolkit`. You must adapt the samples to your needs before they are run. You can find the actual samples documentation by opening the Business Process Manager process center (<http://<ico-server-IP>:9080/ProcessCenter/login.jsp>) and selecting the `SCOrchestrator_Toolkit`.

Note: Refer to the Business Process Manager documentation to know how to configure group membership and swim lane participation to achieve the required rights for the user you want to grant access to for requests like approval or problem handling.

Sample_AssignProblem

This sample process assigns the problem reported with sample process `'Sample_ReportProblem'` to a user of participant group `'Problem Administrator'`. Make sure that there are users defined for participant group `'Problem Administrator'`.

Sample_DeleteInstanceApproval

This sample process includes an approval. It can be embedded in a IBM Cloud Orchestrator deletion workflow. The intention is to approve the deletion process. Make sure to also adapt the participant to the group which should have the approval right.

Sample_DeployInstanceApproval

This sample process includes an approval. It can be embedded in the IBM Cloud Orchestrator deploy instance workflow. The intention is to approve the deploy instance process. Make sure to also adapt the participant to the group which should have the approval right.

Sample_Post_ServiceInstance_Data

This sample process is to post `ServiceInstance` data, in this case parameters for `Service Instance Metadata`. The sample process first retrieves the `ServiceInstance` data as `JSON String`, creates a `ServiceInstance Business Object` and finally posts a parameter to the `Service Instance Metadata`.

Note: To run the process, the default value for the `ServiceInstance ID` has to be updated with a valid `ServiceInstance ID`.

Sample_Process_wo_HumanService

This sample extension is a process without human service. It displays the operation context business object in XML representation.

Sample_TestMultiTenancy

This sample is a simple test for REST calls within a process:

1. Using the default admin user context.
2. Using the caller's identity and domain/project scope that are stored in the `operationContext`.

Template_BusinessProcess

This sample template helps to create a Business Process Manager Business Process that can be used either as orchestrator action (event triggered action or user action) or as self-service offering within IBM Cloud Orchestrator. You can start developing your own business process extension by copying this template and enhancing it with your implementation logic.

Note: The variable type of the input parameter `inputParameterObject` has to be changed from 'ANY' to the concrete Business Object data type to be used. Do not forget to expose the process (Expose to start) to make it visible in the Configuration panel of IBM Cloud Orchestrator.

Appendix B. Scripting utilities toolkit

The `SCOorchestrator_Scripting_Utilities_Toolkit` is delivered as a part of the IBM Cloud Orchestrator product. It provides the essential building blocks of the Business Process Manager. These building blocks are required to build Business Process Manager Business Processes and human tasks, which are used as extensions for IBM Cloud Orchestrator.

When you work with remote devices, such as remote virtual machines and storage hosts, copy and run scripts/batch files on remote servers are frequently needed tasks. The Cloud Orchestrator Scripting Utilities Toolkit provides implementation services that you can drag and drop during IBM Cloud Orchestrator Business Process Manager process creation. These services can be used to copy files to a remote system or execute command lines on remote systems, including uploaded scripts/batch files.

Note: This toolkit is not designed to work with systems configured with restricted shell access, for example `rbash`.

Note: If you want to execute scripts on the deployed virtual machine, you must enable RXA by following the procedure described in [Requirements for using Remote Execution and Access \(RXA\)](#).

Note: Make sure that your script exits with return code 0. If your script exits or terminates with a return code different from 0, the script execution status is set to failure in the request details.

File upload restrictions

You can only upload files that reside within a local file repository such as a local folder or locally mounted folder on the IBM Cloud Orchestrator Server node.

It is defined by the toolkit environment variable `localRepositoryBasePath`. By default, this variable is defined as `/var/ibm/sco/scriptRepo`.

For security reasons, the processes of the toolkit check whether the files to be uploaded are always within the repository base folder.

Note: In a high-availability installation, you must synchronize the directory on both IBM Cloud Orchestrator Servers if you make a change to this directory. For more information, refer to *Administering > Synchronizing the directory for the scripts section of IBM Cloud Orchestrator User's Guide*.

Public Cloud Gateway restrictions

This topic describes the Public Cloud Gateway restrictions.

Note: The scripting toolkit UI does not provide the capability to specify `userid` and `password` to run commands and scripts on Public Cloud Gateway instances. This capability is instead provided for other managed platforms.

User name and password restrictions

Most of the images provided by Amazon EC2 and some from SoftLayer do not allow default logon to the provisioned virtual machine with user name and password. In general, the remote clouds advise to have keys to log on to internet facing virtual machines.

To enable user name and password for the image and ensure that `cloudinit` is configured correctly, follow the procedure described in *Managing a hybrid cloud > Creating a supported image section of IBM Cloud Orchestrator User's Guide*.

Note: Every new image that is released in the remote cloud might have additional configurations that prevent using user name and password to login through SSH.

Note: If you require root access through SSH using either passwords or keys, you must do additional steps as root access through SSH is disabled in most of the remote cloud images.

Network selection and access to the provisioned virtual machine instances

In case of Public Cloud Gateway, you have the option to either use a private network or a public and private network for your provisioned virtual machine instances. Depending on this setup you might see either private or private and public as the networking option.

It is highly dependent on your network connectivity between IBM Cloud Orchestrator and the remote clouds like Amazon EC2 and SoftLayer which network interface must be used for a successful script execution.

For more information, see *Managing a hybrid cloud > Network planning section of IBM Cloud Orchestrator User's Guide* and *Managing a hybrid cloud > Public Cloud Gateway overview section of IBM Cloud Orchestrator User's Guide*.

Script execution for Windows virtual machine instances

Script execution for Windows virtual machine instances requires a working RXA connection between IBM Cloud Orchestrator and the remote virtual machine instance.

Some of the remote clouds place restrictions on RXA connectivity. It might be required to setup VPN connectivity as described in *Managing a hybrid cloud > Network planning section of IBM Cloud Orchestrator User's Guide*.

Note: If you require a VPN in your scenario, make sure that the connection timeout setting is high enough so that RXA can complete connecting to the remote virtual machine instance. Keep in mind that RXA through a VPN might be slow.

Note: Make sure that you correctly enabled RXA as described in the note in [Appendix B, “Scripting utilities toolkit,” on page 45](#). Failure to a correct RXA setup prevents script executing into the remote virtual machine instance.

Business objects

These business objects are delivered as part of the `SCOrchestrator_Scripting_Uilities_Toolkit`.

Some of the business objects are partly reused within other business objects.

- RemoteMachineCredentials
- UploadFileData
- ExecuteCommandData
- OutputMapValues

ExecuteCommandData

Data to define a command line execution task.

| Parameters | Data type | Description | Sample data |
|-------------|-----------|---|-------------|
| commandLine | String | Command to be executed on the remote machine. This might also be a shell or batch script. | "ls -l" |

Table 38. ExecuteCommandData (continued)

| Parameters | Data type | Description | Sample data |
|---------------------|-----------|---|-------------|
| workingDirectory | String | The processes change the current directory to the given working directory, before the command is executed. | "/tmp/test" |
| operatingSystemType | String | The type of operating system. The allowed values are "Windows" and "Linux/Unix". | |
| ipAddress | String | IP address of the target machine. | |
| subnetMask | String | Wildcard Card Entry for IP address. | "*22" |
| userId | String | UserID of the target machine. | |
| Password | String | Password of the target machine. | |
| executionOption | String | A free format string of options that can be passed to the execution script. | |
| privateKey | String | The private key of the target machine. | |
| UploadFileLocation | String | The directory where your file gets uploaded. | |
| ScriptFileName | String | The name of the script. | |
| timeOut | Integer | The duration (in seconds) during which the command or script must be completed. After the timeout has expired, the connection is closed forcefully. To disable the timeout, specify -1. | |

OutputMapValues

Data object that holds well-defined return parameters of a called process.

Table 39. OutputMapValues

| Parameters | Data type | Description | Sample data |
|------------|-----------|--|--------------|
| errCode | String | Empty string if no error occurred by processing the implementation service. Otherwise an error code is returned. | "CTJCA1699E" |

Table 39. OutputMapValues (continued)

| Parameters | Data type | Description | Sample data |
|----------------|-----------|---|-----------------------------|
| errMsg | String | Empty string if no error occurred by processing the implementation service. Otherwise an error message is returned. | "Details about the problem" |
| retCode | String | The return code of the called command. | "0" |
| stdOut | String | The standard output of the called command. | ">script called" |
| stdErr | String | The standard error output of the called command. | "file is not executable" |
| sessionID | String | The ID of the open session, if there is an open session. | |
| timeoutExpired | Boolean | Specifies whether the connection for the command or script reached the timeout. | |

Implementation services

The toolkit contains a number of implementation services.

The implementation services are described in separate topics. The following implementation services are used only internally and are not described in detail:

- Decrypt_Text
- Encrypt_Text

For more information about the services, see the documentation inside the toolkit or service itself.

The implementation services of the toolkit are as follows:

SSH_UploadFile

This integration or implementation service uploads a file to a remote machine through SSH protocol.

| Input parameters | Data type | Expected value | Sample data |
|------------------|-----------|---|-----------------|
| remoteMachine | String | Remote machine IP address or host name | "9.120.xxx.xxx" |
| userName | String | Log in user name for the SSH protocol | "root" |
| password | String | Login password. Optional. See Table 41 on page 49 . | "*****" |

| Input parameters | Data type | Expected value | Sample data |
|-----------------------|-----------|---|--------------------|
| PrivateKey | String | RSA-Key. Optional. See Table 41 on page 49. | "RSA-Key" |
| fileName | String | Name of the file to be uploaded from the local file repository | "HelloWorld.sh" |
| destinationPath | String | Full destination path in the format of the remote machine | "/tmp/destination" |
| localRepositorySubDir | String | Subdirectory or NULL/Empty string. See "File upload restrictions" on page 45. | "/SubFolder/" |
| makeFileExecutable | Boolean | Make the file executable for "Implementation-Service" user (ignored on Windows operating systems) | "True" |

| |
|---|
| Optional parameters |
| Password="value" / PrivateKey=ignored For the connection to the remote machine, the credentials "user" and "password" are used. |
| Password=empty / PrivateKey=empty If the private key of the Business Process Manager machine is inserted into the trusted list of keys within the remote machine, it is also possible to connect on this trusted relationship. In this case, the password field must be left empty to identify this connection mode. |
| Password=empty / PrivateKey="value" If another trusted private key must be used to enable the connection than it can be passed as a parameter. For this mode, the password must be left empty. |

| Output parameters | Data type | Expected value | Sample data |
|-------------------|-------------------------|--|------------------------|
| OutputMap | Map (Key-,Value-String) | Results of the specific implementation service | See individual samples |

| Key string or key value | Expected value | Value string or sample data |
|-------------------------|---|-----------------------------|
| errCode | SUCCESS string if no error occurred during the execution of the process. Otherwise an error code is returned. | "CTJCA1699E" |
| errMsg | Error details, if errCode is set | "Source file not available" |
| RC * | Return code of the called command line | "0" |
| stdOut * | Standard output of a called command line | "Hello world" |

| <i>Table 43. Possible keys and their values (continued)</i> | | |
|---|--|------------------------------------|
| Key string or key value | Expected value | Value string or sample data |
| stdErr * | Standard error output of a called command line | "file/command not found" |

* These keys are only available for services with command line.

SSH_ExecuteCommand

This integration or implementation service runs a command line on a remote machine through SSH protocol.

| <i>Table 44. SSH_ExecuteCommand</i> | | | |
|-------------------------------------|------------------|---|--------------------|
| Input parameters | Data type | Expected value | Sample data |
| remoteMachine | String | Remote machine IP address or host name | "9.120.xxx.xxx" |
| userName | String | Log in user name for the SSH protocol | "root" |
| password | String | Login password. Optional. See Table 41 on page 49 . | "*****" |
| PrivateKey | String | RSA-Key. Optional. See Table 41 on page 49 . | "RSA-Key" |
| commandLine | String | Command line or script file that must be run on the remote machine | "ls -l" |
| cmdLineWorkingDirectory | String | Full path in the format of the remote machine | "/tmp/destination" |

For the output parameters, see [Table 42 on page 49](#).

SSH_UploadFileAndExecuteCommand

This integration or implementation service:

- Uploads a file to a remote machine
- Runs a command line on a remote machine
- Through SSH protocol

| <i>Table 45. SSH_UploadFileAndExecuteCommand</i> | | | |
|--|------------------|---|--------------------|
| Input parameters | Data type | Expected value | Sample data |
| remoteMachine | String | Remote machine IP address or host name | "9.120.xxx.xxx" |
| userName | String | Log in user name for the SSH protocol | "root" |
| password | String | Login password. Optional. See Table 41 on page 49 . | "*****" |
| PrivateKey | String | RSA-Key. Optional. See Table 41 on page 49 . | "RSA-Key" |

Table 45. SSH_UploadFileAndExecuteCommand (continued)

| Input parameters | Data type | Expected value | Sample data |
|-------------------------|-----------|---|--------------------|
| fileName | String | Name of the file to be uploaded from the local file repository | "HelloWorld.sh" |
| destinationPath | String | Full destination path in the format of the remote machine. | "/tmp/destination" |
| localRepositorySubDir | String | Subdirectory or NULL/Empty string. See “File upload restrictions” on page 45. | "/SubFolder/" |
| makeFileExecutable | Boolean | Make file executable for "Implementation-Service" user. Ignored on Windows operating systems | "True" |
| commandLine | String | Command line or script file that must be run on the remote machine. | "ls -l" |
| cmdLineWorkingDirectory | String | Full path in the format of the remote machine. | "/tmp/destination" |

For the output parameters, see [Table 42 on page 49.](#)

Windows_UploadFile

This integration or implementation service:

- Uploads a file to a remote machine
- Through RXA toolkit/protocol

Table 46. Windows_UploadFile

| Input parameters | Data type | Expected value | Sample data |
|-----------------------|-----------|---|-----------------------|
| remoteMachine | String | Remote machine IP address or host name | "9.120.xxx.xxx" |
| userName | String | Log in user name for the SSH protocol | "Administrator" |
| password | String | Log in password | "*****" |
| fileName | String | Name of the file to be uploaded from the local repository. | "HelloWorld.bat" |
| destinationPath | String | Full destination path in the format of the remote machine | "c:\tmp\destination\" |
| localRepositorySubDir | String | Subdirectory or null/empty string. See “File upload restrictions” on page 45. | "\SubFolder\" |

For the output parameters, see [Table 42 on page 49](#).

Windows_ExecuteCommand

This integration or implementation service runs a command line on a remote machine through RXA toolkit/protocol.

Table 47. Windows_ExecuteCommand

| Input parameters | Data type | Expected value | Sample data |
|-------------------------|-----------|---|-----------------------|
| remoteMachine | String | Remote machine IP address or host name | "9.120.xxx.xxx" |
| userName | String | Log in user name for the SSH protocol | "Administrator" |
| password | String | Log in password | "*****" |
| commandLine | String | Command line or script file that must be run on the remote machine. | "dir" |
| cmdLineWorkingDirectory | String | Full path in the format of the remote machine | "c:\tmp\destination\" |

For the output parameters, see [Table 42 on page 49](#).

Windows_UploadFileAndExecuteCommand

This integration or implementation service:

- Uploads a file to a remote machine
- Runs a command line on a remote machine
- Through RXA toolkit/protocol

Table 48. Windows_UploadFileAndExecuteCommand

| Input parameters | Data type | Expected value | Sample data |
|-----------------------|-----------|--|-----------------------|
| remoteMachine | String | Remote machine IP address or host name | "9.120.xxx.xxx" |
| userName | String | Log in user name for the SSH protocol | "Administrator" |
| password | String | Log in password | "*****" |
| fileName | String | Name of the file to be uploaded from the local file repository | "HelloWorld.bat" |
| destinationPath | String | Full destination path in the format of the remote machine | "c:\tmp\destination\" |
| localRepositorySubDir | String | Subdirectory or NULL/Empty string. See “File upload restrictions” on page 45 . | "\SubFolder\" |

| <i>Table 48. Windows_UploadFileAndExecuteCommand (continued)</i> | | | |
|--|------------------|--|----------------------|
| Input parameters | Data type | Expected value | Sample data |
| makeFileExecutable | Boolean | Make file executable for "Implementation-Service" user. Ignored on Windows operating systems | "True" |
| commandLine | String | Command line or script file that must be run on the remote machine | "dir" |
| cmdLineWorkingDirectory | String | Full path in the format of the remote machine | "c:\tmp\destination" |

For the output parameters, see [Table 42 on page 49](#).

ExtractOutputMap

This integration or implementation service extracts the OutputMap values (Key-Value-Pairs) to concrete fields of a OutputMapValues object.

| <i>Table 49. ExtractOutputMap</i> | | | |
|-----------------------------------|------------------|--|--|
| Input parameters | Data type | Expected value | Sample data |
| OutputMap | Map of strings | See Table 42 on page 49 . | |
| retValues | OutputMapValues | ErrCode errMsg retCode stdOut stdErr | See the samples in Table 43 on page 49 . |

For the output parameters, see [Table 42 on page 49](#).

FindVMInstanceForHostname

This integration or implementation service looks into the input VirtualMachine list, for a virtual machine instance with a specified host name (input) for a matching IP address and returns the virtual machine instance.

| <i>Table 50. FindVMInstanceForHostname Input Parameters</i> | | | |
|---|------------------------|--|--------------------|
| Input parameter | Data type | Expected value | Sample data |
| virtualMachines | List Of VirtualMachine | At least one virtual machine, with the IP address, host name populated. The KeyPair field is optional. | |
| hostname | String | Name of the virtual machine. | |

| <i>Table 51. Output parameters</i> | | | |
|------------------------------------|------------------|--|--------------------|
| Output parameter | Data type | Expected value | Sample data |
| vmInstance | VirtualMachine | A virtual machine with the IP address, host name populated. The KeyPair field is optional. | |
| successMessage | String | Message when the operation is successful. | |
| failureMessage | String | Message when the operation fails. | |

FindVmInstanceForIPAddress

This integration or implementation service looks into the input VirtualMachine list for a virtual machine instance with a specified IP address (input) for a matching host name and returns the virtual machine instance.

| <i>Table 52. FindVmInstanceForIPAddress input parameters</i> | | | |
|--|------------------------|--|--------------------|
| Input parameters | Data type | Expected value | Sample data |
| virtualMachines | List Of VirtualMachine | At least one virtual machine, with the IP address, host name populated. The KeyPair field is optional. | |
| ipaddress | String | IP address of the virtual machine. | |

| <i>Table 53. Output parameters</i> | | | |
|------------------------------------|------------------|---|--------------------|
| Output parameters | Data type | Expected value | Sample data |
| vmInstance | VirtualMachine | A virtual machine, with the IP address, host name populated. The KeyPair field is optional. | |
| successMessage | String | Message when the operation is successful | |
| failureMessage | String | Message when the operation fails | |

Sample processes

The SCOrchestrator_Scripting_Utilities_Toolkit contains sample processes, which are based on tasks, targeted against a single virtual server machine.

For output data for all of the samples, see *General Output Parameters (parameter map)* in “[Business objects](#)” on page 46.

For input data for the sample, see the business object references in the following list:

VirtualMachine_ExecuteCommand

For input data, refer to the ExecuteCommandData.

Sample UIs

The `SCOrchestrator_Scripting_Uilities_Toolkit` contains sample UIs, which reflect the needs of the corresponding sample processes.

The sample processes and their matching sample UI are related by their corresponding business object.

The type of output parameter of the sample UI must match the type of input parameter of the sample process.

The sample UI is:

VirtualMachine_ExecuteCommand

For input data, refer to the `ExecuteCommandData`.

Appendix C. Support IaaS toolkit

The `SCOrchestrator_Support_IaaS_Toolkit` provides capabilities that enable the user to perform operations on the IaaS layer in IBM Cloud Orchestrator. The toolkit provides two different ways to perform the API calls:

- An integration service "Generic IaaS Rest Call" that can be used to authenticate and perform REST calls against any IaaS services in specified regions. The requests can be performed on behalf of a user in a domain and project. It is the most flexible and documented way to perform REST calls to OpenStack services through an IaaS gateway.
- An integration service "Get IaaS Regions" that retrieves the list of available regions in a multi-region cloud environment. There exists a helper method in the `iaas_util.js` file that implements the authentication routine based on the configured shared secret keys in the WebSphere run time.

The toolkit provides building blocks that can be used in custom toolkits and process applications. These building blocks are required to build Business Process Manager Business Processes and human tasks, and are also used as extensions. IBM Cloud Orchestrator uses these extensions for actions against the IaaS layer. For information about IaaS layer, see APIs provided by OpenStack and IaaS gateway. The toolkit provides an essential Java REST client API and samples that show how to use the API in Business Processes. To write an extension for IBM Cloud Orchestrator, perform these mandatory tasks:

- Import this toolkit into Business Process Manager.
- Declare a dependency from your Process Application / toolkit to this toolkit.

The following building blocks are provided by this toolkit:

- Libraries (in the Files section of the toolkit) - the libraries contain the Java classes that implement the client-side of the OpenStack and Cloud IaaS gateway API. The libraries contain Java implementation of resources and methods. These resource implementations and methods can be used in human services and business processes for actions against the OpenStack and IaaS gateway.
- Samples - the toolkit provides samples that illustrate the usage of the client-side API. For example, the toolkit provides a sample to create and delete a tenant to the OpenStack identity service Keystone. Another example is about the modification of the metadata of a server. The samples are implemented based on default Business Process Manager artifacts. It includes the following elements:
 - Business objects (BOs) (in the Data section of the toolkit) - some sample objects that are used in the sample Business Process Manager Processes that illustrate the flow of data between Business Process Manager and the OpenStack or IaaS gateway. You can easily use them for parameter and private data declarations with the standard Business Process Manager. For example, business objects can represent tenants and servers.
 - Human services (in the User Interface section of the toolkit) - some sample human services and coaches are implemented to illustrate the usage of the API. For example, human services can specify the parameters of a tenant that are required to create the tenant. Another example is to select a server that exists in OpenStack. It shows its details and modifies its metadata.
 - Business Process Manager- some sample processes that illustrate the usage of long-running tasks. These processes include, for example, the creation and deletion of a tenant and the modification of the metadata of a server.
- Integration services - the toolkit provides the following integration services:
 - REST API calls against OpenStack and IaaS gateway
 - Retrieve the list of available OpenStack regions
- Authentication Routines - authenticate with the OpenStack identity service through the IaaS gateway.

Generic IaaS REST call

The IaaS Generic REST call makes REST calls to OpenStack services through the IaaS gateway. You can use the interface to specify the target region and service to start, for example, the compute service Nova in the US-West region. The interface is not typed and therefore expects and returns a string in a JSON format.

This generic interface allows any RESTful calls against the OpenStack APIs by specifying the URL and JSON response.

The authentication of the client is done by using the shared secret key, which is configured at run time of the Business Process Manager. The shared secret is used to generate a token for the admin user, which is used for authentication.

The integration service provides the following input variables:

restMethod

The method of the REST call, supported types are GET, POST, PUT, PATCH, and DELETE. It is a required property.

iaasServiceType

The type of the service that is instantiated and used to start the REST call. Examples for the service types are `identity` for keystone, `compute` for Nova, `image` for glance. It is a required property.

iaasEndpointType

The endpoint of the service to use. It is a required property. The supported values are

- For v2: `adminURL`, `publicURL` (default), and `internalURL`.
- For v3: `admin`, `public` (default), and `internal`.

iaasRegion

The region from which the service is instantiated, for example, `RegionOne`. It is an optional property. The first region that is found is taken by default.

restUrl

Defines the REST resource that must be started. For example, `/tenants` or `/user/{user-id}`. It is a required property.

restJsonContent

The content that must be posted or put to the REST URL. The string must have a valid JSON format as defined in the IaaS API. It is a required property.

iaasUser

The user of this request. It is an optional property. The default is `admin`.

iaasProject

The project that performs the request. The user is authenticated and the scope of the user for this project is determined. This property is optional. The default is `admin`.

iaasDomain

The domain of the user is authenticated. The user can only be uniquely determined by specifying the domain. This property is optional. The default is `Default`.

The output variable of the integration service is

restJsonResponse

The response of the REST call as a string in JSON format.

OpenStack and Cloud API library in Business Process Manager

The OpenStack and Cloud library contain Java classes that can be used to interact with the OpenStack and Cloud IaaS gateway. The Java classes and methods can be used in any Java or JavaScript

implementation in any of the Business Process Manager artifacts. The basic concepts of how to use the library within Business Process Manager are covered here.

Note: To allow the usage of Java implementations in JavaScript implementation, the Business Process Manager uses **LiveConnect**. During Java class access, it requires a fully qualified package name because the engine must look up the classes.

For example, to create an instance of the `OpenStackConnectionFactory` for a given host (String), the full package name must follow the `Packages` keyword:

```
var connectionFactory =  
Packages.com.ibm.openstack.api.OpenStackConnectionFactory.newInstance(host);
```

To simplify the usage and avoid having to add the full package name for each variable, the developer can use the JavaScript by omitting the type definition. In this example, the object of type `com.ibm.openstack.api.OpenStackConnectionFactory` is stored in the local variable `connectionFactory`. Next, the variable can be used as described in the API reference of the OpenStack and Cloud library. For example, to set up a connection for a user and password (both variables of type String) -

```
var connection = connectionFactory.newConnection(username, password);
```

Follow this pattern and the API reference to implement activities of type Java script in human services or processes to do actions against the IaaS layer. The next sections focus on authentication and actions against OpenStack and IaaS gateway.

Get IaaS Regions

The `Get IaaS Regions` integration service uses the generic IaaS client to retrieve the list of available regions. These regions can be used to find IaaS services, for example, the compute service in the US-West region.

The integration service does not require any input parameters. The output parameter is

-regions

a list of region names that are available.

Related concepts

“Generic IaaS REST call” on page 58

The IaaS Generic REST call makes REST calls to OpenStack services through the IaaS gateway. You can use the interface to specify the target region and service to start, for example, the compute service Nova in the US-West region. The interface is not typed and therefore expects and returns a string in a JSON format.

Samples for the IaaS support toolkit

The sample IaaS support toolkit provides basic samples for the IaaS support toolkit. The samples are available via the **Sample IaaS Support Process App** process application which is installed together with the IaaS support toolkit by default.

The following samples are available:

Sample Create Domain

This sample shows how to create a new domain entity in the v3 API of the identity service in Keystone. It assumes that Keystone v3 is enabled in the service catalog. The samples also demonstrates how to create a new 'Default' project for the domain and adding the admin user as a member to the project.

Sample Delete Domain

This sample shows how to delete a domain entity in the v3 API of the identity service in Keystone. The human service shows how to select a domain out of the list of domains. The process disables the domain and deletes it afterwards.

Sample Create Project

This sample shows how to create a project entity in the v3 API of the identity service in Keystone. The human service shows how to specify the project details and checks whether the project already exists. The process creates a project in Keystone.

Sample Delete Project

This sample show how to delete a project entity in the v3 API of the identity service in Keystone. The human service shows how to select a project out of the list of project . The process deletes the projects in Keystone.

Sample Project On-Boarding

This samples shows how to configure a new or existing project in Cloud Orchestrator. The purpose of the sample is to show the API calls to configure the project to be operational. Therefore, the human services is a wizard that steps the users through a list of steps to:

- Create or select the project entity in Keystone
- Configure the quota of the project
- Add users and roles to project
- Grant access to environment profiles, patterns, and images to the project
- Grant access to self-service offerings and operation actions to the project

Sample Create User

This sample shows how to create a user entity within a domain in the v3 API of the identity service in Keystone. The human service shows how to specify the user details, how to select the domain, and how to select the default domain and role. The human service checks if the user already exists. The process creates the user in the selected domain and assigns the selected project to the user with the role specified.

Sample Delete User

This sample show how to delete a user entity in the v3 API of the identity service in Keystone. The human service shows how to select a user from the list of users. The process deletes the user in Keystone.

Sample to create a tenant in OpenStack identity service

The sample shows how to create a tenant. A business object is created and it contains the required parameters, such as name and description. It is assumed that the `inputParameterObject` is instantiated with the business object of type `Tenant`.

The code to create a tenant is as follows:

```
// authenticate using the helper method in iaas_utils.js
var connection = authenticateIaaS(tw.env.iaas_host, tw.env.iaas_user,
    tw.env.iaas_password, tw.env.iaas_tenant,
    tw.env.iaas_use_gateway);

// lookup the first identity admin service
var serviceFactory = Packages.com.ibm.openstack.api.
    service.OpenStackServiceFactory.
    newInstance(connection);
var identityAdminServices = serviceFactory.lookupServices
    (Packages.com.ibm.openstack.api.service.
    IIdentityAdminService);
var identityAdminService = identityAdminServices.get(0);

// create a new resource of type tenant
var factory = Packages.com.ibm.openstack.api.model.
    identity.IdentityFactory.eINSTANCE;
var tenant = factory.createTenant();
```

```

// initialize the tenant resource object with the
// attributes from the inputParameterObject
tenant.setName(tw.local.inputParameterObject.name);
tenant.setDescription(tw.local.inputParameterObject.description);
tenant.setEnabled(tw.local.inputParameterObject.enabled);

// call the identity admin service to create a new tenant
tenant = identityAdminService.createTenant(tenant);

// store the Id of the new tenant as a reference
// in the inputParameterObject
tw.local.inputParameterObject.id = tenant.getId();

// adapt authentication method -
// authentication based on the webshpere configuration settings
// using the helper method in iaas_utils.js
var connection = authenticateIaaS();

```

Sample to get a list of servers from OpenStack compute service

See how to get a list of servers from OpenStack compute service.

Note: This example is a single region example.

The example code gets the details of a server, and the logic of the steps are as follows:

1. Authenticate to the identity service.
2. Look up the compute service.
3. Get a list of all servers.

When the connection is established, the system must look up a compute service, which is registered in the service catalog of the identity service.

```

// get the service factory based on the connection
// (knows the identity service and the catalog)
var serviceFactory = Packages.com.ibm.openstack.api.service.
    OpenStackServiceFactory.newInstance(connection);
// lookup the compute services
var computeServices = serviceFactory.lookupServices
    (Packages.com.ibm.openstack.api.service.IComputeService);
// pick the first compute service
var computeService = computeServices.get(0);

```

In the next step, you get the list of servers and fill a local list. The list contains Business Process Manager Business Objects (BOs) that are created in the process application or toolkit to hold values. This list can then be used in UI elements, for example, as "selection box" (see the **Sample Play with VM** human service). The business object of type server can be found in the IaaS Support Toolkit. It has the attributes id and name of type string. The following code fills the list of servers with the list of servers that are retrieved from the compute service.

```

// the list of servers from compute service
var servers = computeService.getServers();
// a local variable of type Server in the process or human service
tw.local.servers = new tw.object.listOf.Server();
// iterate through the list of servers retrieved from compute service
for (var i=0; i<servers.size(); i++) {
    var s = new tw.object.Server(); // instantiate a new BO
    s.id = servers.get(i).getId(); // copy the id
    s.name = servers.get(i).getName(); // copy the name
    tw.local.servers.insertIntoList(i, s);
}
// add the new instance to the local list

```

Examples of how to obtain more details of a server can be found in the **Get Server Details** activity in the **Sample Play with VM** human service.

Troubleshooting

Read the following considerations about troubleshooting the toolkit.

The pattern designers use patterns to do actions against an OpenStack service, which has a benefit on simplification and time-to-value. The library provides a typesafe implementation of the OpenStack API, which is less error-prone and more comfortable than using REST calls and parsing JSON responses. However, this pattern has the following implications:

- The Business Process Manager documentation denotes performance implication in the usage of **LiveConnect**.
- Debugging is difficult.
- The Java script editor has no code completion and syntax highlight.

As a workaround for these implications, encapsulate the code in integration services or general system services. They are Java implementations of routines that are provided by Business Process Manager.

Appendix D. Email notification toolkit

The SCOrchestrator_Email_Notification_Toolkit is delivered with IBM Cloud Orchestrator. It provides the essential building block for sending email notifications with improved usability.

Note: You must configure an SMTP server via a `100Custom.xml` file. The email notification toolkit uses this configured SMTP server value to send email notifications. For information about how to configure SMTP, see [“Configuring an SMTP server”](#) on page 82.

Using the toolkit, you can:

- Send .HTML message files
- Send messagetext in HTML format
- Send messagetext
- Attach a list of files
- Send to a list of recipients' email addresses
- Send to list of cc recipients' email addresses

Note: Defined custom variables are automatically substituted by values.

Business objects

These business objects are delivered as part of the SCOrchestrator_Email_Notification_Toolkit.

EmailTemplate

Table 54. EmailTemplate

| Parameters | Data type | Description | Sample data |
|---|-----------|---|---|
| subject | String | Email subject | Message subject text |
| message | String | Email message text | Filename of html file ("/tmp/email.html"), message-text in html format, or message text |
| mimeType | String | Email type of messagepart | "text/html" |
| to | String | List of recipients' email addresses | "mailto:localhost" |
| cc | String | List of cc recipients' email addresses | "mailto:localhost, mailto:localhost" (recipients listed with separating comma or space) |
| from | String | Sender's email address | "root@localhost" |
| attachmentFiles | String | List of attached files | "/tmp/ibm-logo,/tmp/cloud.jpg" |
| variablepair (NameValuePair): - name(String) - value(String) | List | List of Email-Variable value pairs for substitution | [{"name": "\$FIRSTNAME", "value": "xxxx"}, {"name": "&LASTNAME", "value": "yy"}] |

tw.local.status

| Output variable | Data type | Description | Return codes |
|--|-----------|--|--|
| tw.local.status. tw.local.status == 0 | Integer | Indicates the successfully executed building block to send an email. Status of executed process. | -1 missing message template xxx.html -2 missing attachment file -3 missing 'to' recipient email-address -4 missing sender email-address -5 other failures |

Implementation services

The toolkit contains a number of implementation services.

The following implementation services are used only internally and are not described in detail:

- Read File
- Send File

For more information about the services, see the documentation inside the toolkit or service itself.

The implementation services of the toolkit are as follows:

Send Email Template

This implementation service prepares the message and message-text and sends it to the recipients' email addresses.

| Parameters | Data type | Description | Sample data |
|-----------------|-----------|--|---|
| subject | String | Email subject | Message subject text |
| message | String | Email message text | <ul style="list-style-type: none">• Filename of html file: "/tmp/email.html" or• message-text in html format or• message text |
| contentType | String | Email type of messagepart | "text/html" |
| to | String | List of recipients' email addresses | "mailto:localhost" |
| cc | String | List of cc recipients' email addresses | "mailto:localhost,mailto:localhost" (recipients listed with separating comma or space) |
| from | String | Sender's email address | "root@localhost" |
| attachmentFiles | String | List of attached files | "/tmp/ibm-logo,/tmp/cloud.jpg" |

Sample processes

The SCOrchestrator_Email_Notification_Toolkit contains the sample process **Sample Send Email from Template**.

For output data and input data for **Sample Send Email from Template**, see the **EmailTemplate** business object in [“Business objects”](#) on page 63.

Sample UI

The SCOrchestrator_Email_Notification_Toolkit contains sample UIs, which reflect the needs of the corresponding sample processes.

The sample processes and matching sample UIs are determined by their corresponding data object. The type of output parameter of the sample UI must match the type of input parameter of the sample process. The sample UI is **Sample Send Email Notification**. For output data, see the **EmailTemplate** business object in [“Business objects”](#) on page 63.

Appendix E. OpenStack Cinder Storage Volumes toolkit

The `SCOrchestrator_OpenstackBlockStorage_Toolkit` is delivered as part of IBM Cloud Orchestrator. Using this toolkit, you can manage the lifecycle of block storage volumes through the OpenStack Cinder service. You can manage the block storage volumes in IBM Cloud Orchestrator deployed instances.

Installing and configuring

A good knowledge of IBM Cloud Orchestrator and of the Business Process Manager programming model is required for using the toolkit as a software development kit (SDK) for building new content.

This toolkit comes installed in IBM Cloud Orchestrator. The related offerings and actions are already available in the IBM Cloud Orchestrator environment.

Before starting to use this content pack, on the OpenStack Controller that manages the region that you are working on, you must ensure that you have:

- The OpenStack Cinder service up and running.
- At least one storage backend that is configured on Cinder and a volume type that maps to this backend. For instructions about how to configure a backend on Cinder and how to create volume types, see the [OpenStack documentation](#).

Toolkit scenarios

A number of cinder-based scenarios are immediately available from the toolkit.

- [“Creating storage volume” on page 67](#)
- [“Registering scripts for storage volumes” on page 68](#)
- [“Attaching script package to an image” on page 69](#)
- [“Unregistering scripts for storage volume” on page 69](#)
- [“Attaching volumes” on page 70](#)
- [“Detaching volumes” on page 71](#)
- [“Deleting volumes” on page 72](#)
- [“Managing volumes related to a virtual system instance” on page 72](#)

First, you register the required Self-Service Offerings and Instance Actions, based on the configuration parameters specified in each of the scenarios. For more information about operation registration, see the following topics:

Alternatively, you can use the Self-Service Catalog Population Tool to automatically register all of them simultaneously.

Creating storage volume

You can create new volumes in your instance.

This use case is available as a self-service offering.

To run this scenario, perform the following steps:

1. Go to the Self-Service Catalog and open the **Deploy cloud services** category.
2. Start the **Create storage volumes** offering.

3. Select the region and availability zone in which you want to create your volume.
4. Select a storage service level (volume type) from among the ones defined in the region that you have selected and click **Next**.
5. Enter the **Volume Name** and an optional **Description**.

Note: If you create more than one volume, from the first volume, an increasing index is added as a suffix to the volume base name.
6. Select or enter the number of instances and volumes.
7. Select or enter **Volume size** in GB.
8. Click **Submit**.

| <i>Table 57. Configuration</i> | |
|--------------------------------|---|
| Name | Create volumes |
| Category | Deploy cloud services |
| Process | Create Volumes (SCOrchestrator_OpenstackBlockStorage_Toolkit) |
| User interface | Create Volumes (SCOrchestrator_OpenstackBlockStorage_Toolkit) |

Registering scripts for storage volumes

You can upload custom scripts that can be used for volume-related operations, such as Partitioned Volume, Format Volume, and Mount Volume.

Procedure

1. Go to the Self-Service catalog and open the **Deploy cloud services** category.
2. Start the **Register scripts for storage volume** offering.
3. Enter **Script Package Name**.
4. Select your script files for **Partitioned Volume**, **Format Volume**, and **Mount Volume** functions.
5. Click **Upload**.

This step creates a folder in IBM Cloud Orchestrator Server at this location `/var/ibm/sco/scriptRepo/<scriptpackagename>` wherein the characters "CT" is appended to the `<scriptpackagename>` name. For example, if `ICOScriptPackage` is the name of the Script Package, then the folder name is `ICOScriptPackageCT`.

For Linux, the uploaded script files are renamed as `create_partition.sh`, `format_volume.sh`, and `mount_volume.sh`.

For Windows, the uploaded script files are renamed as `create_partition.ps1`, `format_volume.ps1`, and `mount_volume.ps1`.

Note: The base64Content of the script file is read and written to the files. Do not use single quotes in the custom script files instead use double quotes.

| <i>Table 58. Configuration</i> | |
|--------------------------------|---|
| Name | Register scripts for storage volumes |
| Category | Deploy cloud services |
| Process | Script Upload Process (SCOrchestrator_OpenstackBlockStorage_Toolkit) |
| User interface | Script Upload (SCOrchestrator_OpenstackBlockStorage_Toolkit) |

What to do next

Attach the uploaded scripts to an image.

Attaching script package to an image

After you register the customized volume scripts in the form of a script package, attach the script package to an image.

Before you begin

You must first upload your custom script and then attach it to an image. See [“Registering scripts for storage volumes”](#) on page 68.

About this task

Customized volume scripts work for a virtual server instance only if they are attached to the respective image. If you do not attach a script package to an image, then only the default scripts work for volume-related functions.

Procedure

1. Go to the **Self-Service Catalog** and open the **Deploy cloud services** category.
2. Start **Attach script package to image** offering.
3. Select the **Package** against the image name you want to attach.
4. Click **OK**.
5. Optional: Go to **Requests** and confirm the success of the operation.

Note: You cannot unregister a script that is attached to an image. To unregister scripts, see [“Unregistering scripts for storage volume”](#) on page 69.

| | |
|-----------------------|--|
| Name | Attach script package to an image |
| Category | Deploy cloud services |
| Process | Attach Script to Image (SCOrchestrator_OpenstackBlockStorage_Toolkit) |
| User interface | Attach Script to Image (SCOrchestrator_OpenstackBlockStorage_Toolkit) |

Unregistering scripts for storage volume

When a script package is unregistered, the selected package gets deleted from the `/var/ibm/sco/ScriptRepo` location. After you successfully attach a script to an image, you cannot unregister the script or delink the association of a script package from the image. Before you unregister a script from an image, attach the default package to that image as a prerequisite.

Before you begin

As a prerequisite, run this workaround to remove the association of a script page to an image:

1. Go to the **Self-Service Catalog** and open the **Deploy cloud services** category.
2. Start **Attach script to image** offering.
3. Select Default as **Package** name against the image name you want to attach.
4. Click **OK**.

Note: After you successfully attach the default package to an image, the script that you want to unregister gets detached from the image.

5. Do steps 1 - 4 until all the images that are associated to the script are detached successfully.

Procedure

1. In the **Deploy cloud services** category, go to **Unregister scripts for storage volume** offering.

2. Select the script package and click **Unregister**.

| Table 60. Configuration | |
|-------------------------|--|
| Name | Unregister scripts for storage volumes |
| Category | Deploy cloud services |
| Process | Unregister scripts process (SCOrchestrator_OpenstackBlockStorage_Toolkit) |
| User interface | Unregister scripts (SCOrchestrator_OpenstackBlockStorage_Toolkit) |

Attaching volumes

You can attach a volume in your project to a virtual machine and optionally format it as a single partition and mount it to a given mount point. In addition, even the pre-partitioned volumes can be directly mounted.

This use case is available as instance action applicable to a volume resource instance. The volume instance must be in available status.

For more information on volumes, see *Working with self-service > Working with volumes section of IBM Cloud Orchestrator User's Guide.*

To run this scenario, perform the following steps:

1. Go to the volume resource view by clicking the **RESOURCES** tab and then clicking the **Volumes** icon.
2. Select an available volume.
3. Click the **Attach volume** action.
4. In the **Select a Server** page, select a virtual machine from the list and click **Next**.
5. In the **Configure format and mount options** page, enter the following details:
 - a. Select the **Virtual machine operating system**: Windows or Linux.
 - b. Select whether you want to connect to the virtual machine through credentials or SSH key:
 - In case of SSH, use the key that is stored in the keystore or use your own SSH key. For Windows operating systems, connection by using the SSH key is disabled.
 - In case of credentials, enter the User name and Password.
6. Click **Next**.
7. If you select **Format Volume**, then select the **File system type**.
8. If you select the **Mount Volume**, then enter the **Mount point**.
9. Click **Next**.
10. Check the summary and click **Submit**.

After having attached the volume, its format and mount options (if there are any) are stored in the volume metadata. Volume metadata also contains the file system label and UUID.

| Table 61. Configuration | |
|-------------------------|---|
| Name | Attach volume |
| Instance type | volumes |
| Process | Attach Volumes (SCOrchestrator_OpenstackBlockStorage_Toolkit) |
| User interface | Attach Volumes (SCOrchestrator_OpenstackBlockStorage_Toolkit) |

Note:

- You cannot enable this option for machines that are powered off.

- This option is not supported for AIX instances.
- For Windows instances:
 - The operating system must be enabled for RXA access as described in [Requirements for using Remote Execution and Access \(RXA\)](#).
 - Volume can be mounted on a non-existing drive but not on a directory in the non-existing drive. For example, P:\ is valid but not P:\cinder_vol.
 - The default RXA connection timeout might be too small to allow to the volume to be correctly formatted or mounted. If this problem occurs, connection errors are displayed in the SystemOut.log file in the provisioned virtual machine.

To solve the problem, add the `com.ibm.tivoli.remoteaccess.connection_timeout_default_millis` property to Business Process Manager Java WebSphere configuration by performing the following steps:

1. Log on to `http://<IBM Cloud Orchestrator Server>:9060/admin` as `bpm_admin`.
2. Click **Servers > All servers > SingleClusterMember1 > Java and Process Management > Process definition > Java Virtual Machine > Custom properties**.
3. Click **New** to add the following property:

Property name

`com.ibm.tivoli.remoteaccess.connection_timeout_default_millis`

Value

At least 180000 (that is 3 minutes). The time value is in milliseconds.

4. Restart the Business Process Manager to activate the change.

If the provisioned virtual machine resides on a remote cloud that is managed by Public Cloud Gateway, see also *Managing a hybrid cloud > Public Cloud Gateway overview section of IBM Cloud Orchestrator User's Guide* and *Managing a hybrid cloud > Network planning section of IBM Cloud Orchestrator User's Guide*.

- For Linux operating systems, if you chose to mount the file system on which you have formatted the volume, no record in the `/etc/fstab` file is added. When you restart the machine, the file system is no longer mounted and you must mount it manually.
- If a volume is attached to a multi-disk image, the device data associated to the volume might not display correctly in the Self-service user interface.

Detaching volumes

If necessary, you can unmount and detach a volume.

This use case is available as an instance action applicable to a volume resource instance. The volume instance must be in in-use status.

For more information on volumes, see *Working with self-service > Working with volumes section of IBM Cloud Orchestrator User's Guide*.

If the volume has been previously formatted, its filesystem persistent data, such as type, label, and UUID are not deleted from the metadata.

To run this scenario, perform the following steps:

1. Go to the volume resource view by clicking the **RESOURCES** tab and then clicking the **Volumes** icon.
2. Select an in-use volume.
3. Click the **Detach volume** action.
4. If your volume is mounted, specify how you want to connect to the machine. See the options in [“Attaching volumes” on page 70](#).
5. Check the summary and click **Submit**.

Note: Because of an operating system limitation, after you detach a volume from a SLES instance on VMware, you must reboot the SLES instance to complete the detach operation.

| | |
|-----------------------|---|
| Name | Detach volume |
| Instance type | volumes |
| Process | Detach Volumes (SCOrchestrator_OpenstackBlockStorage_Toolkit) |
| User interface | Detach Volumes (SCOrchestrator_OpenstackBlockStorage_Toolkit) |

Deleting volumes

You can delete one or more volumes that are in available status.

This use case is available as an instance action applicable to a volume resource instance. The volume instance must be in available status.

For more information on volumes, see *Working with self-service > Working with volumes section of IBM Cloud Orchestrator User's Guide*.

To run this scenario, perform the following steps:

1. Go to the volume resource view by clicking the **RESOURCES** tab and then clicking the **Volumes** icon.
2. Select one or more available volumes.
3. Click the **Delete volumes** action.
4. Confirm the action.

| | |
|----------------------|---|
| Name | Delete volume |
| Instance type | volumes |
| Process | Delete Volumes (SCOrchestrator_OpenstackBlockStorage_Toolkit) |

Managing volumes related to a virtual system instance

You can attach or delete all the available volumes that are defined in the project that you are currently logged on to. You can detach the volumes in the same project that are in use by the selected virtual system instance.

This use case is available as instance action applicable to an **openstackvms** resource instance.

To run this scenario, perform the following steps:

1. Go to the **RESOURCES** tab and click the **VMs** icon.
2. Select a virtual machine.
3. Click the **Manage volume** action.
4. Select a volume from the ones that are created in the project that you are currently logged on to and in the region where your instance is hosted. When you select a volume, the action buttons are enabled or disabled depending on the status of the selected volume. If the volume is available, you can attach it to a virtual machine or delete it. If the volume is in use, you can detach it from its virtual machine.
5. Click the management action that you want to perform on the selected volume:

Attach

Select the virtual machine where you want to attach the volume. Choose whether to format and mount the volume. You cannot enable this option on machines that are powered off. Select the operating system and configure the access to that machine. If you chose to format and mount the volume, specify the filesystem and mount point. See [“Attaching volumes” on page 70](#). After

reviewing the summary, click **Submit**. The volume is attached, formatted, and mounted to the selected machine.

Note: For Linux operating systems, if you chose to mount the file system on which you have formatted the volume, no record in the `/etc/fstab` file is added. When you restart the machine, the file system is no longer mounted and you must mount it manually.

Detach

If the volume is mounted, you must configure access to the virtual machine to unmount it before detachment. Review the summary and click **Submit**. The volume is detached from the attached virtual machine.

Delete

Review the summary and click **Submit**. The volume is deleted and no longer appears in the volume list.

Note: Only volumes that are in "available" state or attached to the selected Virtual System instance are listed in the volume table.

| | |
|-----------------------|---|
| Name | Manage volume |
| Instance type | openstackvms |
| Process | Manage Volumes (SCOrchestrator_OpenstackBlockStorage_Toolkit) |
| User interface | Manage Volumes (SCOrchestrator_OpenstackBlockStorage_Toolkit) |

Toolkit developer's reference

This section contains reference information about the Business Process Manager artifacts exposed in the toolkit contained in the content pack. It is intended to be used by IBM Cloud Orchestrator content developers to extend the already available scenarios or to write new scenarios leveraging the building blocks available from the toolkit.

The following items are the main building blocks of the toolkit:

- [“Environmental variables” on page 73](#)
- [“Business objects” on page 74](#)
- [“Human services” on page 75](#)
- [“Coach views” on page 75](#)
- [“Business processes” on page 76](#)
- [“Integration services” on page 77](#)

Environmental variables

Some environment variables are available so you can customize some behaviors when you run the use cases.

Environmental variables are defined in the toolkit in **Toolkit Settings > Environment**.

ATTACH_WAIT_RETRIES

This variable specifies the maximum time, in minutes, to wait for a volume becoming available after attachment. A query is run every minute to check the volume status. The default value is 10.

CREATE_WAIT_RETRIES (formerly known as ATTACH_TIMEOUT)

This variable specifies the maximum time, in minutes, to wait for a volume becoming available after creation. A query is run every minute to check the volume status. If the volume is still not available after the timeout value, an error is issued. The queries are also stopped if the new volume turns into an error status. The default value is 30.

DELETE_WAIT_RETRIES

This variable specifies the maximum time, in minutes, to wait for a volume being deleted. A query is run every minute to check the volume status. The default value is 30.

DETACH_WAIT_RETRIES

This variable specifies the maximum time, in minutes, to wait for a volume becoming detached. A query is run every minute to check the volume status. The default value is 10.

DEFAULT_PACKAGE_NAME

This variable is the name of the default script package that gets called when no script package is attached to the image.

IMAGE_PCK_DB

This variable specifies the namespace that is used to persist the details of custom script package that is associated with an image.

PACKAGE_NAME_POSTFIX

This variable defines the postfix that is appended to the script package name so that you can uniquely identify the script package directories.

Business objects

There are Business Process Manager business objects defined in the toolkit.

AttachVolumesToInstanceRequestData

This business object is used for storing information about the volume which is being attached to a given instance.

CinderBreadcrumbsObject

This object is used for storing the temporary properties to manage the breadcrumb widget that appears on the bottom part of some user interfaces.

VMCredentials

This object stores the virtual machine credentials and in case also public and private ssh keys.

Volume

This is the volume object. It contains info about the volume name, status, volume type, ID, size, attachment metadata, and the server which it is attached to.

Volume_Attachment

This object stores the correspondence between the volume and the server it is attached to.

VolumeManager

This object contains the volume data, the operation which must be carried out on this volume, the attachment data for this volume, the virtual machine object the volume must be attached to and the region which the volume is defined on.

Volume type

This object represents the volume type or Storage Service Level.

Image_Package_Data

This object has the details of the image and the package associated with the image .

Script_Upload

This object has the file data of custom scripts that are registered.

Human services

There are a number of Human Services artifacts available in the toolkit.

Attach Volumes

This an entry point user interface for the "Attach volume" instance action.

Detach Volumes

This an entry point user interface for the "Detach volume" instance action.

Create Volumes

This an entry point user interface for the "Create volumes" self-service offering.

Manage Volumes

This an entry point user interface for the "Manage volumes" instance action.

Attach Script to Image

This an entry point user interface for the "Attach Script to Image" self-service offering.

Script Upload

This an entry point user interface for the "Register scripts for storage volumes" self-service offering.

Unregister Scripts

This an entry point user interface for the "Unregister scripts for storage volumes" self-service offering.

Coach views

There are a number of coach view artifacts available in the toolkit.

Breadcrumbs

It is the breadcrumb widget that appears on the bottom part of some user interfaces.

Generic Listener

It is the panel fragment which show the summary for detaching operation.

Password

The Password coach view renders the password as a masked input.

Server Selected Listener

This is the listener on the servers list. It disables the **Next** button if no servers are selected.

Vertical Two RadioButtons

A coach view for implementing a choice between two possibilities.

Volume Selected Listener

This is the listener on the volumes list. It disables the buttons which correspond to action not compatible with the selected volume status. For example, volumes “in-use” can only be detached.

Business processes

There are a number of the business processes available in the toolkit.

Attach Volume

This process attaches a volume to a given virtual server and can, if necessary, format and mount it after the attachment. It returns the volume object after the attachment.

Attach Volume Utility

A wrapper for the Attach Volume process which provides a more usable interface for input parameters.

Create Volume

This process create a new volume of a given size within a given volume type on a specified region. The volume is returned as output value if it has been available after a given timeout.

Create Volume Utility

A wrapper for the Create Volume process which provides a more usable interface for input parameters.

Create Volumes

This process loops over the number of requested volumes calling Create Volume process for creating them.

Detach Volumes

This process detaches a volume and, if it is mounted, unmounts it before detachment.

Delete Volume

This process triggers a volume deletion and wait for it is completed.

Manage Volumes

This process create a new volume or manage an existing volume as stated by an operationid (1=ATTACH, 2=DETACH, 3=DELETE). It is called by “Manage Volumes Offering” and “Manage Volumes Action” processes.

Attach Script to Image

This process persists the association of a custom script package to an image.

Script Upload Process

This process reads the uploaded custom scripts and saves it to the script repo, which is used in the scripting utilities toolkit.

Unregister Scripts Process

This process removes the custom script package from the environment.

Integration services

There are a number of integration services available in the toolkit.

Attach Volume Service

This integration service attaches one or more Cinder Volumes to a server.

Create Volume Service

This integration service creates a volume.

Delete Volume

This integration service deletes a volume.

Detach Volume

This integration service detaches a volume from a server.

Format Volume on Linux

This integration service connects to Linux machine, formats an attached volume, and mounts it to a mount point. The volume is formatted as a single partition and mounted by using the script `configure_volume.sh`, which is contained in the toolkit. It also updates the attachment metadata for the volume. The script is run remotely through SSH by using the management IP address. The SSH connection is tried for each available machine IP until it is successful. The SSH connection can be carried out either by providing credentials or by using a pre-configured privateKey.

Format Volume on Windows

This integration service connects to a Windows machine, formats an attached volume, and mounts it to a mount point. The volume is formatted as a single partition and mounted by using the script `configure_volume.ps1`, which is contained in the toolkit. It also updates the attachment metadata for the volume. The script is run remotely through SMB by using the management IP address. The SMB connection is tried for each available machine IP until it is successful.

Get Message

This integration service gets a message from the loaded message bundle.

Get Volume

This integration service retrieves a volume given its ID.

Get Volume Attachment MetaData

This integration service returns the volume attachment data (filesystem type, mount point, filesystem label, and file system UUID) by retrieving them from volume metadata.

List Volume Types

This integration service retrieves all volume types defined on a region.

List Volumes

This integration service gets the list of all volumes defined on a region.

Load Message Bundle

This integration service loads the message bundles.

Set Volume Attachment Metadata

This integration service sets the volume attachment metadata.

Set Volume Metadata

This integration service set a volume metadata.

Unmount Attached Volume Partition

This integration service connects to a Windows or Linux machine and unmounts the mounted volume. It also updates the attachment metadata for the volume. The script is run remotely through SMB or SSH by using the management IP address. The SMB or SSH connection is tried for each available machine IP until it is successful. The SMB or SSH connection can be carried out either by providing credentials or by using a pre-configured privateKey (only for Linux).

Unset Volume Metadata

This integration service deletes one volume metadata.

Detect devices on Linux

This integration service detects the available devices on a Linux server.

Detect devices on Windows

This integration service detects the available devices on a Windows server.

Get Attached package List

This integration service gets the list of custom packages that are attached to an image.

Get Disk Info on Linux

This integration service gets the disk information of the specified disk on a Linux server.

Get Disk Info on Windows

This integration service gets the disk information of the specified disk on a Windows server.

Get Image Metadata

This integration service gets metadata of an image.

Get Info and Attach Volume for Windows

This integration service attaches a volume, detects the attached disk, and gets the disk information of the specified disk on a Windows server.

Get List of Packages

This integration service gets the list of all custom script packages.

Partition Format Mount Volume on Linux

This integration service is used to partition, format, and mount the new volume attached to the Linux server. If custom scripts are associated to the image, then they are started to perform the operations. Otherwise, default scripts are started.

Partition Format Mount Volume on Windows

This integration service is used to partition, format, and mount the new volume attached to the Windows server. If custom scripts are associated to the image, then they are started to perform the operations. Otherwise, default scripts are started.

Remove Script Package

This integration service removes the selected custom script package.

Samples about how to use the available services and views

The services that are delivered as part of this content pack can be used as starting points and as samples for developing new content.

Using samples can give you an idea about how to invoke and combine the Integration Services delivered in the content pack. You can clone and adapt them to better fit your needs. Once you are familiar with them, you can start creating your new offerings and actions.

For information about how to develop new content, see [Chapter 1, “Getting started with IBM Cloud Orchestrator content,” on page 1.](#)

Troubleshooting

There are some known problems and limitations.

- For non-IBM supplied OpenStack, because formatting volumes is not supported, the **Attach volumes** action is supported only if the **Format volume** option is not selected.

Logs and traces

If you receive an error, you can check the Business Process Manager log files `SystemOut.log` and `SystemErr.log` at `/opt/ibm/ico/BPM/v8.5/profiles/Node1Profile/logs/SingleClusterMember1/`.

You can find extra logs on the OpenStack Controller at `/var/log/cinder` and `/var/log/nova`. For errors regarding format and mount operation, a log file `formatFileSystem.log` is present in the `/tmp` directory of the virtual machine. Error messages are logged for all probable errors during deployment.

Error codes

| Error code | Cause |
|------------|---|
| CTJCA2000E | The volume was not available within the defined timeout. See <code>CREATE_WAIT_RETRIES</code> variable. Its status might be <i>creating</i> or <i>error</i> . |
| CTJCA2001E | A problem occurred while trying to format and mount the attached volume. This is usually due to a connection problem. |

Table 65. Error codes (continued)

| Error code | Cause |
|-------------------|--|
| CTJCA2002E | A problem occurred while trying to unmount the attached volume. This is usually due to a connection problem. |
| CTJCA2006E | A problem occurred in updating metadata of the volume. |

Appendix F. OpenStack Services toolkit

The `SCOorchestrator_OpenStack_Services` toolkit is delivered with IBM Cloud Orchestrator. It provides offerings to deploy a predefined Linux or Windows virtual machine, to deploy a Linux or Windows virtual machine with approval and notification, or to deploy a multitiered LAMP stack (Linux and Apache, Linux and MySQL, Linux and PHP).

These offerings refer to operating system images that are not distributed with IBM Cloud Orchestrator. Before using the offerings, you must perform the configuration steps described in [“Configuring” on page 81](#).

Configuring

Before using the offerings provided in the OpenStack Services toolkit, you must perform the following configuration steps.

- [“Defining a Linux image” on page 81](#)
- [“Defining a Windows image” on page 81](#)
- [“Configuring an SMTP server” on page 82](#)
- [“\(Optional\) Modifying the notification message template” on page 82](#)

Defining a Linux image

Before deploying a Linux virtual machine, you must create a Linux image, add it to your OpenStack environment, and create a key pair for accessing the virtual machine. Perform the following steps:

1. Create a Linux image by following the procedure described in *Adding images to your OpenStack environment section of IBM Cloud Orchestrator User's Guide*. Alternatively, for example, you can download a CentOS image from http://cloud.centos.org/centos/6/images/CentOS-6-x86_64-GenericCloud.qcow2.
2. Add the image to your OpenStack environment by following the procedure described in *Adding images to your OpenStack environment section of IBM Cloud Orchestrator User's Guide*.

Important: You must specify `linux_img` as name of the image.

3. Create a key pair for accessing the Linux virtual machine by following the procedure described in *Registering a key pair section of IBM Cloud Orchestrator User's Guide*.

Important: You must specify `linux_key` as name of the key pair.

Defining a Windows image

Before deploying a Windows virtual machine, you must create a Windows image and add it to your OpenStack environment. Perform the following steps:

1. Create a Windows image that has RXA enabled by following the procedure described in *Creating Windows base images section of IBM Cloud Orchestrator User's Guide*.

Note: Make sure that you enable RXA before you run `sysprep.exe`.

Note: Make sure that the image contains the user `Admin` as the `Cloud-init` user and that the use of metadata password is enabled.

2. Add the image to your OpenStack environment by following the procedure described in *Adding images to your OpenStack environment section of IBM Cloud Orchestrator User's Guide*.

Important: You must specify `windows_img` as name of the image.

Configuring an SMTP server

To use the email notification feature, you must configure Business Process Manager to use an appropriate SMTP relay server inside your organization. Contact your mail server administration team to obtain the host name of the SMTP server.

Business Process Manager does not support any type of SMTP authentication or non standard SMTP ports.

Perform the following steps:

1. Create or update the `100Custom.xml` file in the `/opt/ibm/ico/BPM/v8.5/profiles/DmgrProfile/config/cells/PCCell1/nodes/Node1/servers/SingleClusterMember1/process-center/config` directory with the following content:

```
<properties>
  <server merge="mergeChildren">
    <email merge="mergeChildren">
      <smtp-server merge="replace">${SMTP_HOST_NAME}</smtp-server>
    </email>
  </server>
</properties>
```

where `SMTP_HOST_NAME` is your SMTP server host name.

2. Restart the Business Process Manager server by using the following command:

```
systemctl restart bpm
```

(Optional) Modifying the notification message template

The email template is by default in English. To modify it, perform the following steps:

1. Log in to the IBM Process Designer with administrative credentials.
2. In the `SCOrchestrator OpenStack Services (SC00S)` toolkit, click **Manage** and check the **Allow users to update the toolkit** check box.
3. Open the toolkit in designer mode.
4. In the list on the left pane, click **Implementation** and double-click **Send Email Notification** in the **Integration Service** section.
5. Double-click the **Send Approved Email** or **Send Rejected Email** script and edit the HTML content in the `tw.local.messageTemplate` variable.
6. Click **Save**.

Toolkit scenarios

There are a number of scenarios that are available from the toolkit.

Before running the scenarios, ensure you performed the configuration steps described in [“Configuring” on page 81](#)

The following scenarios are available:

- [“Deploying a Linux virtual machine” on page 83](#)
- [“Deploying a Linux virtual machine with approval and notification” on page 83](#)
- [“Deploying a Windows virtual machine” on page 84](#)
- [“Deploying a Windows virtual machine with approval and notification” on page 84](#)
- [“Deploying a LAMP stack using multitiered technology” on page 85](#)

Deploying a Linux virtual machine

To deploy a Linux virtual machine, perform the following procedure.

Before you begin

Ensure you have a Linux image and key pair defined as described in [“Defining a Linux image” on page 81](#).

Procedure

1. In the Self-service user interface, click **SELF-SERVICE CATALOG** and open the **Deploy customized cloud services** category.
2. Click the **Deploy single Linux server** offering.
3. If you have more than one region in your OpenStack environment, select the target region for the deployment and click **OK**.
4. If you have more than one network in your selected region, then by default the first network is used for the deployment.
5. If you have more than one availability zone in your selected region, then by default the first availability zone is used for the deployment.

Results

A new virtual machine named `Sample_Linux_Server_XXXXX` (where `XXXXX` is a random five digit number) is created with medium flavor.

To get the virtual machine details, click the `Sample_Linux_Server_XXXXX` name in the list that you can access from **RESOURCES > Virtual Machines**.

To access the virtual machine, use the `linux_key` key pair that was created in the procedure described in [“Defining a Linux image” on page 81](#).

Deploying a Linux virtual machine with approval and notification

To deploy a Linux virtual machine with an approval process and a notification email, perform the following procedure.

Before you begin

Ensure you have a Linux image and key pair defined as described in [“Defining a Linux image” on page 81](#).

Ensure an email address is configured in IBM Cloud Orchestrator for the user that is running the offering.

Ensure an SMTP server is configured as described in [“Configuring an SMTP server” on page 82](#).

Procedure

1. In the Self-service user interface, click **SELF-SERVICE CATALOG** and open the **Deploy customized cloud services** category.
2. Click the **Deploy single Linux server with approval and notification** offering. A request to create a Linux virtual machine is created. The admin user must claim and approve this request. When the request is approved, you receive an email to the address configured for your user.
3. If you have more than one region in your OpenStack environment, select the target region for the deployment and click **OK**.
4. If you have more than one network in your selected region, then by default the first network is used for the deployment.
5. If you have more than one availability zone in your selected region, then by default the first availability zone is used for the deployment.

Results

A new virtual machine named `Sample_Linux_Server_XXXXX` (where `XXXXX` is a random five digit number) is created with medium flavor.

To get the virtual machine details, click the `Sample_Linux_Server_xxxxx` name in the list that you can access from **RESOURCES > Virtual Machines**.

To access the virtual machine, use the `linux_key` key pair that was created in the procedure described in [“Defining a Linux image” on page 81](#).

To modify the notification message template, refer to [“\(Optional\) Modifying the notification message template” on page 82](#).

Deploying a Windows virtual machine

To deploy a Windows virtual machine, perform the following procedure.

Before you begin

Ensure you defined a Windows virtual machine as described in [“Defining a Windows image” on page 81](#).

Procedure

1. In the Self-service user interface, click **SELF-SERVICE CATALOG** and open the **Deploy customized cloud services** category.
2. Click the **Deploy single Windows server** offering.
3. If you have more than one region in your OpenStack environment, select the target region for the deployment and click **OK**.
4. If you have more than one network in your selected region, then by default the first network is used for the deployment.
5. If you have more than one availability zone in your selected region, then by default the first availability zone is used for the deployment.

Results

A new virtual machine named `Sample_Windows_Server_xxxxx` (where `xxxxx` is a random five digit number) is created with medium flavor.

To get the virtual machine details, click the `Sample_Windows_Server_xxxxx` name in the list that you can access from **RESOURCES > Virtual Machines**.

To access the virtual machine, use username `Admin` and password entered while deploying the virtual machine as credentials. The password must meet complexity requirements.

Deploying a Windows virtual machine with approval and notification

To deploy a Windows virtual machine with an approval process and a notification email, perform the following procedure.

Before you begin

Ensure you defined a Windows virtual machine as described in [“Defining a Windows image” on page 81](#).

Ensure an email address is configured in IBM Cloud Orchestrator for the user that is running the offering.

Ensure an SMTP server is configured as described in [“Configuring an SMTP server” on page 82](#).

Procedure

1. In the Self-service user interface, click **SELF-SERVICE CATALOG** and open the **Deploy customized cloud services** category.
2. Click the **Deploy single Windows server with approval and notification** offering. A request to create a Windows virtual machine is created. The `admin` user must claim and approve this request. When the request is approved, you receive an email to the address configured for your user.
3. If you have more than one region in your OpenStack environment, select the target region for the deployment and click **OK**.

4. If you have more than one network in your selected region, then by default the first network is used for the deployment.
5. If you have more than one availability zone in your selected region, then by default the first availability zone is used for the deployment.

Results

A new virtual machine named `Sample_Windows_Server_xxxxx` (where `xxxxx` is a random five digit number) is created with medium flavor.

To get the virtual machine details, click the `Sample_Windows_Server_xxxxx` name in the list that you can access from **RESOURCES > Virtual Machines**.

To access the virtual machine, use username `Admin` and password entered while deploying the virtual machine as credentials. Password must meet complexity requirements.

To modify the notification message template, refer to [“\(Optional\) Modifying the notification message template”](#) on page 82.

Deploying a LAMP stack using multitiered technology

To deploy a LAMP stack with multiple virtual machines and on each virtual machine deploying the specific software for that tier (Apache, MySQL, PHP), perform the following procedure.

Before you begin

Ensure you have a Linux image and key pair configured as described in [“Defining a Linux image”](#) on page 81.

Ensure that default LAMP stack Heat template `LAMP_stack` is not deleted or incorrectly edited.

Ensure the availability of access to the yum repository from virtual machines for installing the following packages:

- Apache
- MySQL
- PHP

If you have more than one availability zone in your selected region, then the `default_availability_zone` specified in the Nova configuration file is used for the deployment. Ensure that the target OpenStack region has only one network defined. If multiple networks are defined in the region, the offering fails with the error message `Multiple networks found`. Specify a network in the LAMP stack heat template.

The `LAMP_stack` template can be edited using the IBM Cloud Orchestrator Self-service user interface in **CONFIGURATION > Heat Templates** for more customization, for example the networks setting can be specified in the resources section of Heat template.

Important: Do not change `LAMP_stack` as name of the Heat template.

Procedure

1. In the Self-service user interface, click **SELF-SERVICE CATALOG** and open the **Deploy customized cloud services** category.
2. Click the **Deploy LAMP stack** offering.
3. If you have more than one region in your OpenStack environment, select the target region for the deployment and click **OK**.
4. Provide a Stack Name and click **Deploy**.

Results

A LAMP stack is created with two new virtual machine instances with medium flavor. Apache and PHP are installed in one virtual machine, MySQL is installed in the other virtual machine.

To get the stack details, click the stack instance name in the list that you can access from **RESOURCES > Stacks**. To get details on the virtual machine instances, click on each server resource.

To access the virtual machine instances, use the `linux_key` key pair that was created in the procedure described in [“Defining a Linux image” on page 81](#).

Appendix G. DirectDriver VMware toolkit

Using this toolkit, you can directly run operations on VMware vCenter Server from IBM Cloud Orchestrator. However, it leverages the functionality of OpenStack keystone for authentication and authorization.

The log file for DirectDriver VMware is available at `/var/log/DirectDriver/vmware/VMware_Toolkits.out`. If you need to change the location, go to `/var/ibm/sco/scriptRepo/VM_log4j.xml`. When you upgrade from 2.5.0.4-CSI-ICO-LA0002, the log file location remains the same as defined before upgrade.

Prerequisites

As a prerequisite for DirectDriver VMware toolkit, add VMware server certificate to WebSphere® Application Server of IBM Cloud Orchestrator.

Procedure

1. Log in to WebSphere Application Server Administrative Console at `https://<ICO_Server_IP>:9043/ibm/console/login.do?action=secure`.
2. In the left navigation, select **Security > SSL certificate and key management**. On the right hand side, the SSL certificate and key management page is displayed.
3. In the **Related Items** section, select **Key stores and certificates**.
4. Select **CellDefaultTrustStore**.
5. In the **CellDefaultTrustStore** page, click **Additional Properties** section > **Signer Certificates**.
6. In the **Signer certificates** page, click **Retrieve from port**.
7. In the **General Properties** section of the **Retrieve from port** page, enter the **Host, SSL configuration for outbound connection**, and **Alias**.
8. Click **Retrieve signer information** to retrieve certificate information from the provided host.
9. Click **Apply** to apply the certificate on WebSphere Application Server.
10. Click **Save** to save the changes to master configuration.
11. Verify whether the certificate is added in **CellDefaultTrustStore**.
12. In the left navigation, select **Security > SSL certificate and key management**. On the right hand side, the SSL certificate and key management page is displayed.
13. In the **Related Items** section, select **Key stores and certificates**.
14. In the **Preferences** section of **Key stores and certificates** page, click **NodeDefaultTrustStore**.
15. In the **Additional Properties** section of **NodeDefaultTrustStore**, click **Signer Certificates**.
16. Click **Retrieve from port** to retrieve certificate information from the provided host.
17. Enter **Host, Port, SSL configuration for outbound connection**, and **Alias**.
18. Click **Retrieve signer information** to retrieve certificate information from the provided host.
19. Click **Apply** to apply the certificate on WebSphere Application Server.
20. Click **Save** to save the changes to master configuration.
21. Verify whether the certificate is added in **NodeDefaultTrustStore**.

Note: For HA topology, add the NodeDefaultTrustStore certificate on both primary and secondary IBM Cloud Orchestrator nodes.

Customizing region cache value

The **VMWARE_CACHE_REFRESH_MINS** custom property is added in WebSphere Application server to customize region cache refresh frequency. The default value is 5 minutes.

Procedure

1. Log in to IBM WebSphere Application Server console.
2. From the left navigation, expand **Servers** and select **All servers**.
3. From the server list on the right side, click `SingleClusterMember1`
4. In the **Configuration** tab, go to **Server Infrastructure** section.
5. Expand **Java and Process Management** and click **Process definition**.
6. In **Additional Properties**, click **Java Virtual Machine > Custom Properties**.
7. Set the value for **VMWARE_CACHE_REFRESH_MINS**. This value decides the time frequency in which the region cache gets refreshed.
8. Restart WebSphere Application Server.

Working with toolkit actions and offerings

When you install the IBM Cloud Orchestrator, this toolkit is imported automatically in Business Process Manager of your IBM Cloud Orchestrator environment. In addition, the following Self-Service Offerings and Instance Actions are also automatically configured in the IBM Cloud Orchestrator Self Service user interface.

| Self-Service user interface | Region Instance Actions | Instance Actions |
|--|---|--|
| “Clone Linux virtual machine” on page 90 | “Register a VMware vCenter region” on page 89 | “Start and stop virtual machine” on page 93 |
| “Clone Windows virtual machine” on page 91 | “Modify VMware region” on page 90 | “Soft and hard reboot” on page 93 |
| “Add Metadata to virtual machine” on page 92 | “Delete a VMware region” on page 90 | “Delete virtual machine” on page 93 |
| “Displaying VMware region” on page 90 | | “Create a virtual machine snapshot” on page 94 |
| | | “Remove or revert a snapshot” on page 94 |
| | | “Add disk to virtual machine” on page 94 |
| | | “Modify disk” on page 95 |
| | | “Modify CPU and memory” on page 95 |
| | | “Delete disk of VM” on page 96 |
| | | “Attach ISO image to virtual machine” on page 96 |
| | | “Detach ISO Image from VM” on page 97 |

Note:

- If the virtual machine is inactive, then only **Hard Reboot VM** and **PowerON VM** actions are available. You can perform all other actions only if the virtual machine is in active state.
- For all instance actions and region instance actions, you must manually refresh the page to observe the new status of the virtual machine on the screen.

Register a VMware vCenter region

Before you start working with any of the toolkit offerings or actions, you must register the VMware region in IBM Cloud Orchestrator Self-Service user interface.

Before you begin

1. Log in to your VMware vSphere Web Client - `https://<ip address>:<port>/vsphere-client/`
2. Enter the **User name** and **Password**.
3. Go to **vCenter Home > Inventory Lists > Datacenters**.
4. Note down your Data Center Path and Data Cluster Name.

About this task

The supported VMware versions are from 6.0 through 6.7.

Procedure

1. Log in to IBM Cloud Orchestrator Self-Service user interface.
2. Go to **CONFIGURATION > Domain > Regions**.
3. In the **Actions** menu, select **Register VMware Region**.
4. Enter the following details of the VMware region:
 - **vCenter Server Name** - The unique name of the vCenter Server region. This name is used by IBM Cloud Orchestrator to identify the region.
 - **Hostname or IP Address** - The host name or IP address of the vCenter server.
 - **Port** - The port number where the region is deployed. The default value is 443.
 - **UserId** - The administrator login user Id of the vCenter server.
 - **Password** - The password of the vCenter server administrator user.
 - **Data Center Path** - The path of the data center that you collected from VMware vSphere Web Client.
 - **Data Cluster Name** - The name of the data cluster that you collected from VMware vSphere Web Client.
5. Click **OK**.

The connection to vCenter is validated and the region is successfully registered in IBM Cloud Orchestrator Self-Service user interface.
6. Go to **REQUESTS** to confirm the status of the operation in the page. Alternatively, you can find the registered region in the following locations of the IBM Cloud Orchestrator Self-Service user interface:
 - It is listed in **CONFIGURATION > Domain > Regions**
 - In the **Dashboard**, you can find the newly registered region in the regions drop-down list above **Quota Usage of Current Project**.
 - In **Resources**, you can view the registered region in the drop-down list.
7. To view the list of virtual machines for your region, go to **Resources > VMware Deployments**.
8. If you want to add Linux or Windows virtual machine to the registered region, see [“Clone Linux virtual machine” on page 90](#) and [“Clone Windows virtual machine” on page 91](#).

Modify VMware region

You can modify the details of a VMware region from the IBM Cloud Orchestrator Self-Service user interface.

Before you begin

Clear your browser cache or else the password value gets populated automatically.

Procedure

1. Log in to IBM Cloud Orchestrator Self-Service user interface.
2. Go to **CONFIGURATION > Domain > Regions**.
3. Select your region.
4. In the **Actions** menu, select **Modify VMware Region**.
5. In the **Modify VMware Region** page, update region details and enter the password of the vCenter server administrator user.

For the region details, see [“Register a VMware vCenter region” on page 89](#). The **vCenter Server Name** is displayed in read-only mode and you cannot modify the value.

6. Click **OK**.
7. Go to **REQUESTS** to confirm the status of the operation in the page.

Delete a VMware region

You can delete a VMware region from the IBM Cloud Orchestrator Self-Service user interface.

Procedure

1. Log in to IBM Cloud Orchestrator Self-Service user interface.
2. Go to **CONFIGURATION > Domain > Regions**.
3. Select your region.
4. In the **Actions** menu, select **Delete VMware Region**.
A message box is displayed asking you to confirm the deletion.
5. Click **Confirm** to delete.
6. Go to **REQUESTS** to confirm the status of the operation in the page.

Displaying VMware region

You can view details of a VMware region in IBM Cloud Orchestrator Self-Service user interface.

Procedure

1. Log in to IBM Cloud Orchestrator Self-Service user interface.
2. Go to **SELF-SERVICE CATALOG** and select Direct Driver VMware offering.
3. Click to open **Display VMware Region** offering.
It displays a list of vCenter regions along with its IP Address, Data Center Path, and Data Cluster Name.

Clone Linux virtual machine

You can create or clone a Linux virtual machine from IBM Cloud Orchestrator Self-Service user interface.

Procedure

1. Log in to IBM Cloud Orchestrator Self-Service user interface.
2. Click to open
3. Go to **SELF-SERVICE CATALOG** and select Direct Driver VMware offering.

4. Click to open **Create Linux Virtual Machine** offering.
5. In the **Create Linux Virtual Machine** page, select a **vCenter** region and click **Submit**.
The Selected Region is pre-populated with **Data Center Path** and **Data Cluster Name**. You cannot make any changes to these values.
6. Enter or select the following values:
 - **Data Store Cluster Name** - Enter the value if you have not selected any Data Store name.
 - **Data Store Name** - Enter the value if you have not selected any Data Store Cluster name.
 - Note:** It is mandatory to select either **Data Store Cluster Name** or **Data Store Name**.
 - **Template Name** - Select the Linux template from which you want to clone. If the list is empty, then there is no Linux template available.
 - **VM Name** - Name of the Linux virtual machine. The virtual machine name does not allow space or special characters.
 - **Network Name** - Select a network from the drop-down list. All the networks available for the selected virtual machine is displayed in the list.
 - **NIC Type** - Select the network interface card or controller to connect to a network. All NIC types of the selected network is displayed in the list.
 - **No of CPUs and Memory** - Enter the number of CPUs and RAM Memory in GB that you want in the cloned Linux virtual machine.
 - **IP Address** - Enter an available IP Address for the new Linux virtual machine.
 - **Domain** - Enter the **Domain, DNS Server, DNS Suffix, Gateway, and Subnet Mask** for the virtual machine.
 - Note:** The **DNS Server** and **DNS Suffix** can have multiple values separated by a comma.
 - In **Random Password**, select NO or YES. If you select NO, then the password mentioned in the template is used. If you select YES, then you have to enter the **Email ID** to receive the random password.
 - Click **Clone VM**.
7. Go to **REQUESTS** to confirm the status of the operation in the page. Alternatively, you can also go to your VMware vCenter and verify if the virtual machine is created or not.

Clone Windows virtual machine

You can create or clone a Windows virtual machine from IBM Cloud Orchestrator Self-Service user interface.

Procedure

1. Log in to IBM Cloud Orchestrator Self-Service user interface.
2. Go to **SELF-SERVICE CATALOG** and select Direct Driver VMware offering.
3. Click to open **Create Windows Virtual Machine** offering.
4. In the **Create Windows Virtual Machine** page, select a **vCenter** and click **Submit**.
The Selected Region is prepopulated with the value selected in vCenter along with **Data Center Path** and **Data Cluster Name**. You cannot make any changes to these values.
5. Enter or select the following values:
 - **Data Store Cluster Name** - Enter the value if you have not selected any Data Store name.
 - **Data Store Name** - Enter the value if you have not selected any Data Store Cluster name.
 - **Template Name** - Select a template from the drop-down list. If the list is empty, then there is no Windows template available.
 - **VM Name** - Name of the Windows virtual machine. The virtual machine name does not allow space or special characters.

- **Network Name** - Select a network from the drop-down list. All the networks available for the selected virtual machine is displayed in the list.
 - **NIC Type** - Select the network interface card or controller to connect to a network. All NIC types of the selected network is displayed in the list.
 - **No of CPUs** and **Memory** - Enter the number of CPUs and RAM Memory in GB that you want in the cloned Windows virtual machine.
 - **IP Address** - Enter the IP Address of the Windows virtual machine.
 - Enter the **Domain**, **DNS Server**, **DNS Suffix**, **Gateway**, and **Subnet Mask** of the Windows virtual machine.
 - **Note:** The **DNS Server** and **DNS Suffix** can have multiple values separated by a comma.
 - **Template Password** - For Windows virtual machine, enter the password to access the template.
 - **CPU Reservation (MHz)** - Enter the CPU reservation for the virtual machine.
 - **CPU Limit (in MHz)** - Enter the CPU limit reservation for the virtual machine.
 - **Memory Reservation (in MB)** - Enter the memory reservation for the virtual machine.
 - **Memory Limit (in MB)** - Enter the memory limit for the virtual machine.
 - **Memory ShareLevel** - Enter the memory sharelevel for the virtual machine.
 - **Organization** - Enter Organization name. For example, IBM.
 - **Product Key** - Enter the Windows product key. If you enter a wrong product key, then clone fails with appropriate information in the log file.
 - **Workgroup** - Enter Workgroup name which will be used in sysprep of windows.
 - In **Random Password**, select NO or YES. If you select NO, then the password mentioned in the template is used. If you select YES, then you have to enter the **Email ID** to receive the random password.
 - Click **Clone VM**.
6. Go to **REQUESTS** to confirm the status of the operation in the page. Alternatively, you can also go to your VMware vCenter and verify if the virtual machine is created or not.

Add Metadata to virtual machine

The username, domain, and project value is added as part of add metadata. You can add metadata to a virtual machine in IBM Cloud Orchestrator Self-Service user interface.

Procedure

1. Log in to IBM Cloud Orchestrator Self-Service user interface.
2. Go to **SELF-SERVICE CATALOG** and select DirectDriver VMware offering.
3. Click to open **Add meta-Data to Virtual Machine** offering.
4. In the **Add Meta Data to Virtual Machine** page, select your **vCenter** region and click **Submit**.
All the virtual machines of the selected region that do not have meta data are displayed.
5. Search and select one or more virtual machines for the selected region and click **Add Selected VMs**.
The selected VMs are added to the **Selected VMs for Add Metadata** section. You can choose to remove the selected VMs from this section.
6. Click **Add MetaData**.
7. Go to **Resources > VMware Deployments**
8. Select your region from the drop-down list and verify whether the selected virtual machine is added to the list.
9. Go to **REQUESTS** to confirm the status of the operation in the page.

Start and stop virtual machine

You can start or stop a virtual machine from IBM Cloud Orchestrator Self-Service user interface.

About this task

This option is not available if you select multiple virtual machines.

Procedure

1. Log in to IBM Cloud Orchestrator Self-Service user interface.
2. Go to **RESOURCES > VMware Deployments**.
3. Select your region from the drop-down list.
4. Select your virtual machine.

If the virtual machine is in **Active** state, then you can see **Stop VM** option in the **Actions** menu. If the virtual machine is in **Shutoff** state, then you can see **Start VM** option in the **Actions** menu.

5. Click **Stop VM** or **Start VM** to stop or start the selected virtual machine.
6. Click **Confirm** to complete the operation.

Soft and hard reboot

You can do a soft or hard reboot of the virtual machine from IBM Cloud Orchestrator Self-Service user interface.

Procedure

1. Log in to IBM Cloud Orchestrator Self-Service user interface.
2. Go to **RESOURCES > VMware Deployments**.
3. Select your region from the drop-down list.
4. Select one or more virtual machines.

If the virtual machine is in **Shutoff** state, then you can see only **Hard Reboot VM** option in the **Actions** menu. If the virtual machine is in **Active** state, then you can see both **Soft Reboot VM** and **Hard Reboot VM** options in the **Actions** menu.

5. Click **Soft Reboot VM** or **Hard Reboot VM**.
6. Click **Confirm** to complete the operation.
7. Manually refresh to change the status of the virtual machine on the screen.

Delete virtual machine

Whenever you do not need a virtual machine, you can delete it from IBM Cloud Orchestrator Self-Service user interface.

Procedure

1. Log in to IBM Cloud Orchestrator Self-Service user interface.
2. Go to **RESOURCES > VMware Deployments**.
3. Select your region from the drop-down list.
4. Select one or more virtual machines.
5. Click **Delete VM**.
6. Click **Confirm** to complete the delete operation.
7. Go to **REQUESTS** to confirm the status of the operation in the page. Alternatively, you can also go to your VMware vCenter and verify if the virtual machine is available or not.

Create a virtual machine snapshot

You can create a snapshot of a virtual machine from IBM Cloud Orchestrator Self-Service user interface.

Procedure

1. Log in to IBM Cloud Orchestrator Self-Service user interface.
2. Go to **RESOURCES > VMware Deployments**.
3. Select your region from the drop-down list.
4. Select your virtual machine.
5. Click **Create VMs Snapshot**.

In the **Create VMs Snapshot** page, the details of the virtual machine are displayed.

6. Enter the following details of the snapshot:
 - **Snapshot Name** - Enter the name of the snapshot.
 - **Snapshot Description** - Enter details about the snapshot.
 - **Snapshot Type** - Select whether you want the snapshot to be online or offline.
7. Click **Create Snapshot**.
8. Go to **REQUESTS** to confirm the status of the operation in the page.

Remove or revert a snapshot

You can remove or revert a snapshot of a virtual machine from IBM Cloud Orchestrator Self-Service user interface.

Procedure

1. Log in to IBM Cloud Orchestrator Self-Service user interface.
2. Go to **RESOURCES > VMware Deployments**.
3. Select your region from the drop-down list.
4. Select your virtual machine.
5. Click **Revert or Remove Snapshot**.

The **Revert or Remove Snapshot** page is displayed.
6. Select snapshot from the **Select Snapshot to Revert or Remove** drop-down list.
7. Select **Revert** if you want to revert to changes made to the virtual machine after the snapshot was created. Click **Remove** to delete the snapshot.
8. Go to **REQUESTS** to confirm the status of the operation in the page.

Add disk to virtual machine

You can add a disk to a virtual machine from IBM Cloud Orchestrator Self-Service user interface.

Before you begin

Clear your browser cache or else the password value gets populated automatically.

About this task

This option is not available if you select multiple virtual machines.

Procedure

1. Log in to IBM Cloud Orchestrator Self-Service user interface.
2. Go to **RESOURCES > VMware Deployments**.
3. Select your region from the drop-down list.
4. Select your virtual machine.

5. Click **Add Disk to VM** from the **Actions** menu.

The **Add Disk to VM** page is displayed. In the **Add Disk to VM** page, the Selected region and virtual machine details are displayed.

6. Enter the following details to add a disk:

- **Data Store Cluster Name** - Enter the value if you have not selected any Data Store name.
- **Data Store Name** - Enter the value if you have not selected any Data Store Cluster name.
Note: It is mandatory to select either **Data Store Cluster Name** or **Data Store Name**.
- **Disk Size** - Enter the size of the disk you want to add.
- **Disk Format** - Enter the format of the disk. NFTS is required if it is a Windows virtual machine.
- **Drive Name** - Enter the drive name. It is mandatory if it is a Windows virtual machine.
- **VMroot Password** - Enter the VM root password for the purpose of authentication.

7. Select **Add Disk**.

8. Go to **REQUESTS** to confirm the status of the operation in the page.

Modify disk

You can modify additional disk details from IBM Cloud Orchestrator Self-Service user interface.

Before you begin

Clear your browser cache or else the password value gets populated automatically.

About this task

This option is not available if you select multiple virtual machines.

Procedure

1. Log in to IBM Cloud Orchestrator Self-Service user interface.
2. Go to **RESOURCES > VMware Deployments**.
3. Select your region from the drop-down list.
4. Select your virtual machine.
5. Click **Modify Disk of VM** from the **Actions** menu.

The **Modify Disk of VM** page is displayed. In the **Modify Disk of VM** page, the details of the virtual machine are displayed in read-only mode.

6. Select a disk to modify.
7. Enter a new disk size and virtual machine root password.
8. Click **Modify Disk**.
9. Modify additional disk details and click **Modify Virtual Machine**.
10. Go to **REQUESTS** to confirm the status of the operation in the page.

Modify CPU and memory

You can modify CPU and memory details of a virtual machine IBM Cloud Orchestrator Self-Service user interface.

Before you begin

Clear your browser cache or else the password value gets populated automatically.

About this task

This option is not available if you select multiple virtual machines.

Procedure

1. Log in to IBM Cloud Orchestrator Self-Service user interface.
2. Go to **RESOURCES > VMware Deployments**.
3. Select your region from the drop-down list.
4. Select your virtual machine.
5. Click **Modify CPU Memory of VM** from the **Actions** menu.
The **Modify CPU Memory of VM** page is displayed. In the **Modify CPU Memory of VM** page, the details of the virtual machine are displayed in read-only mode.
6. You can enter a different user name and password who has administrator rights.
7. Modify CPU and memory related details as required.
8. Click **Modify Virtual Machine**.
9. Go to **REQUESTS** to confirm the status of the operation in the page.

Delete disk of VM

You can delete disks of virtual machines from IBM Cloud Orchestrator Self-Service user interface.

Before you begin

Clear your browser cache or else the password value gets populated automatically.

About this task

This option is not available if you select multiple virtual machines.

Procedure

1. Log in to IBM Cloud Orchestrator Self-Service user interface.
2. Go to **RESOURCES > VMware Deployments**.
3. Select your region from the drop-down list.
4. Select your virtual machine.
5. Click **Delete Disk of VM** from the **Actions** menu.
The **Delete Disk of VM** page is displayed. In the **Delete Disk of VM** page, the selected Region, Data Center path, and virtual machine name are displayed.
Note: If there are no disks added to an virtual machine, the following message appears:
The virtual machine does not have any disk to delete.
6. Enter the administrator user name and password.
7. Select one more disks and click **Delete Disk**.
8. Click **OK** to confirm the deletion.
9. Go to **REQUESTS** to confirm the status of the operation in the page.

Attach ISO image to virtual machine

You can attach ISO image to a virtual machine whenever any upgrade or installation on a virtual machine is done by using an installable that is stored as part of an ISO file.

About this task

This option is available for single virtual machine operations.

Procedure

1. Log in to IBM Cloud Orchestrator Self-Service user interface.
2. Go to **RESOURCES > VMware Deployments**.
3. Select your region from the drop-down list.

4. Select your virtual machine.
5. Click **Attach ISO Image to VM** from the **Actions** menu. The **Attach ISO Image to VM** page is displayed. In that page, the selected region and virtual machine details like virtual machine name and data center path are displayed.
6. Enter the following details to attach ISO:
 - **Data Store Name** : Select data store name from drop-down list on which the ISO image present.
 - **ISO Image path on dataStore**: Enter complete path of ISO image.
 - **Drive Name**: Enter the drive name on which the ISO must be attached. If the drive specified is already present on virtual machine, then the ISO is attached to that drive. Otherwise, new driver with next sequential name is created.
 - **Password**: Enter the virtual machine root password for authentication.
7. Click **Attach ISO Image to VM**.
8. Go to **REQUESTS** to confirm the status of the operation in the page.

Detach ISO Image from VM

From IBM Cloud Orchestrator Self-Service user interface, you can detach an ISO image from a virtual machine.

About this task

This option is available for single virtual machine operations provided the virtual machine is in power on (active) state.

Procedure

1. Log in to IBM Cloud Orchestrator Self-Service user interface.
2. Go to **RESOURCES > VMware Deployments**.
3. Select your region from the drop-down list.
4. Select your virtual machine.
5. Click **Detach ISO Image from VM** from the **Actions** menu. The **Detach ISO Image from VM** page is displayed. In that page, the selected region and virtual machine details like virtual machine name and data center path are displayed.
6. Enter the following details to detach an ISO image:
 - **VM's Password**: Enter the VM root password for the purpose of authentication.
 - **ISO Image Name**: It is an optional parameter. If the ISO name is specified, it searches for that ISO in the connected drive and then detaches it. If the ISO name is not specified, then all ISO images are detached from all connected drives.
7. Click **Detach ISO Image from VM**.
8. Go to **REQUESTS** to confirm the status of the operation in the page.

Toolkit developer reference

There are a number of scenarios that are immediately available from the toolkit. These services that are delivered as part of this content pack can be used as starting points and as samples for developing new content. You can clone and adapt them to better fit your needs.

This document provides the functionality of the following building blocks:

- [“Business objects” on page 98](#)
- [“Human services” on page 99](#)
- [“Business processes” on page 100](#)
- [“Integration services” on page 102](#)

- [“General system services” on page 104](#)

For more information about developing toolkits or customizing this toolkit, see https://www.ibm.com/support/knowledgecenter/en/SS4KMC_2.5.0.4/com.ibm.ico.doc_2.5/c_enablement.html Knowledge Center.

Business objects

There are Business Process Manager business objects that are defined in the toolkit.

VMISOOperationsInput

This business object is used for storing input details for attach and detach ISO image to virtual machine.

VCenterServer

This business object is used for storing the details of vCenter, such as name, address, port, user name, and password.

VirtualCenter

This object stores all the details of a vCenter server, such as URL, user name, and password.

VirtualServerInputs

This object stores all the details of vCenter, data center path, and virtual machine that are required during virtual server operations.

VirtualServerOperationResult

This object stores the vCenter details, data center path, name of the virtual machine and the operations that you can perform on the virtual machine. The operations that you can perform are start, stop, reboot, delete, and soft reboot.

VMAddDiskInputs

This object stores details that are required for the Add Disk human service.

VMCloneInputs

This object stores details that are required to clone Linux virtual machines.

VMCloneOutputs

This object stores the output of Clone Windows and Clone Linux human services, such as virtual machine authentication, error details, and action status.

VMWindowsCloneInputs

This business object is used for storing the details of a Windows virtual machine that is to be cloned.

VMDiskObject

This object stores disk related information such as name and size.

VMLinuxCloneInput

This business object is used for storing the details of Linux Virtual machine that is to be cloned.

VMDeleteDiskInput

It consists of all parameters that are required to delete one or more additional disks of a virtual machine.

VMMetaDataInput

This business object is used for storing information for meta data addition.

VMMModifyCPUMemoryInput

This business object is used for storing CPU, Memory related information for modification.

VMMModifyDiskInput

This business object is used for storing information for modification of disk.

VMOperationInput

This business object is used for storing information for various virtual machine related operations, such as start, stop, reboot and delete.

VMSnapshotOperationsInput

This business object is used for storing snapshot related operations.

Human services

There are a number of Human Services artifacts available in the toolkit.

Attach ISO Image to VM

This human service is an entry point user interface for collecting details of an ISO image that is to be attached to the virtual machine. The ISO image details are data store name, ISO image path on data store, drive name, and virtual root path.

Detach ISO Image from VM

This human service is an entry point user interface for collecting details of an ISO image that is to be detached from the virtual machine. The details are ISO name, virtual machine, and root password of the virtual machine.

Add Disk

This human service is an entry point user interface for collecting details of a Windows or a Linux virtual machine, data center, and vCenter. The virtual machine details include the disk format type, disk size, and mount name.

Add Metadata

This human service is an entry point user interface to collect meta-data information such as domain, username, and product to virtual machine.

Clone Linux Virtual Machine

This human service is an entry point user interface that collects the details of a Linux virtual machine for cloning.

Clone Windows Virtual Machine

This human service is an entry point user interface for collecting the details of a Windows virtual machine for cloning.

Display VMware Region

This process displays all the available VMware regions.

Modify CPU Memory

This human service is an entry point user interface to collect and modify values of CPU and memory for both Linux and Windows virtual machine.

Modify Disk

This human service is an entry point user interface for modifying the disk size of a Windows or Linux virtual machine.

Modify VMware Region

This human service is an entry point user interface that collects the modified details of a VMware vCenter region.

Register VMware Region

This human service is an entry point user interface that collects details of VMware vCenter regions to register.

Show VM Details

This human service to display details of a virtual machine.

Create Virtual Machine Snapshot

This human service is an entry point user interface to collect snapshot name, description, and type.

Revert or Remove Virtual Machine Snapshot

This human service is an entry point user interface to choose a snapshot of a virtual machine to revert or remove.

Delete Disk of VM

This human service displays the selected region, Data Center path, and virtual machine name. It collects the admin authentication and the disks to delete.

Business processes

There are a number of the business processes available in the toolkit that collects the information from the human service and passes it on to the appropriate integration service.

Attach ISO Image to VM

This process collects the details of the virtual machine and the details of the ISO image to be attached.

Detach ISO Image from VM

This process collects details of the virtual machine and the details of the ISO image to be detached.

Add Disk

This process collects the details of the virtual machine, data center path, disk type, size, and mount details from the appropriate human service to add a disk to a virtual machine.

Add Metadata

This process collects information to add the metadata information, such as domain, user name, and product to virtual machine.

Clone Linux Virtual Machine

This process collects the details about the vCenter, datacenter, data store, virtual machine, and template name from the appropriate human service to clone a Linux virtual machine.

Clone Windows Virtual Machine

This process collects the details about the data center, data store, virtual machine, vCenter, and template name to clone a Windows virtual machine.

Delete Virtual Machine

This process collects the name of the virtual machine to delete it.

Delete VMware Region

This process collects the region name from the appropriate human service and deletes it. It uses the DELETE `vmware region` implementation service to place a DELETE REST call on IBM Cloud Orchestrator.

Display VMware Region

This process displays available VMware regions.

Hard Reboot Virtual Machine

This process collects the name of virtual machine to hard reboot it.

Modify CPU Memory

This process collects the details of the vCenter and virtual machine from the appropriate human service to modify the CPU and memory details of the specified virtual machine. Hence, the details of the virtual machine also include the CPU number, memory limit and shares, CPU Mhz limit and reservation, and CPU shares.

Modify Disk

This process collects the details of the vCenter, data center, virtual machine name, disk ID, disk size, and root password from the appropriate human service to modify the disk size.

Modify VMware Region

This process collects the modified details of the VMware region from the appropriate human service and saves the details. It uses the PUT `vmware region` implementation service to place a PUT REST call on IBM Cloud Orchestrator.

Register VMware Region

This process collects details of the vCenter name, host name or IP address, port, user ID, and password from the appropriate human service to register a VMware region. It uses the POST `vmware region` implementation service to place a POST REST call on IBM Cloud Orchestrator.

Soft Reboot Virtual Machine

This process collects the name of the virtual machine to soft reboot it.

Start Virtual Machine

This process collects the name of the virtual machine to start it.

Stop Virtual Machine

This process collects the name of the virtual machine to stop it.

Virtual Server Operations

This process collects details of the data center, vCenter, virtual machine, and virtual server operations. The virtual server operation includes reboot server, soft reboot, start server, stop server, and delete virtual machine.

Virtual Server Snapshot Operation

This process collects the details of the vCenter, data center path, and virtual machine details from the appropriate human service to take action on the snapshot. The virtual machine details include the virtual machine name, snapshot name, description, type, and action. The supported snapshot actions are create, remove, and revert.

Delete Disk of VM

This process collects the admin authentication and disks to delete.

Integration services

There are a number of integration services available in the toolkit.

attachISOImage

This integration service attaches ISO image to a specified drive. If the drive name is not present on the virtual machine, then it is created before the ISO image is attached. This integration service stops the virtual machine if it is in active state and powers it on after the ISO image is attached.

detachISOImage

This integration service detaches an ISO image from a virtual machine. If ISO name is specified, it searches for it in the connected drive and then detaches it. If the ISO name is not specified, then it detaches all ISO images that are attached to the virtual machine.

AddMetaData

This integration service adds the metadata information, such as domain, user name, and product to a virtual machine.

cloneVMFromTemplate

This integration service creates a RedHat Enterprise Linux virtual machine from template, assigns resources and network settings, and creates a random password.

cloneWinVMFromTemplate

This integration service creates a Windows virtual machine from the template, assigns resources and network settings, and creates a random password.

CreateSnapshot

This integration service creates both online and offline snapshots for virtual machines of any type. For an offline snapshot, the virtual machine state can be powered on or powered off and only the disk data content and virtual machine setting is preserved in the snapshot. For online snapshot, the virtual machine must be in power-on state. Otherwise, the offline snapshot gets captured along with the memory state, data content, and settings of a virtual machine.

DeleteVMFromCluster

This integration service verifies whether the virtual machine is in power off state. If it is not in power off state, this service powers it off and then deletes the virtual machine from the vCenter cluster.

initializeLogger

This integration service initializes the logger and provides the logger settings XML file.

ModifyVMCPUMemory

This integration service modifies the CPU and memory for both Windows and RedHat Enterprise Linux virtual machines.

RevertSnapshot

This integration service restores the virtual machine to its snapshot state along with memory, disk content, and settings. It supports the revert of both online and offline snapshot.

RemoveSnapshot

This integration service removes both online and offline snapshots.

RebootVM

This integration service hard reboots the virtual machine. If the virtual machine is in powered on state, then you must reset the virtual machine. Otherwise, it powers on the virtual machine. It includes rebooting virtual machine and checking its ping status.

SoftRebootVM

Using this integration service, you can do a soft reboot of the virtual machine. However, ensure that the virtual machine tools are running in the Guest operating system, and the virtual machine is in power-on state.

StartVirtualMachine

Using this integration service, you can start or power on the virtual machine that is in power off or suspended state. Also, you can check the ping status of a virtual machine after restart.

StopVirtualMachine

This integration service stops the virtual machines.

VMAddDisk

This integration service adds extra disks to virtual machines.

Note: For RedHat Enterprise Linux, you can add one root and two additional disks, whereas for Windows, you can add a total of 10 disks. For Windows, one root and nine additional disks.

VMModifyDisk

This integration service modifies the additional disks for both Windows and RedHat Enterprise Linux virtual machines. However, you can increase only the size of the disk.

General system services

The PrepareVM general system service verifies the prerequisites before the modification of CPU or memory.

Known issues and limitations

Consider the known errors and limitations before you work with this toolkit.

- Direct Driver VMware does not support virtual machines that are imported from vCenter.
- If a virtual machine is in progress state, actions are not available until it changes to active state. Also, you cannot perform any action on a virtual machine where an action is in progress. In the **VMware Deployments > View Details "<virtual machine name>"** page, actions are visible for selection irrespective of the state of the virtual machine. However, if you perform any action on virtual machines that are in progress, then the action fails with an error.

- **SSL handshake exception in VMware region**

Any Business Process Manager operations can throw the following SSL handshake exception in SystemOut.log:

```
The operation failed. javax.net.ssl.SSLHandshakeException: Received fatal alert: handshake_failure
javax.net.ssl.SSLHandshakeException: Received fatal alert: handshake_failure
```

- If "Failure: Unable to retrieve certificate from Port" error occurs, then verify the following things:
 - You are able to ping VMware Server IP address.
 - In the browser address line, enter `https://<VMware_IP>/`. Ensure that you can access VMware Server IP address URL.

Enabling debug log levels

In WebSphere Application Server, you can change the log levels in systemout.log to fine, finer, and finest values for debugging.

Procedure

1. Log in to WebSphere Application Server console.
In the browser, go to `https://<ico host IP address>:9043/ibm/console/`.
2. In the left menu, go to **Troubleshooting > Logs and trace**.
3. In the **Logging and tracing** page, click **SingleClusterMember1** link in the **Server** column.
4. In the **General Properties** section, **Change log detail levels**.
5. In the **Change log detail levels** page, go to **Runtime** tab.
6. In the **General Properties > Change log detail levels** section, expand **Components and Groups**.
7. In the **Components**, expand **All Components**.
8. Expand **com.ibm.orchestrator > com.ibm.orchestrator.plugin > com.ibm.orchestrator.plugin.vmware**.
9. Select your DirectDriver VMware plugin based on what you want to debug.
10. Scroll down to **Message and Trace Levels** and expand it.
It displays **Message Levels** and **Trace Levels**. The **Trace Levels** section has **fine**, **finer**, and **finest** options.
11. Select the trace level for a plugin.
You can also select the **com.ibm.orchestrator.plugin.vmware** and set the trace level. It in turn sets the trace level for all VMware plugins within it.

Appendix H. DirectDriver PowerVC toolkit

Using this toolkit, you can directly control PowerVC from IBM Cloud Orchestrator without using OpenStack. However, it leverages the functionality of OpenStack keystone for authentication and authorization.

The log files for DirectDriver PowerVC is available at `/var/log/DirectDriver/powervc/PVC_Toolkits.out` and if you need to change the location, go to `/var/ibm/sco/scriptRepo/PVC_log4j.xml`. When you upgrade from 2.5.0.4-CSI-ICO-LA0002, the log file location remains the same as defined before upgrade.

Add PowerVC Server Certificate to WebSphere Application Server of IBM Cloud Orchestrator

To add PowerVC server certificate to WebSphere Application Server of IBM Cloud Orchestrator, import the signer certificate.

Import signer certificate

To establish trusted server-to-server communication, import signer certificates from PowerVC Server into WebSphere Application Server default trust store. Add the certificates to the appropriate trust store as configured in SSL Configurations.

Before you begin

View the SSL configuration and determine the appropriate trust store before you add the signer certificate.

Procedure

1. Login to WebSphere Application Server Administrative Console at `https://<ICO_Server_IP>:9043/ibm/console/login.do?action=secure`.
2. In the left navigation, select **Security > SSL certificate and key management**. On the right hand side, the SSL certificate and key management page is displayed.
3. In the **Related Items** section, select **Key stores and certificates**.
4. Select **CellDefaultTrustStore**.
5. In the **CellDefaultTrustStore** page, click **Additional Properties** section > **Signer Certificates**.
6. In the **Signer certificates** page, click **Retrieve from port**.
7. In the **General Properties** section of the **Retrieve from port** page, enter the **Host, SSL configuration for outbound connection**, and **Alias**.
The default SSL **Port** value is 443.
8. Click **Retrieve signer information** to retrieve certificate information from the given host.
9. Click **Apply** to apply the certificate on WebSphere Application Server.
10. Click **Save** to save the changes to master configuration.
11. Verify whether the certificate is added in **CellDefaultTrustStore**.
12. In the left navigation, select **Security > SSL certificate and key management**. On the right hand side, the SSL certificate and key management page is displayed.
13. In the **Related Items** section, select **Key stores and certificates**.
14. In the **Preferences** section of **Key stores and certificates** page, click **NodeDefaultTrustStore**.
15. In the **Additional Properties** section of **NodeDefaultTrustStore**, click **Signer Certificates**.
16. Click **Retrieve from port** to retrieve certificate information from the given host.
17. Enter **Host, Port, SSL configuration for outbound connection**, and **Alias**.

The default SSL **Port** value is 443.

18. Click **Retrieve signer information** to retrieve certificate information from the given host.
19. Click **Apply** to apply the certificate on WebSphere Application Server.
20. Click **Save** to save the changes to master configuration.
21. Verify whether the certificate is added in **NodeDefaultTrustStore**.

Customizing region cache value

The **POWERVC_CACHE_REFRESH_MINS** custom property is added in WebSphere Application Server to customize region cache refresh frequency. The default value is 5 minutes.

Procedure

1. Log in to IBM WebSphere Application Server console.
2. From the left navigation, expand **Servers** and select **All servers**.
3. From the server list on the right side, click `SingleClusterMember1`
4. In the **Configuration** tab, go to **Server Infrastructure** section.
5. Expand **Java and Process Management** and click **Process definition**.
6. In **Additional Properties**, click **Java Virtual Machine > Custom Properties**.
7. Set the value for **POWERVC_CACHE_REFRESH_MINS** as per your requirement. This value decides the time frequency in which the region cache gets refreshed.
8. Restart WebSphere Application Server.

Toolkit actions and offerings

There are a number of scenarios that are immediately available from the toolkit. These services that are delivered as part of this content pack can be used as starting points and as samples for developing new content. You can clone and adapt them to better fit your needs.

When you install the IBM Cloud Orchestrator, the toolkit is imported automatically in Business Process Manager of your IBM Cloud Orchestrator environment. In addition, the following Self-Service Offerings and Instance Actions are also automatically configured in the IBM Cloud Orchestrator Self Service user interface.

Table 67.

| Self-Service Offerings | Region Instance Action | Instance Actions |
|--|---|--|
| “Provision LPAR” on page 109 | “Register a PowerVC region” on page 107 | “Power off or power on LPAR” on page 110 |
| “Add Metadata to LPAR” on page 108 | “Modify PowerVC region” on page 108 | “Soft and hard reboot” on page 110 |
| “Display PowerVC Region” on page 109 | “Delete a PowerVC region” on page 108 | “Delete LPAR” on page 110 |
| | | “Add disk on LPAR” on page 110 |
| | | “Modify disk of LPAR” on page 111 |
| | | “Modify resources of LPAR” on page 111 |
| | | “Delete disk of LPAR” on page 112 |

Note:

- If the LPAR is inactive, then only **Hard reboot LPAR** and **PowerON LPAR** actions are available. You can perform all other actions only if the LPAR is in active state.
- For all instance actions and region instance actions, you must manually refresh the page to observe the new status of the LPAR on the screen.

Register a PowerVC region

Before you start working with any of the toolkit offerings or actions, you must register the PowerVC region in IBM Cloud Orchestrator Self-Service user interface.

Before you begin

1. Log in to your PowerVC web client.
2. Go to **Hosts > Host Group** tab.
3. Note down the host name and host group aggregate name to define hosts selection for LPAR operation.

About this task

The supported PowerVC version is 1.4.3.

Procedure

1. Log in to IBM Cloud Orchestrator Self-Service user interface.
2. Go to **CONFIGURATION > Domain > Regions**.
3. In the **Actions** menu, select **Register PowerVC Region**.
4. Enter the following details of the PowerVC region:
 - **PowerVC Name** - The unique name of the PowerVC region. This name is used by IBM Cloud Orchestrator to identify the region.
 - **PowerVC Server Hostname/IP** - The host name or IP address of the PowerVC server.
 - **Host Group Aggregate Name** - The host group aggregate name that you collected from the PowerVC web client.
 - **PowerVC Server Login UserID** - The administrator login user Id of the PowerVC server.
 - **PowerVC Server Login Password** - The password of the PowerVC server administrator user.
5. Click **OK**.

The connection to PowerVC server is validated and the region is successfully registered in IBM Cloud Orchestrator Self-Service user interface. If the PowerVC server connection is not validated, then a warning message is displayed, but the region entry is created for future use.
6. Go to **REQUESTS** to confirm the status of the operation in the page. Alternatively, you can find the registered region in the following locations of the IBM Cloud Orchestrator Self-Service user interface:
 - It is listed in **CONFIGURATION > Domain > Regions**
 - In the **Dashboard**, you can find the newly registered region in the regions drop-down list above **Quota Usage of Current Project**.
 - In **Resources**, you can view the registered region in the drop-down list.
7. To view the list of LPARs for your region, go to **Resources > PowerVC Deployments**.
8. If you want to add a LPAR to the registered region, see [“Provision LPAR” on page 109](#).

Modify PowerVC region

You can modify the details of a PowerVC region from the IBM Cloud Orchestrator Self-Service user interface.

Before you begin

Clear your browser cache or else the password value gets populated automatically.

Procedure

1. Log in to IBM Cloud Orchestrator Self-Service user interface.
2. Go to **CONFIGURATION > Domain > Regions**.
3. Select your region.

Note: Though the OpenStack and IBM Cloud Manager with OpenStack regions are also displayed here, the modify functionality is not available for these regions.

4. In the **Actions** menu, select **Modify PowerVC Region**.
5. In the **Modify PowerVC Region** page, update PowerVC region details and enter the password of the PowerVC server administrator user.

For the region details, see [“Register a PowerVC region” on page 107](#). The **PowerVC Name** is displayed in read-only mode and you cannot modify the value.

6. Click **OK**.
7. Go to **REQUESTS** to confirm the status of the operation in the page.

Delete a PowerVC region

You can delete a PowerVC region from the IBM Cloud Orchestrator Self-Service user interface.

Procedure

1. Log in to IBM Cloud Orchestrator Self-Service user interface.
2. Go to **CONFIGURATION > Domain > Regions**.
3. Select your region.

Note: Though the OpenStack and IBM Cloud Manager with OpenStack regions are also displayed here, the delete functionality is not available for these regions.

4. In the **Actions** menu, select **Delete PowerVC Region**.

A message box is displayed to confirm the deletion.

5. Click **Confirm** to delete.
6. Go to **REQUESTS** to confirm the status of the operation in the page.

Add Metadata to LPAR

From IBM Cloud Orchestrator Self-Service user interface, you can add metadata to an existing LPAR that is available in your region. The username, domain, and project value are added as part of add metadata.

Before you begin

Verify that the health of LPAR is not in warning state.

Procedure

1. Log in to IBM Cloud Orchestrator Self-Service user interface.
2. Go to **SELF-SERVICE CATALOG** and select **Direct Driver PowerVC** offering.
3. Click to open **Add Meta Data to LPAR** offering.
4. In the **Add MetaData to LPAR** page, select your PowerVC region and click **OK**.
All LPARs of the selected region that do not have meta data are displayed.

5. Select one or more LPARs for the selected region and click **Add Selected LPARs**.
The selected LPARs are added to the **Selected LPARs for Add Metadata** section. You can choose to remove the selected LPARs from this section.
6. Click **Add MetaData**.
7. Go to **Resources > PowerVC Deployments**
8. Select your region from the drop-down list and verify whether the selected LPAR is added to the list.
9. Go to **REQUESTS** to confirm the status of the operation in the page.

Provision LPAR

You can provision LPAR on host group from IBM Cloud Orchestrator Self-Service user interface.

Procedure

1. Log in to IBM Cloud Orchestrator Self-Service user interface.
2. Go to **SELF-SERVICE CATALOG** and select **Direct Driver PowerVC** offering.
3. Click to open **Provision LPAR** offering.
4. In the **Provision LPAR** page, select a PowerVC region and click **OK**.
5. Enter or select the following values:
 - **LPAR Name** - Enter the name of the LPAR. It must be unique on host group aggregate. LPAR with same name can exist on a different host group aggregate but not on same host group aggregate.
 - **CPU count** and **Memory Size** - Enter the number of CPUs and RAM memory in MB that you want in the LPAR.
 - **Shared Weight** - Shared weight is the ratio of unused processing units.
 - **Shared Proc Pool Name** - The name of the shared processor pool.
 - **LPAR Login User Name** - Enter the administrative user name of the LPAR.
 - **Network Name** - Select the network name.
 - **IP Address** - Enter the IP address to assign to the LPAR.
 - **Storage Template Name** - Select the storage template name from the drop down list.
 - **Storage Connectivity Group Name** - Select the name of storage connectivity from the drop down list. It defines the hosts and VIO server clustering. By default, IBM PowerVC creates Any Host , All VIOS storage connectivity.
 - **Image Name** - Select image to be used for LPAR provision from drop down list.
 - **Image User Name** - Enter the image user name for LPAR provisioning.
 - **Image Password** - Enter the password of the image user name.
 - In **Random Password**, select NO or YES. If you select NO, then the password mentioned in the template is used. If you select YES, then you have to enter the **Email ID** to receive the random password.
6. Click **Provision LPAR**.
7. Go to **REQUESTS** to confirm the status of the operation in the page. Alternatively, you can also go to your PowerVC web client and verify if the LPAR is created or not.

Display PowerVC Region

You can view a list of all PowerVC regions from IBM Cloud Orchestrator Self-Service user interface.

Procedure

1. Log in to IBM Cloud Orchestrator Self-Service user interface.
2. Go to **SELF-SERVICE CATALOG** and select Direct Driver PowerVC offering.
3. Click to open **Display PowerVC Region** offering.

You can view a list of all PowerVC regions along with its **Host Group Aggregate Name** and **PowerVC Server Hostname/IP**.

Soft and hard reboot

You can do a soft or hard reboot of the LPAR from IBM Cloud Orchestrator Self-Service user interface.

Procedure

1. Log in to IBM Cloud Orchestrator Self-Service user interface.
2. Go to **RESOURCES > PowerVC Deployments**.
3. Select your region from the drop-down list.
4. Select one or more LPARs.
5. Click **Soft Reboot LPAR** or **Hard Reboot LPAR**.
6. Click **Confirm** to complete the operation.

Power off or power on LPAR

You can start or stop a LPAR from IBM Cloud Orchestrator Self-Service user interface.

Procedure

1. Log in to IBM Cloud Orchestrator Self-Service user interface.
2. Go to **RESOURCES > PowerVC Deployments**.
3. Select your region from the drop-down list.
4. Select your virtual machine.
If the virtual machine is in active state, then you can see **PowerOFF LPAR** option in the **Actions** menu.
If the virtual machine is in shutoff state, then you can see **PowerON LPAR** option in the **Actions** menu.
5. Click **PowerOFF LPAR** or **PowerON LPAR** to power off or power on the selected LPAR.
6. Click **Confirm** to complete the operation.

Delete LPAR

Whenever you do not need a LPAR, you can delete it from IBM Cloud Orchestrator Self-Service user interface.

Procedure

1. Log in to IBM Cloud Orchestrator Self-Service user interface.
2. Go to **RESOURCES > PowerVC Deployments**.
3. Select your region from the drop-down list.
4. Select one or more LPARs.
5. Click **Delete LPAR**.
6. Click **Confirm** to complete the delete operation.
7. Go to **REQUESTS** to confirm the status of the operation in the page. Alternatively, you can also go to your PowerVC web client and verify whether the LPAR is deleted.

Add disk on LPAR

You can add a disk to a LPAR from IBM Cloud Orchestrator Self-Service user interface.

Before you begin

- Clear your browser cache or else the password value gets populated automatically.
- Verify that the health of LPAR is not in warning state.

About this task

This option is not available if you select multiple LPARs.

Procedure

1. Log in to IBM Cloud Orchestrator Self-Service user interface.
2. Go to **RESOURCES > PowerVC Deployments**.
3. Select your region from the drop-down list.
4. Select your virtual machine.
5. Click **Add Disk on LPAR** from the **Actions** menu.
The **Add Disk on LPAR** page is displayed. In the **Add Disk on LPAR** page, the selected region and LPAR name are displayed.
6. Enter the following details to add a disk:
 - **LPAR Login Username** - Enter the log in user name of the LPAR.
 - **LPAR Login Password** - Enter the login password for the LPAR.
 - **Storage Template Name** - Select the storage template name from the drop down list.
 - **Volume Name, Volume Size, and Mount Point** - Enter the volume name, size and mount point.
7. Select **Add Disk on LPAR**.
8. Go to **REQUESTS** to confirm the status of the operation in the page.

Modify disk of LPAR

You can modify disks of a LPAR from IBM Cloud Orchestrator Self-Service user interface.

Before you begin

- Clear your browser cache or else the password value gets populated automatically.
- Ensure that the health of LPAR is not in warning state.

About this task

This option is not available if you select multiple virtual machines.

Procedure

1. Log in to IBM Cloud Orchestrator Self-Service user interface.
2. Go to **RESOURCES > PowerVC Deployments**.
3. Select your region from the drop-down list.
4. Select your virtual machine.
5. Click **Modify Disks of LPAR** from the **Actions** menu.
The **Modify Disks of LPAR** page is displayed. In the **Modify Disks of LPAR** page, the Selected region and LPAR details are displayed.
6. Enter the LPAR log in user name and password.
7. Select the volume to modify from the list and assign a disk size in GB.
8. Select **Modify Additional Disk**.
9. Go to **REQUESTS** to confirm the status of the operation in the page.

Modify resources of LPAR

You can modify the resources of a LPAR from IBM Cloud Orchestrator Self-Service user interface.

Before you begin

- Clear your browser cache or else the password value gets populated automatically.

- Ensure that the health of LPAR is not in warning state.

About this task

This option is not available if you select multiple virtual machines.

Procedure

1. Log in to IBM Cloud Orchestrator Self-Service user interface.
2. Go to **RESOURCES > PowerVC Deployments**.
3. Select your region from the drop-down list.
4. Select your virtual machine.
5. Click **Modify Resources of LPAR** from the **Actions** menu.

The **Modify Resources of LPAR** page is displayed. In the **Modify Resources of LPAR** page, the selected region and LPAR name are displayed.

6. Enter the following details:
 - **CPU Count** - Enter the number of CPUs that you want for the LPAR.
 - **Maximum CPU Count** - Enter the maximum number of CPUs that you want for the LPAR.
 - **Minimum CPU Count** - Enter the minimum number of CPUs that you want for the LPAR.
 - **Maximum CPU Units** - Largest number of processing units or maximum amount of processing resource that an LPAR can use.
 - **Minimum CPU Units** - Minimum number of processing units or minimum amount of processing resource that an LPAR can use.
 - **Memory Size** - Enter the memory size that you want for the LPAR in MB.
 - **Minimum Memory Size** - Enter the minimum memory size that you want for the LPAR in MB.
 - **Shared Weight** - Shared weight is the ratio of unused processing units.
 - **Shared Proc Pool Name** - The name of the shared processor pool.
 - **Availability Priority** - The priority number whenever a processor fails.
7. Select **Modify LPAR**.
8. Go to **REQUESTS** to confirm the status of the operation in the page.

Delete disk of LPAR

You can delete a disk of a LPAR from IBM Cloud Orchestrator Self-Service user interface.

About this task

This option is not available if you select multiple virtual machines.

Procedure

1. Log in to IBM Cloud Orchestrator Self-Service user interface.
2. Go to **RESOURCES > PowerVC Deployments**.
3. Select your region from the drop-down list.
4. Select your LPAR.
5. Click **Delete Disk of LPAR** from the **Actions** menu.

The **Delete Disk of LPAR** page is displayed. In the **Delete Disk of LPAR** page, the Selected region and LPAR name are displayed.

Note: If there are no disks added to an LPAR, the following message appears:

No additional disk attached to LPAR for deletion.

6. Enter **LPAR Login Username** and **LPAR Login Password**
7. Select one or more additional disks and click **Delete Additional Disk**.

8. Confirm the selection for deletion and click **OK**.
9. Go to **REQUESTS** to confirm the status of the operation in the page.

Toolkit developer reference

There are a number of scenarios that are immediately available from the toolkit. These services that are delivered as part of this content pack can be used as starting points and as samples for developing new content. You can clone and adapt them to better fit your needs.

This document provides the functionality of the following building blocks:

- “Business objects” on [page 113](#)
- “Human services” on [page 115](#)
- “Business processes” on [page 116](#)
- “Integration services” on [page 117](#)
- “General system services” on [page 119](#)

For more information about developing toolkits or customizing this toolkit, see https://www.ibm.com/support/knowledgecenter/en/SS4KMC_2.5.0.4/com.ibm.ico.doc_2.5/c_enablement.html Knowledge Center.

Environment variables

There are many environment variables declared and defined in this toolkit.

- *GENERIC_FAILURE_DEBUG_SLEEP_TIME_MINUTES* - Timeout value for integration services other than Provision LPAR on Host Group integration service.
- *PROVISION_FAILURE_DEBUG_SLEEP_TIME_MINUTES* - Timeout value for Provision LPAR on Host Group integration service.
- *log4jFile* - Log4j configuration file to specify custom logging configuration and custom log location.

Business objects

There are Business Process Manager business objects that are defined in the toolkit.

powerServer

This object stores PowerVC server details, such as name, address, user name, and password.

pAddDisk

This object stores LPAR details along with volume details to be added. The volume details include volume name, size, and storage template name.

pDeleteLPAR

This object stores LPAR name and region name for delete LPAR operation.

pExtraSpecs

This object stores LPAR extra specs, such as shared processor pool name, shared weight, availability priority, uncapped, and dedicated processor value.

pFlavour

This object stores the flavor name and ID.

pHostPlatform

This object stores host aggregate ID and name.

pIDs

This object stores ICO ID and log4j file location.

pImage

This object stores image details, such as name, ID, password, user name, and the volume ID of the source.

pLPARAction

This object stores LPAR name along with action to be performed on LPAR. It also stores reboot type for LPAR reboot operation.

pLPARProvision

This object stores LPAR details to be provisioned, such as name, CPU count, RAM size, root disk size, login user name, image details, extra specs details, and network details. It also stores whether random login password generation is required or not. If random login password is selected, then the Email ID is also stored where the provisioned LPAR details get forwarded.

pMetadata

This object stores metadata details, such as user, project domain, and LPAR name.

pModifyDisk

This object stores LPAR details along with additional volume details to be modified, such as volume name and modified size.

pModifyResources

This object stores LPAR name, CPU details, memory details, RAM size, disk size, distribution of CPU power, shared processor pools, dedicated processor, and partition availability priority.

pNetwork

This object stores the network ID, name, and IP address.

pResource

This object stores all details of the resource, such as type, ID, size, and count.

pStoragePool

This object stores the details of storage pool, such as template name and ID, provider name and ID, connectivity group name and ID.

pVirtualMachine

This object stores LPAR details, such as name, ID, CPU, memory, disk, network, login user name, login password, status, and JSON response. It stores network details as pNetwork business object and CPU, memory, and disk details as pResource business object.

PVDiskObject

This object stores additional disk name and volume size.

ReturnResult

This object stores status of delete LPAR, delete volume, and detach volume operations along with error messages.

Human services

There are a number of Human Services artifacts available in the toolkit.

Add Disk on LPAR

This human service is an entry point user interface for collecting details required for adding additional disk on LPAR, such as LPAR details and volume details.

Add MetaData

This human service is an entry point user interface for collecting metadata information such as domain, user and project, to be added on LPAR.

Modify Disk of LPAR

This human service is an entry point user interface for collecting details required for modifying additional disk on LPAR, such as LPAR details and volume details.

Modify Resources of LPAR

This human service is an entry point user interface for collecting details required for modifying LPAR resources, such as CPU, memory, disk, and extra specification details.

Modify PowerVC Region

This human service is an entry point user interface that collects the modified details of a PowerVC region.

Provisioning LPAR

This human service is an entry point user interface for collecting details required for provisioning LPAR on Host Group, such as LPAR name, network, resources, storage, and image details.

Register PowerVC Region

This human service is an entry point user interface that collects details of PowerVC regions to register.

Show LPAR Details

This human service is responsible for displaying details of selected LPAR.

Delete Disk from LPAR

This human service displays the selected region and LPAR name. It collects the admin authentication and the disks to delete.

Display PowerVC Region

This human service displays a list of all PowerVC regions.

Business processes

There are a number of the business processes available in the toolkit that collects the information from the human service and passes it to the appropriate integration service.

Add Disk on LPAR

This process collects LPAR and volume details from the human service to add an additional disk on LPAR.

Add MetaData

This process collects information to add the metadata information, such as domain, user, and project on LPAR.

Delete PowerVC Region

This process collects the region name from the appropriate human service and deletes it. It uses the DELETE `powervc region` implementation service to place a DELETE REST call on IBM Cloud Orchestrator.

Delete LPAR from Host Group

This process collects LPAR name from the human service to delete LPAR.

Hard Reboot LPAR on Host Group

This process collects LPAR name to hard reboot it.

Modify PowerVC Region

This process collects the modified details of the PowerVC region from the appropriate human service and saves the details. It uses the PUT `powervc region` implementation to place a PUT REST call on IBM Cloud Orchestrator.

Modify Disk of LPAR

This process collects LPAR and volume details from the human service to modify an additional disk on LPAR.

Modify Resources of LPAR

This process collects LPAR name, modified CPU, memory, disk, and extra specification details from the human service to modify the selected LPAR resources.

PowerOFF LPAR on Host Group

This process collects LPAR name to power off LPAR on the host group.

PowerON LPAR on Host Group

This process collects LPAR name to power it on.

Provisioning LPAR

This process collects LPAR, image, resources, storage, and network details from the human service to provision a LPAR.

Register PowerVC Region

This process collects details of PowerVC Server name, host name or IP address, user ID and password from the appropriate human service to register a PowerVC region. It uses the POST region implementation service to place a POST REST call on IBM Cloud Orchestrator.

Soft Reboot LPAR on Host Group

This process collects LPAR name to soft reboot it.

Delete Disk from LPAR

This process collects the admin authentication and disks to delete.

Display PowerVC Regions

This process displays available PowerVC regions.

Integration services

There are a number of integration services available in the toolkit.

Add Additional Disk on LPAR Host Group

This integration service adds an additional disk on LPAR from PowerVC and then connects LPAR to create volume group on LPAR. If the LPAR is not in power-on state, then an error is raised for LPAR state. If error occurs during execution, then this service rolls back the changes by deleting the created volume. Time out value for service is configured by the environment variable `GENERIC_FAILURE_DEBUG_SLEEP_TIME_MINUTES`.

AddMetaData

This integration service adds metadata details on the provisioned LPAR.

Delete LPAR from Host Group

This integration service deletes LPAR from Host Group. This service also detaches additional volumes of LPAR and deletes them from the storage. Time out value for service is configured by environment variable `GENERIC_FAILURE_DEBUG_SLEEP_TIME_MINUTES`.

GetLPARList

This integration service prepares the list of all LPARs that are provisioned on Power server. This list can be used in other integration services for performing group actions like adding metadata on multiple LPARs.

initializeLogger

This integration service configures log4j logging framework as per the provided log4j configuration. This integration service reads log4j configuration to be used from the provided log4j file.

Load PowerVC Server

This integration service queries Power server resource like Networks, Images, Storage Pools, and LPARs for pre-populating LPAR operations. This service also takes `Host Aggregate Group` as parameter to load LPARs that are provisioned on that host group.

Modify Additional Disk on Host Group

This integration service modifies the size of an additional disk on LPAR and also connects to the LPAR to update the volume group of this additional volume. If the LPAR is not in power-on state, then an error is

raised for LPAR state. Time out value for service is configured by environment variable `GENERIC_FAILURE_DEBUG_SLEEP_TIME_MINUTES`.

Modify LPAR resource on Host Group

This integration service validates the requested changes in resources, powers-off LPAR, modifies the resources, and powers-on LPAR. Finally, it ensures that the LPAR is reachable and is healthy. This service supports resource selection to modify only CPU, memory, disk, or extra specs. It also supports updates for specific parameters of resources to ensure that there are no changes on other parameters. Time out value for service is configured by environment variable `GENERIC_FAILURE_DEBUG_SLEEP_TIME_MINUTES`.

PowerOFF LPAR on Host Group

This integration service powers-off LPAR whenever the LPAR is in power-on state. Time out value for service is configured by environment variable `GENERIC_FAILURE_DEBUG_SLEEP_TIME_MINUTES`.

PowerON LPAR on Host Group

This integration service powers-on LPAR whenever the LPAR is in power-off state. After the LPAR is power-on, this service ensures that the LPAR is healthy and is reachable over network. Time out value for service is configured by environment variable `GENERIC_FAILURE_DEBUG_SLEEP_TIME_MINUTES`.

Provision LPAR on Host Group

This integration service performs the following actions:

- Provisions LPAR on Host Group as per requested details and configuration.
- Verifies LPAR health status.
- Checks to verify whether the LPAR is reachable over network after provisioning.
- Sets new random generated login password.

If errors occur during provision, service rollback changes are performed on Host Group by deleting the provisioned LPAR. Time out value for service is configured in `PROVISION_FAILURE_DEBUG_SLEEP_TIME_MINUTES` environment variable.

Reboot LPAR on Host Group

This integration service reboots LPAR on Host Group. This service supports both Soft Reboot and Hard Reboot on LPAR. This service also ensures that LPAR is healthy after reboot and is reachable over network. Time out value for service is configured in the environment variable `GENERIC_FAILURE_DEBUG_SLEEP_TIME_MINUTES`.

RetrieveMetaData

This integration service retrieves metadata information like user, domain, and project from LPAR.

Retrieve PowerVC Region

This integration service provides details of a region, such as registered PowerVC server hostname and credentials. These details can be used by other integration services to connect to PowerVC server and perform requested operations.

ShowLPARDetails

This integration service provides detailed description of selected LPAR, such as status, ID, attached volumes, and image.

ValidateRegion

This integration service validates whether the correct parameter values are provided for creating a PowerVC region. In addition, it validates the PowerVC server connection and the existence of the host Group name. If exception occurs, this service throws a warning but saves the region details.

General system services

There are a number of general system services available in the toolkit, which are subprocess blocks in integration services.

attachAdditionalDisk

This service adds additional disk on LPAR after verifying the prerequisites and the required configuration. This service also connects to LPAR and creates volume group. If any error occurs during the create operation, it also rolls-back changes made by deleting the created additional disk.

DelayToCheckPowerOFFState

This service invokes a delay loop to verify whether the LPAR is successfully powered-off or not. The time-out value for the delay loop is defined in the toolkit setting.

DelayToCheckPowerONState

This service invokes delay loop to verify whether the LPAR is successfully powered-on or not. It includes health check status of LPAR and ping checks to ensure whether the LPAR is reachable over the network. The time-out value for the delay loop is defined in the toolkit setting.

DelayToCheckServerRebootState

This service invokes delay loop to verify whether LPAR is successfully powered-on after reboot. It includes health check status of LPAR and ping checks to ensure whether the LPAR is reachable over network. The time-out value for the delay loop is defined in the toolkit setting.

deleteLPAR

This service deletes LPAR and checks the status of LPAR. It also verifies whether the deletion of LPAR is successful.

deleteMultipleVolumes

This service detaches multiple volumes from the LPAR and then deletes them from storage.

deleteVolume

This service verifies whether the volume is attached to LPAR and then deletes the volume from the storage.

detachANDdeleteVolume

This service detaches volume from LPAR and then deletes volume from storage. If some error occurs, then this service also reboots LPAR to reset its status.

detachVolume

This service detaches volume from LPAR.

generateAndSetPassword

This service generates a random password and then set this password as login password on LPAR. If some error occurs during operation, this service also rolls back changes by deleting the LPAR.

genericRestCall

This service triggers a REST query on PowerVC for performing GET/POST/DELETE query.

getHostAggregateID

This service fetches the host aggregate ID from os-aggregates name to use it during LPAR provisioning.

getImageDetailsREST

This service fetches details of the provided Image.

getImageIDfromName

This service fetches Image ID of the provided Image name to use it during LPAR provisioning.

getLPARId

This service fetches server and volume details to provide LPAR ID and volume details.

getNetworkId

This service fetches network ID of the provided network name to use it during LPAR provisioning.

getSourceVolumeId

This service fetches source volume ID from volume details to use it during LPAR provisioning.

getStorageTemplateId

This service fetches template ID of the provided storage template name so as to use it during LPAR provisioning.

initializeData

This service prepares data and JSON data for provisioning LPAR and queries IDs for required configuration.

modifyAdditionalDisk

This service modifies disk size of the additional disk that is attached to LPAR. This service also connects LPAR to modify volume group.

modifyLPARresource

This service modifies the LPAR resources. This service supports the selection of resources to be modified and retains the existing value of resources that are not selected for modification.

prepareAddDisk

This service performs the prerequisite steps and prepares the LPAR before the addition of additional disk.

prepareDiskModify

This service performs the prerequisite steps and prepares the LPAR before the modification of additional disk on LPAR.

prepareLparData

This service validates the requested LPAR resource updates. It prepares JSON data for LPAR resource modification and modifies the LPAR resources.

waitOnHealthyState

This service checks the health status of LPAR after provisioning and verifies the state of LPAR. If some error occurs during operation, this service deletes the LPAR to roll back the changes.

Enabling debug log levels

In WebSphere Application Server, you can change the log levels in `systemout.log` to fine, finer, and finest values for debugging.

Procedure

1. Log in to WebSphere Application Server console.
In the browser, go to `https://<host IP address>:9043/ibm/console/`.
2. In the left menu, go to **Troubleshooting > Logs and trace**.
3. In the **Logging and tracing** page, click **SingleClusterMember1** link in the **Server** column.
4. In the **General Properties** section, **Change log detail levels**.
5. In the **Change log detail levels** page, go to **Runtime** tab.
6. In the **General Properties > Change log detail levels** section, expand **Components and Groups**.
7. In the **Components**, expand **All Components**.
8. Expand **com.ibm.orchestrator > com.ibm.orchestrator.plugin > com.ibm.orchestrator.plugin.powervc**.
9. Select your DirectDriver powervc plugin based on what you want to debug.
10. Scroll down to **Message and Trace Levels** and expand it.
It displays **Message Levels** and **Trace Levels**. The **Trace Levels** section has **fine**, **finer**, and **finest** options.
11. Select the trace level for a plugin.
You can also select the **com.ibm.orchestrator.plugin.powervc** and set the trace level. It in turn sets the trace level for all VMware plugins within it.

Known issues and limitations

Consider the known errors and limitations before you work with this toolkit.

- If a LPAR is in progress state, actions are not available until it changes to active state. Also, you cannot perform any action on a LPAR where an action is in progress. In the **PowerVC Deployments > View Details "<LPAR name>"** page, actions are visible for selection irrespective of the state of the LPAR. However, if you perform any action on LPARs that are in progress, then the action fails with an error.

Appendix I. Ansible toolkit

Using this toolkit, you can directly control Ansible server from IBM Cloud Orchestrator.

Add Ansible Server Certificate to WebSphere Application Server of IBM Cloud Orchestrator

To add Ansible server certificate to WebSphere Application Server of IBM Cloud Orchestrator, import the signer certificate.

Import signer certificate

To establish trusted server-to-server communication, import signer certificates from Ansible Server into WebSphere Application Server default trust store. Add the certificates to the appropriate trust store as configured in SSL Configurations.

Before you begin

View the SSL configuration and determine the appropriate trust store before you add the signer certificate.

Procedure

1. Login to WebSphere Application Server Administrative Console at `https://<ICO_Server_IP>:9043/ibm/console/login.do?action=secure`.
2. In the left navigation, select **Security > SSL certificate and key management**. On the right hand side, the SSL certificate and key management page is displayed.
3. In the **Related Items** section, select **Key stores and certificates**.
4. Select **CellDefaultTrustStore**.
5. In the **CellDefaultTrustStore** page, click **Additional Properties** section > **Signer Certificates**.
6. In the **Signer certificates** page, click **Retrieve from port**.
7. In the **General Properties** section of the **Retrieve from port** page, enter the **Host**, **SSL configuration for outbound connection**, and **Alias**.
The default SSL **Port** value is 443.
8. Click **Retrieve signer information** to retrieve certificate information from the given host.
9. Click **Apply** to apply the certificate on WebSphere Application Server.
10. Click **Save** to save the changes to master configuration.
11. Verify whether the certificate is added in **CellDefaultTrustStore**.
12. In the left navigation, select **Security > SSL certificate and key management**. On the right hand side, the SSL certificate and key management page is displayed.
13. In the **Related Items** section, select **Key stores and certificates**.
14. In the **Preferences** section of **Key stores and certificates** page, click **NodeDefaultTrustStore**.
15. In the **Additional Properties** section of **NodeDefaultTrustStore**, click **Signer Certificates**.
16. Click **Retrieve from port** to retrieve certificate information from the given host.
17. Enter **Host**, **Port**, **SSL configuration for outbound connection**, and **Alias**.
The default SSL **Port** value is 443.
18. Click **Retrieve signer information** to retrieve certificate information from the given host.
19. Click **Apply** to apply the certificate on WebSphere Application Server.
20. Click **Save** to save the changes to master configuration.
21. Verify whether the certificate is added in **NodeDefaultTrustStore**.

Toolkit actions and offerings

There are a number of scenarios that are immediately available from the toolkit. These services that are delivered as part of this content pack can be used as starting points and as samples for developing new content. You can clone and adapt them to better fit your needs.

When you install the IBM Cloud Orchestrator, the toolkit is imported automatically in Business Process Manager of your IBM Cloud Orchestrator environment. In addition, the following Self-Service Offerings and Instance Actions are also automatically configured in the IBM Cloud Orchestrator Self Service user interface.

| Region Instance Action | Instance Actions |
|--|--|
| “Register Ansible tower” on page 124 | “Deploy Ansible template ” on page 125 |
| “Modify Ansible tower” on page 124 | |
| “Delete Ansible tower” on page 125 | |

Register Ansible tower

You can register an Ansible tower from IBM Cloud Orchestrator Self-Service user interface.

Procedure

1. Log in to IBM Cloud Orchestrator Self-Service user interface.
2. Go to **Configuration > Domain > Regions**.
3. From the **Actions** menu, select **Register Ansible Tower**.
4. Enter or select the following values:
 - **Ansible Tower name** - Enter an unique name for the Ansible tower.
 - **Ansible Tower Hostname/IP** - Enter the host name or IP address of the Ansible tower.
 - **Ansible Tower Username** - Enter the user name of the Ansible tower.
 - **Ansible Tower Password** - Enter the password for the Ansible user name.
5. Click **Register Ansible Tower**.

Modify Ansible tower

You can modify the details of an Ansible tower region details from IBM Cloud Orchestrator Self-Service user interface.

Procedure

1. Log in to IBM Cloud Orchestrator Self-Service user interface.
2. Go to **Configuration > Domain > Regions**.
3. Select the Ansible tower.
4. From the **Actions** menu, select **Modify Ansible Tower**.
5. Modify the values of the Ansible tower. You cannot update the **Ansible Tower name**.
6. Click **Modify Ansible Tower**.

Validations happen in the background and the Ansible tower is updated.

Delete Ansible tower

You can delete the details of an Ansible tower region details from IBM Cloud Orchestrator Self-Service user interface.

Procedure

1. Log in to IBM Cloud Orchestrator Self-Service user interface.
2. Go to **Configuration > Domain > Regions**.
3. Select the Ansible tower.
4. From the **Actions** menu, select **Delete Ansible Tower**.
5. Click **Confirm** in the message box to delete the Ansible tower.

Deploy Ansible template

You can deploy an Ansible template on PowerVC LPAR or OpenStack virtual machine or VMware virtual machine from IBM Cloud Orchestrator.

Procedure

1. Log in to IBM Cloud Orchestrator Self-Service user interface.
2. Go to PowerVC, VMware, or OpenStack Deployments.
Note: Though the Ansible tower region is listed in the region drop-down list of the deployments page, it does not have any virtual machine or LPAR associated with it.
3. From the list, select an LPAR for PowerVC, virtual machine for VMware, or virtual machine for OpenStack.
4. From the **Actions** menu, select **Deploy Ansible Template on LPAR** for PowerVC or **Deploy Ansible Template on VM** for VMware or **Deploy Ansible Template on OpenStack VM**.
5. In the **Deploy Ansible Template on LPAR** or **Deploy Ansible Template on VM** or **Deploy Ansible Template on OpenStack VM** page, select the Ansible tower and click **OK**
All the templates that are available for this Ansible tower are displayed.
6. Select the template and click **OK**.
7. Enter values for all the input parameters.

Note:

- The IBM Cloud Orchestrator queries the selected job template from the Ansible tower in the background and fetches the true or false values for **Prompt Inventory on Launch**, **Prompt Credential on Launch**, and **Prompt Variables on Launch**. These variables defines whether you have to create inventory, create credentials, and provide values for the extra variables respectively. For example, if template is having false for **Prompt Inventory on Launch**, the **New Inventory name** and **Organization** values are read-only with pre-populated default values specified in template of Ansible Tower. Some templates may need additional variables during runtime and are displayed when **Prompt Credential on Launch** is set to "true". For these extra variables, only JSON format is supported from IBM Cloud Orchestrator.
 - Inventories and credentials that are created as part of template deployment are removed from Ansible Tower after template deployment. The credentials are used only to run the current job and are not stored in Ansible tower or IBM Cloud Orchestrator database.
8. Click **Start Job from Template**.

Here, the playbook is run on the selected PowerVC/VMware/OpenStack instance. After it is completed, the final status is displayed in the IBM Cloud Orchestrator user interface. Each inventory created has only a single selected instance as host, and you can deploy template on only 1 selected instance.

Toolkit developer reference

This section contains reference information about the Business Process Manager artifacts exposed in the toolkit contained in the content pack. It is intended to be used by IBM Cloud Orchestrator content developers to extend the already available scenarios or to write new scenarios leveraging the building blocks available from the toolkit.

This document provides the functionality of the following building blocks:

- [“Business objects” on page 126](#)
- [“Human services” on page 126](#)
- [“Business processes” on page 126](#)
- [“Integration services” on page 127](#)

Business objects

There are Business Process Manager business objects that are defined in the toolkit.

ansibleJob

This object stores details, such as job ID, job name, and playbook name.

AnsibleTowerDetails

This object stores Ansible tower details, such as address, user name, password, inventory name, default template values, launch status and selected instance details.

Human services

There are a number of Human Services artifacts available in the toolkit.

Execute Job of Tower

This human service is an entry point user interface to collect details required to deploy a template on an LPAR, such as Ansible tower name, template name, input parameters for deployment.

Modify Ansible Tower

This human service is an entry point user interface to collect updated values of an existing Ansible tower region.

Register Ansible Tower

This human service is an entry point user interface to collect details required to register a new Ansible tower region.

Business processes

There are a number of the business processes available in the toolkit that collect the information from the human service and pass it to the appropriate integration service.

Delete Ansible Tower

This process collects the selected Ansible tower region to delete.

Execute Job of Tower

This process collects information about the registered Ansible region, templates, and input parameters from the human service to run the job on the LPAR.

Modify Ansible Tower

This process collects the updated details of an existing Ansible tower region from the appropriate human service to save.

Register Ansible Tower

This process collects Ansible tower name, host name, user name, and password from the human service to register it.

Integration services

There are a number of integration services available in the toolkit.

getIPAddress

This integration service retrieves the IP address of the host LPAR/virtual machine.

launchJobWithoutID

This integration service runs the playbook job

listJobTemplates

This integration service lists all the templates of a selected Ansible tower region.

listOrganization

This integration service lists all the organizations of an inventory in a drop-down.

queryJobParams

This integration service queries the job for the input parameters.

validateTower

This integration service validates the Ansible tower region when you register or modify the values.

Accessibility features for IBM Cloud Orchestrator

Accessibility features help a user who has a physical disability, such as restricted mobility or limited vision, to use software products successfully. The major accessibility features of IBM Cloud Orchestrator are described in this topic.

Accessibility features

The following list includes the major accessibility features in IBM Cloud Orchestrator:

- Keyboard-only operation
- Interfaces that are commonly used by screen readers
- Keys that are discernible by touch but do not activate just by touching them
- Industry-standard devices for ports and connectors
- The attachment of alternative input and output devices

Note: The default configuration of JAWS screen reader does not read tooltips. JAWS users must enable their current mode to read tooltips by selecting **Utilities > Settings Center > Speech Verbosity > Verbosity Level > Configure Verbosity Levels**.

User documentation is provided in HTML and PDF format. Descriptive text is provided for all documentation images.

The knowledge center, and its related publications, are accessibility-enabled.

Related accessibility information

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Glossary

This glossary includes terms and definitions for IBM Cloud Orchestrator.

The following cross-references are used in this glossary:

- See refers you from a term to a preferred synonym, or from an acronym or abbreviation to the defined full form.
- See also refers you to a related or contrasting term.

To view glossaries for other IBM products, go to www.ibm.com/software/globalization/terminology (opens in new window).

A

account code

A code that uniquely identifies an individual, billing, or reporting entity within chargeback and resource accounting.

account code conversion table

An ASCII text file that contains the definitions that are required to convert the identifier values defined by the account code input field to the user-defined output account codes.

account report

A report that is used to show account level information for usage and charge.

availability zone

A logical group of OpenStack Compute hosts. It provides a form of physical isolation and redundancy from other availability zones, such as by using separate power supply or network equipment.

B

Bill program

A program that performs cost extensions within SmartCloud Cost Management and summarizes cost and resource utilization by account code. The Bill program uses the rate code table that is assigned to the client to determine the amount to be charged for each resource consumed.

building block

The model of an image that is created by combining models of a base operating system and software bundles. Each building block contains a semantic and functional model that describes the contents of the components, for example, the installed products, supported operating systems, prerequisites, and requirements.

business object

A software entity that represents a business entity, such as an invoice. A business object includes persistent and nonpersistent attributes, actions that can be performed on the business object, and rules that the business object is governed by.

business process

A defined set of business activities that represent the required steps to achieve a business objective. A business process includes the flow and use of information and resources.

C

chargeback identifier

A label, which is often tied to an algorithm or set of rules, that is not guaranteed to be unique, but is used to identify and distinguish a specific chargeback item or chargeback entity from others.

compute node

A node that runs a virtual machine instance, which provides a wide range of services, such as providing a development environment or performing analytics.

consolidation process

A process during which the data collectors process the nightly accounting and storage files that were created by the data collection scripts and produce an output CSR file.

conversion mapping

An entry in a mapping table which allows you to map identifiers to accounts or other identifiers.

custom node

A virtual image part that provides an unconfigured node for a pattern that has a deployment manager or a control node as its base.

E

exception file

A file that contains a list of records with identifier names that do not have a matching Parameter IdentifierName attribute value.

exception processing

A process in which the system writes all records that do not match an entry in the account code conversion table to an exception file.

H

human service

An activity in the business process definition that creates an interactive task that the process participants can perform in a web-based user interface.

hypervisor

Software or a physical device that enables multiple instances of operating systems to run simultaneously on the same hardware.

K

kernel

The part of an operating system that contains programs for such tasks as input/output, management and control of hardware, and the scheduling of user tasks.

P

parameter (parm)

A value or reference passed to a function, command, or program that serves as input or controls actions. The value is supplied by a user or by another program or process.

parm

See [parameter](#).

performance counter

A utility that provides a way for software to monitor and measure processor performance.

primary key

In a relational database, a key that uniquely identifies one row of a database table.

process application

A container in the Process Center repository for process models and supporting implementations. A process application typically includes business process definitions (BPDs), the services to handle

implementation of activities and integration with other systems, and any other items that are required to run the processes. Each process application can include one or more tracks.

proration

A process that distributes the overall or individual resources of an account and the cost of those resources across multiple accounts at a specified percentage.

proration table

An ASCII text file that defines the identifier values and rate codes that are used in the proration process.

R

rate code

The identifier of a rate that is used to link a resource unit or volume metric with its charging characteristics.

rate group

A group of rate codes that is used to create rate subtotals in reports, graphs, and spreadsheets.

registry

A repository that contains access and configuration information for users, systems, and software.

S

service operation

A custom operation that can be run in the context of the data center. These operations are typically administrative operations and are used to automate the configuration. Service operations can also be used to enhance the catalog of available services with extra functionality.

software bundle

A collection of software installation files, configuration files, and metadata that can be deployed on a virtual machine instance.

T

toolkit

A container where artifacts can be stored for reuse by process applications or other toolkits.

V

virtual machine (VM)

An instance of a data-processing system that appears to be at the exclusive disposal of a single user, but whose functions are accomplished by sharing the resources of a physical data-processing system.

VM

See [virtual machine](#).



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